

The Honorable Michael K. Powell
Chairman
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

Dear Chairman Powell:

The merger of EchoStar and DirectTV should require no debate what so ever. This is capitalism at its best. The local cable franchises as a whole have non-existent customer service and charge exorbitant rates to insult us! I live in an apartment, and in the the Louisville DMA that gives me only two options: Pathetic antenna reception of local channels (no reception of the local NBC and FOX affiliates,) or I can pay an additional \$20 each month for the basic cable package from Insight Communications. Insight is notorious for their poor customer service. I have been trying to have them switch from their modem (leased) to mine (which I own) since last November! They continue to make excuses why they cannot complete the task at this time and continue to charge me an additional \$15 each month for something I don't want. All of this after a 30 wait on the phone each time I call them. If there were competition in this market, Insight would dramatically improve the way they do business, or they would lose all of their business; Capitalism at it's best! This merger will provide a viable alternative to every customer in the country, and that makes any business get better or simply go a way.

I would consider any vote against this merger to be un-American!

Sincerely,

Chris Vaughn
341 Copper Creek Circle
Louisville, KY 40222