

I keep reading comments like this:

Why does Time Warner have the **SOLE AND UNREVIEWABLE RIGHT TO DETERMINE WHETHER CONTENT VIOLATES THEIR STANDARDS?** Why can't I post comment based on **MY** standards, not theirs? And, when I purchase **UNLIMITED SERVICE**, why can they then establish bandwidth limitations? Is this unlimited service? Is not a company required to deliver what the customer pays for?

The standards referred to are not comments, but rather things like child pornography or running a business on a residential account. Unlimited service is having unlimited access to the service, not unlimited speed. How much will these same people complain if there are no speed caps imposed and one user in the neighborhood gets on and starts downloading hundreds of files simultaneously, effectively using up all the bandwidth available so other users are experiencing dial up speeds. I have experienced this myself and since the speed caps have been in place my service has dramatically improved! Time Warner is a business and like any business I am sure that they reserve the right to refuse service to anyone. Can the government require a business to give everyone service regardless of the rules that some customer may break?

Time Warner is **NOT** a monopoly in the high speed internet access business. I have two choices for cable modem access, Time Warner and GTE, and multiple choices for xDSL access – another high speed internet option. Cox Cable, Insight Communications, AT&T Broadband – all these companies offer cable modem access.

I firmly believe that open access should be enforced. However, you should think before imposing restrictions and not just base a decision on the **FORM LETTER** rants of a few people who are dissatisfied with their service or the restrictions placed on them. Be careful what you ask for. You may not like it once you get it.