

AOL/Time Warner should be forced to open up the Instant Messaging client to other services like AT&T, YAHOO, Tribal Voice, MSN, and any others who desire to interact with it. Instant messaging should be like a telephone or like email, all diverse systems interoperate seamlessly. AOL/Time Warner unfairly refuses to allow this universal interaction.

Sincerely,

Bruce Garrick
Citizen and Holder of Radiotelephony 3rd class license