

The Honorable Michael K. Powell
Chairman
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

Dear Chairman Powell:

Some years ago I dropped Direct TV because of their horrendous customer service and attitude and went with an upstart company called Dish Network. Today I am sorry to have to report that Dish Network is as bad or even worse than Direct TV was back then and now they have acquired the competition so there is no where for the consumer to go for help. I seriously question the wisdom of allowing this merger to occur. I would be happy to provide more details of the problems I am having if this would be helpful in your decision making.

Best Regards,

Sincerely,

Mark Jenson
28213 128th St.
Zimmerman, MN 55398