

The Honorable Michael K. Powell
Chairman
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

Dear Chairman Powell:

I am currently a subscriber of DishNetwork, formerly a subscriber(victim) of DirectTV. I had the worst experience of my life dealing with Direct TV/Hughes, a complete customer service nightmare. After repeatedly attempting to contact DirectTV via e-mail, telephone, and postal mail with no response over a period of months, my only recourse was to stop paying them. I DO NOT WANT A MERGER OF THESE COMPANIES. It will mean a monopoly run by idiots that don't answer their phone or mail, completely ignoring the consumer. If these companies merge, I will likely return to cable TV.

Sincerely,

Dean Krause
317 Blue Jacket Run
Fort Wayne, IN 46825