

The Honorable Michael K. Powell
Chairman
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

Dear Chairman Powell:

The merger of DirectTV and Dish can only be described as a mistake of mammoth proportions.

The people at DirectTV cannot even spell customer service(30 minute wait to get a human on the phone), nor is their product what they advertise.

As usual, just what I would expect from everyone involved.

But I should say thank you, because I will save alot of money each month due to the fact that I will not under any circumstances purchase programming from DirectTV.

Sincerely,

Kenneth Balch
412 Ridgewood
Stillwater, OK 74074