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JERRY A. DAY

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August 21, 2001

RECEIVED

JAN 17 2002

Senator Bill Frist
416 Russell Senate Office Building
Washington, D.C. 20510-4205

FEDERAL COMMUNICATIONS COMMISSION
OFFICE OF THE SECRETARY

Dear Senator Frist ,

This may not be a priority issue, but we are a retired couple living on a fixed income and cannot afford to spend our money foolishly. Therefore, we are writing you to issue a complaint about The Dish Satellite Company. We live in an area that has no provisions for cable television and our reception for local and or regional television is very poor, even with an antenna. If we want to be informed or entertained it is necessary to have a satellite and we have been willing to pay a reasonable price to receive it. However, we have no control over the packages they offer or the fees they charge for them.

Case in point, we paid for a top 40 package and paid an additional fee for the National Networks, which did include PBS when we paid. We have been informed recently that we must now pay for the top 50, as the top 40 is no longer being offered. This of coarse comes with a higher fee, plus we will pay the extra for the National Networks, and now pay an additional fee on top of that for PBS.

We have been paying annually; therefore we received no notification anytime during the year of these new changes. Something must be done to control these increases and lack of choices. We are not the only individuals in this position and would appreciate your help in this matter.

Sincerely,


Jerry A. Day

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