

CS-00-30

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CHRIS AND SUE WENDT, COMMENT

In Re: AOL-TW merger/transfer of licenses/ public interest statement.

Sent electronically to FCC Disabilities Rights Office, 12/25/00 **RECEIVED**

CS DOCKET NO. 00-30

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FEDERAL COMMUNICATIONS COMMISSION
OFFICE OF THE SECRETARY

>>> "Chris and Sue Wendt" <slwendt@optonline.net>
12/25/00 07:15PM >>>

I think you have an important opportunity to improve access for people with disabilities, in this dispute over interoperability or lack of compatibility of instant messaging between people who use AOL and those who use MSN, or other Internet service providers or portals.

If we all can't "connect" through this wonderful instant message service, we sure all can't pay for 2 or 3 different services, and therefore, a great access benefit will go to waste. And why? Because of the greed of AOL and Time Warner, facilitated by the temerity of the FCC.

How would it be if you couldn't dial someone on the phone, because the Sprint telephones didn't work with AT&T or MCI? It really can't be that the FCC does not see the absolute need for standards which work across all these many services. I don't believe you would like to see all handicapped people either having to join AOL, or, not being able to join AOL for the reason of they don't work with other messaging systems.

Please straighten out this mess.

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