

I am a new subscriber. I enjoyed my first 'Charlie Chat' on March 4. I was dismayed, however, by what seemed to be your 'cavalier' attitude in regard to the YES network.

I ended my subscription to Cablevision, and chose Dish Network, because Dish offered a better plan for the price, and I was advised by current Dish subscribers that Dish had a superior customer service.

I was called by a representative from the Dish sales department, shortly after I subscribed. I was asked if I was satisfied with the service, or had any questions. I asked about the status of the YES network. The representative told me that she would get back to me. I am still waiting.

The YES network, I am sure, will be of interest to many subscribers outside of the New York area. (Witness the many Yankee fans in attendance at Yankees away games.) There are many fans whose only exposure to the Yankees would be by satellite television.

If possible, I would switch from Dish to

Direct TV, but as a new subscriber, I would incur an exorbitant penalty.

Taking into consideration that Dish and Direct may eventually merge, and, as you said, quite possibly the equipment would be the same, it would be foolish of me to incur the penalty, and switch to Direct prematurely.

It seems to me that Dish is holding me hostage.

Couldn't Dish update subscribers who have expressed an interest in YES network?

I am sure you have compiled information regarding subscribers who have contacted you regarding this matter.

On March 4, you advised us to be patient, that the season hadn't started. In all fairness, and out of concern for your subscribers, you could update the web site so concerned subscribers could follow the progress of the negotiations. It is difficult to garner information on the internet. Many message boards contain erroneous information. Subscribers like myself are anxious to hear of any news regarding Dish and YES.

Thank you.

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