

i feel if roadrunner offers me bandwidth on an account then that is what they should offer me not reduce my speed because i am contacting a competitor or downloading from a competitor if they reduce my speed after offering a download speed at a given price and reduce it at their discretion what keeps them from dropping anyone download speed simply to avoid upgrading and to enable them to keep download speed high on new customers and then drop speed once you have been a customer for a while as you probably know unlike a modem roadrunner does not list download speed so they could drop speed and you would not even know it