

I have been a subscriber to Dish Network for several years now. Before Dish became available in our area, my only choice was one cable company in any given town here in Connecticut. There are several cable companies, but only one in each town. As a result, there was no competition whatsoever. Cable companies raised rates at will. The customer service was so bad as to be infuriating. You could die on the phone waiting to talk with someone from Cablevision.

I can't say enough good things about the difference Dish Network has made. They provide much more programming for substantially less money. I can generally get through to customer service in no more than two to three minutes. And the people working in customer service actually know what they are doing and can make changes to my programming in about 5 minutes by computer. If Dish didn't exist, God only knows what Cablevision would be charging now. As far as I'm concerned, the merger will only turn up the heat on cable companies and make satellite even more empowered to provide value to consumers. I'm all for the merger.