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May 12 12 04 PM '00, 2000

Chairman William Kennard
Federal Communications Commission
445 12th St. S.W.
Washington DC 20554

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FEDERAL COMMUNICATIONS COMMISSION
OFFICE OF THE SECRETARY

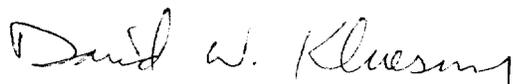
RE: Time-Warner/AOL Merger

Dear Chairman Kennard:

As a resident of New York City, and a recipient of Time-Warner cable services, I implore you and your fellow commissioners to deny Time-Warner its request to merge with AOL. The disrespectful, illegal, and arrogant actions of Time-Warner earlier this month shed much light on the corporate mentality of this ugly giant. One can only fear the worse will happen if the merger with AOL is approved - a bleak future of monopolistic treatment of its customers and competition. All things happen for a reason, and I hope that it does not go unnoticed with the Commission that Time-Warner's arrogant act of pulling the plug on ABC to 3.5 million viewers is a strong indicator that Time-Warner should not be given the privilege of even greater powers and control in the Cable-Internet Industry.

Please please Mr. Chairman, do not approve the Time-Warner/AOL merger. Millions of customers like myself were caught in the middle, left without one of the top 3 networks for two days, not given any apology, and not given any reimbursement for loss of service.

Sincerely,



David W. Kluesner
455 West 23rd Street, Apt. 16-C
New York, NY 10011

cc: Time-Warner Company
Senator Patrick Moynihan
Senator Charles Schumer
Representative Jerrold Nadler

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