

The Honorable Michael K. Powell  
Chairman  
Federal Communications Commission  
445 12th Street, S.W.  
Washington, D.C. 20554

Dear Chairman Powell:

This letter's intent is to express my concern regarding the merger of EchoStar and DIRECTV. I have been a customer of Dish Network since September, 2001 and, prior to that, was a customer of DIRECTV. I feel that, due to having been a customer of both, I can speak with some degree of knowledge. As soon as my obligatory one year is completed with Dish Network, I plan to return to DIRECTV due to what I consider unfair pricing policies dictated by Dish Network. Dish Network charges for every small program change and they have no local Customer Service locations for troubleshooting when their equipment fails. I am currently experiencing problems with the receiver they installed and am going to be charged shipping and handling just to replace their receiver. This was NEVER a problem with DIRECTV, as they have local people who service and/or replace their equipment whenever needed .. and they do it on a timely basis.

If you do allow this merger it will prevent the common, every-day people (such as myself) from having any choice or any voice in what happens with their satellite service and Echo Star will be able to do whatever they please due to having virtually NO competition. Would that not be considered a monopoly?

I implore you to prevent this monopoly from happening! Please allow myself and my fellow Americans to maintain our freedom of choice in this matter.

Thank you for your time and consideration.

Sincerely,

Connie Capps  
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Moundville, MO 64771