

The Honorable Michael K. Powell
Chairman
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

Dear Chairman Powell:

I am in favour of the improved spectral efficiency as one transmission is sufficient. Today, I have Directv at my lake house and Dish Network at another city location. I have found Directv customer service to be 'very lacking' and Dish Network to be pretty good. I would hope that all the Directv customer service people would be replaced by Dish Network employees who clearly offer a much superior service.

Sincerely,

David Hannah
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Marietta, GA 30068