

The Honorable Michael K. Powell
Chairman
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

Dear Chairman Powell:

Please do not allow the echostar/hughes merger to go forward. As echostar has grown, I have noted their customer service to become poor. They refuse to offer existing subscribers new benefits or programs once they become available. If a subscriber cancels service, echostar will not issue a refund if the subscriber has a credit balance. Also, echostar retains the subscriber information and will not allow them to take advantage of new promotions no matter how long the subscriber has not been using the echostar service. I feel that this type of service will only degrade if echostar becomes the only major provider in the satellite TV market.

Sincerely,

Brett Sims
5470 Avonshire Lane
Cumming, GA 30040