

# ENFORCEMENT BUREAU



# ACCOMPLISHMENTS UNDER FCC CHAIRMAN KEVIN J. MARTIN

January 15, 2009



# Enforcement Bureau Overview

- Mission: Investigate and respond quickly to possible violations of the Communications Act, as amended, and the Commission's rules and orders.
- A Stepped up Approach under Chairman Martin has Produced Significant Results:
  - Over 7,100 enforcement actions, including NALs and Consent Decrees
  - More than 12,600 inspections
  - Almost 850 cases successfully resolving public safety and other interference issues
  - Over \$151 million in proposed fines and forfeitures



# Promoting More Efficient Use of the Spectrum through Enforcement

### Unauthorized Provision of Service/Equipment

- Almost \$22 million in forfeitures for providing unauthorized service
- \$19.6 million in Consent Decrees to resolve investigations into whether certain satellite radio receivers complied with FCC technical equipment requirements
- 170 investigations regarding unauthorized equipment

### Unauthorized Transfer of Control

 Over 15 unauthorized transfer of control enforcement actions, proposing forfeitures totaling \$565,000

### Auction Collusion

 Acted to enforce the Commission's auction collusion rules, proposing forfeitures totaling \$65,000



# Helping Transition to DTV

### DTV Labeling Enforcement

- Nearly 4,400 retailer inspections
- Over 350 citations
- Over \$4.7 million in NALs and Consent Decrees

#### DTV Tuner Enforcement

NALs and Consent Decrees against eight companies totaling more than \$3.7 million

#### DTV Consumer Education Enforcement

- NAL for \$51,000 for failure to notify customers of the transition
- Commission is considering \$11.25 million of fines collectively against seven companies for notification failures





# Helping Transition to DTV

# DTV V-Chip Enforcement

NALs and Consent Decrees against
 10 companies totaling almost \$5
 million

#### DTV Consumer Outreach

- Over 10,000 visits to consumer centers – including senior centers and libraries
- 2,100 presentations held or scheduled by Field Office Staff throughout the U.S.









# Addressing Public Safety Needs

- Wireless and VoIP E911
  - NALs and Consent Decrees totaling over \$4 million
- Interference to Public Safety Communications
  - Responded to almost 850 cases and proposed monetary forfeitures totaling nearly \$50,000
  - Provided communications interference resolution at national security events
- Emergency Alert System, Tower Lighting,
   Fencing, and Radio Frequency Radiation
   Enforcement
  - Over 8,200 compliance inspections conducted throughout the country
  - Forfeitures totaling nearly \$2.5 million
- ESF-2
  - Provided on-the-ground leadership and ongoing support in resolving communications infrastructure needs stemming from natural disasters





# Protecting Consumers from Harm

- Pursue Violations of the Do-Not-Call, Pre-Recorded Advertisements and Junk Fax Requirements
  - Nearly 2800 Citations issued
  - Close to \$20 million in proposed forfeitures
- Protect Consumers' Sensitive,Personal Information



- Over 5,000 CPNI carrier compliance certifications reviewed
- 25 proposed forfeitures totaling over \$2.1 million



# Protecting Consumers from Harm

### Broadcast Obscenity, Profanity and Indecency

Proposed forfeitures to more than 150 different licensees and affiliates totaling almost \$5.4 million

## Sponsorship ID/Payola

- \$12.5 million in Consent Decrees with strong compliance plans
- NALs for improper use of video news releases

#### Cable Services

 Proposed forfeitures of \$67,500 for unlawfully reducing the service provided to CableCard subscribers without notice or reducing the rates charged for that service



# Enforcement Bureau Staff

None of these accomplishments would be possible without the hard work and dedication of the Enforcement Bureau's staff and managers!

