



**Federal Communications Commission
INTERGOVERNMENTAL ADVISORY COMMITTEE
Joyce M. Dickerson, Chair
Marlin Blizinsky, Vice Chair**

**Agenda
October 9-10, 2012
Commission Meeting Room**

Tuesday, October 9, 2012

- 9:30 - 9:45 a.m. Informal Coffee**
- 9:45 – 10:00 a.m. Welcome: Joyce Dickerson, Chair**
- 10:00 – 12:00 p.m. FCC Staff Updates:**
- **Public Safety**
 - **FCC Review of its Consumer Complaint Process**
 - **Carrier of Last Resort**
 - **Connect America Fund**
- 12:00 – 1:00 p.m. Lunch**
- 1:00 – 2:45 p.m. Infrastructure & Spectrum Subcommittee, Ken Fellman, Chair**
- **FCC Staff Rights-of-Way Update/Dialogue**
 - **NATOA Presentation**

As applicable, discussion of work plan, including assignments, data gathering, timeline, and deadlines for draft reports/letters on:

- **compilation of best practices on broadband deployment and improved federal-state communications on rights-of-way issues;**
- **examination of federal grant conditions on use of publicly funded conduits;**

- follow up associated with IAC member participation in FCC staff workshops, and/or with the working group implementing the President’s Executive Order “Accelerating Broadband Infrastructure and Deployment,” released June 14, 2012.

3:00-4:45 p.m.

**Public Safety & Emergency Preparedness Subcommittee,
Brian Tagaban, Chair**

As applicable, discussion of work plan, including assignments, data gathering, timeline, and deadlines for draft reports/letters on:

- compilation of best practices from state and local governments to implement “Next Generation 911” and other new technologies on state and local levels.

Wednesday, October 10, 2012

9:30 - 9:45 a.m.

Informal Coffee

9:45 – 10:00 a.m.

Chair’s Remarks

10:00 – 12:00 p.m.

**Broadband Deployment & Adoption Subcommittee,
Marlin Blizinsky, Chair**

As applicable, discussion of work plan, including assignments, data gathering, timeline, and deadlines for draft reports/letters on:

- compilation of best practices to facilitate broadband adoption and digital literacy, including program evaluation metrics to measure expanded broadband adoption and digital literacy;
- compilation of best practices for e-government, i.e., enhanced online delivery of government services.

12:00 – 1:00 p.m.

Lunch

1:00 – 3:00 p.m.

Consumer Protection Subcommittee, Ronald Brisè, Chair

As applicable, discussion of work plan, including assignments, data gathering, timeline, and deadlines for draft reports/letters on:

- **effectiveness and efficiency of telecom consumer complaint process in each of the states and localities of IAC members, e.g., what state and local government complaint processes work best, are not working well, or are entirely lacking on the state and local level;**
- **Subcommittee could then consider and draft report and recommendations for possible best practices to handle telecom consumer complaints while awaiting the opportunity to have input into the FCC’s pending review of its consumer complaint process.**

3:00 – 3:30 p.m.

Committee Members’ Closing Remarks

Adjourn