I have recently become handicapped in my left (good) arm..so typing for me is at a minimum lately...however, in this instance I must try to convey my feelings in this matter.Of all the letters & e-mails you have received pertaning to the XO Communications debacle, "I am in total agreement with!!" Such corporate shennanigans, "to be civil about it," must not be allowed to succeed!!! If they do....then this will be the begining of a sorry chapter in the history books of the USA!! Thank You.