

The Honorable Michael K. Powell
Chairman
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

Dear Chairman Powell:

I am writing this letter to STRONGLY recommend that you OPPOSE the proposed merger of Echostar and DirecTV. By approving this merger you will be creating a satellite TV monopoly. This will result in service that will be worse than it is now.

I am currently a subscriber of Echostar's Dish Network. Customer service has deteriorated to such low levels, that it is almost an act of futility to try and obtain customer service. As I write this letter, I am waiting for someone to install a second dish so that I can receive all local TV stations. My appointment was for between the hours of 8AM and Noon. I am writing this letter at 12:30 PM. This is the second time that I have been given a promise that a service technician will arrive between arranged hours. The first time this happened, no one came to my home. I lost an entire day of work waiting for a someone that never came.

When you complain to Echostar about this type of service, their attitude is very simple: if you don't like it, get service from someone else. If you approve this merger there will be no competition in the satellite TV service. All subscribers will be subject to this type of arrogance from Echostar since they will be the only provider.

Please, please do not allow this merger to take place.

Sincerely,

Steven Rubinstein
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Poughkeepsie, NY 12603