

Lotus cc:Mail for Senator Thompson

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Date: 11/1/01 7:12 AM
 Sender: Gary&June Thomas <gthomas2@earthlink.net>
 To: senator thompson
 Priority: Normal
 Subject: Opinions

FEDERAL COMMUNICATIONS COMMISSION
 OFFICE OF THE SECRETARY

Dear Senator Thompson;

I have two areas of concern and would like to state my opinions in these matters.

01-3481

First, I am told that Echostar has bought Directv, which will be the merging of the only two satellite providers. I had Dish which is owned by Echostar and had nothing but problems revolving around billing and getting the overpayment back. They are unconcerned and in some cases arrogant. I fear if they have the monopoly on satellite television we will suffer. On two occasions they have been unable to negotiate transmission of signals of local market television. A neighbor that has Dish has been without Nashville Channel 2 for well over 8 months. It also happen with Nashville Channel 5. I have a real concern about them being the only provider. The FCC and Justice Department must approve the merger. Could you express my concerns?

Secondly, I am a heavy computer user and you may be able to tell by all my e-mail to you. I continually have software problems with Microsoft. They are very difficult to contact and if you are able to pass information to them you almost never get a response. They sell software to computer companies to package Windows and then don't want to give you support on your problems because you did not buy it separately. I think they should have to support what they sell. We must get this company under control.

Thank-you

Gary Thomas
 1913 Hampton Drive
 Lebanon, TN 37087
 615-449-4399

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