

The Honorable Michael K. Powell
Chairman
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

Dear Chairman Powell:

I have had serious difficulty with DishNetwork providing me with all of the local channels that I pay for. They originally only installed a single dish even though the order included the local channel subscription. I sent an email requesting information on how I could receive the additional local channels, and was told that maybe I didn't have the right to get them! When I called for help, I was led on a dance that lasted almost 20 minutes when all of sudden, the rep said I mentioned the magic word and that NOW he would schedule the installation of the needed second dish. The people don't deserve a monopoly. I fear what things will turn to.

Sincerely,

FRANK CACCAVALE
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South San Francisco, CA 94080