

The Honorable Michael K. Powell
Chairman
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

Dear Chairman Powell:

I am writing to you personally to voice my opposition to the proposed merger of Dish Network and Directv.

The current customer service level of Dish Network is poor. This poor customer service level exists even though competition exists in the form of Directv. It has been proven, beyond a shadow of a doubt, that customer service declines in the absense of competition. Therefore it is easy to conclude that Dish Network's customer service would become even worse than it is today.

Do not be fooled by Dish Network's attempts to falsely claim that they provide outstanding customer service. I am a current customer of Dish Network and I can attest to the true state of their service. All of my contacts with their customer service department have left me with nothing but frustration and unresolved problems.

I would like the ability to demonstrate my dissatisfaction with Dish Network by switching my satellite service to the competition. If all competition is removed from Dish Network, by allowing them to buy out Directv, then consumers like me will be resigned to poor customer service.

I am writing you this email using Dish Networks merger website. I am also sending you a copy of this email in the event they decide to censor this letter.

Sincerely,

Steve Reeves
4029 E. 4th St. #A
Long Beach, CA 90814

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