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Date: 10/29/01 4:20 PM

Subject: Direct TV Dish 500 Monopoly

I am a Dish 500 customer. I get the WORSE customer service from these people. I pay annually & wanted to change services in December when my contract was up. I understand now that Direct TV & Dish 500 are going to merge. I live in rural America & have no cable alternative. It's satellite or nothing. These 2 companies merging leave a no choice no competition situation for those of us in rural America. They can treat us anyway they want to and we can do nothing. If this is not a monopoly what is?

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JAN 17 2002

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