

The Honorable Michael K. Powell
Chairman
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

Dear Chairman Powell:

I write this letter in order to express my serious concern against this merger. Currently the service provided by Dish Network is not only rude but highly inefficient. I have had numerous problems since the very day I made the awful decision to have their service. You may wonder why I am still with them, well, mainly because I have to admit that they have some kind of monopoly on Spanish programming in the New York area, but also because I am renting here a small place in the Bronx and I hardly was able to get my landlord acceptance for the Dish Network installation.

I am a Mexican graduate student at Fordham University, and Dish Network offers Latin American channels that I will never get through the local cable networks or through Direc-TV, however I have had to pay a very high price for them, and I am not thinking of the monthly fee, but mainly of the many problems I have had since the day they installed my dish.

The first installation they made was defective, but they did not acknowledge that their technician made a series of mistakes, so I was forced, in order to keep the service running, to pay them for a second installation (originally they offered a free installation).

If I was able to stay here in your country I will switch to Direc-TV, unfortunately (or fortunately) I will finish my Ph.D. on December 2002, so for me there is not too much of an incentive to seek for a new place and change satellite provider.

I do believe that having monopolies in an industry as sensitive as this one will harm the quality of the service, and will give the Dish Network owners the chance to continue affecting customers as myself. Please, do not accept the merger, customers in your country will have no chance select their satellite provider.

Sincerely,

Rodolfo Soriano
2436 Fish Avenue
Bronx, NY 10469