

UNITED STATES FEDERAL COMMUNICATIONS COMMISSION

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PRISONS WORKSHOP/WEBINAR)

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Before the
FEDERAL COMMUNICATIONS COMMISSION
Washington, D.C. 20554

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FCC Building
445 12th Street, S.W.
Washington, D.C. 20554

Thursday,
September 30, 2010

The parties met, pursuant to the notice of the
Commission, at 1:00 p.m.

APPEARANCES: JAMES ARDEN BARNETT, JR.,
Chief, Public Safety and Homeland
Security Bureau, FCC

ELLEN SCRIVNER
Deputy Director, NIJ

THOMAS KANE
Assistant Director, Information,
Policy & Public Affairs Division
Bureau of Prisons

PANEL ONE: JAMES ARDEN BARNETT, JR., Moderator
Chief, Public Safety and Homeland
Security Bureau, FCC

LAURENCE D. ATLAS, Panelist
Senior Advisor to Assistant Secretary
NTIA

COMMISSIONER CHRISTOPHER EPPS, Panelist
Mississippi Department of Corrections
Treasurer, ASCA

APPEARANCES: (Continuing)

JACK FOX, Panelist
Chief, Office of Secreity Technology
Federal Bureau of Prisons

CHRISTOPHER GUTTMAN-MCCABE, Panelist
Vice President of Regulatory Affairs at
CTIA

JULUIS KNAPP, Panelist
Engineering & Technology, FCC

SECRETARY GARY D. MAYNARD, Panelist
Maryland Department of Public Safety &
Correctional, Director,
Southern Region, ASCA

DR. NANCY MERRITT, Panelist
Senior Policy Advisor, NIJ

DR. JON OZMINT, Panelist
Director of the South Carolina
Department of Corrections, ASCA

1 prisons is deadly serious. Deaths have occurred
2 because of inmates contracting hits against witnesses,
3 public safety and police officers, and others. They
4 continue to run criminal enterprises.

5 This is why FCC Chairman Jankoski and the
6 Commission have made finding technological solutions a
7 top priority, solutions that are available
8 immediately. The FCC has taken action. And the first
9 of those technologies is now deployed because of that
10 action.

11 Several weeks ago, I had the privilege of
12 attending the launch of an innovative technology
13 solution that we at the FCC called 'Inmate Call
14 Capture' installed at the Mississippi State
15 Penitentiary in Parchman, Mississippi. Commissioner
16 Chris Epps of Mississippi Department of Corrections
17 was kind enough to invite me, along with corrections
18 officials from all over the United States.

19 Altogether about a hundred people were there
20 on that bright, sunny day when we entered the 18,000
21 acre facility to see the first in the nation
22 deployment of this new technology in a large-scale
23 prison facility. And Chris Epps is going to be with
24 us electronically today, but I'm going to steal a
25 little bit of his thunder.

1 The demonstration was a huge success. Over
2 216,000 contraband cell call attempts were captured
3 and kept from connecting in that first month along.
4 State correction officials demonstrated how several
5 call attempts by inmates, using cell phones with
6 unauthorized numbers were blocked from ringing through
7 their intended destination.

8 And in fact, my office couldn't reach me
9 during that time because my cell phone was not
10 registered. And when I tried to make a cell phone
11 call, I got this nice little message from the
12 Mississippi Department of Corrections that I was using
13 an unauthorized cell phone. I did get to witness
14 personally that that technology works.

15 We were joined in an effort by a large
16 community of interest that includes state corrections
17 departments, federal agencies such as the Department
18 of Justice, NIJ, the Federal Bureau of Prisons, the
19 Department of Commerce's NTIA, or National
20 Telecommunication Information Administration, national
21 organizations, including the American Correctional
22 Association. I already mentioned ASCA, technology
23 vendors and wireless carriers all exploring the most
24 effective and precise technologies and the options
25 that we can use to defeat cell phone use in prisons.

1 As a part of this effort we've consistently
2 stressed the need to identify effective solutions to
3 stop and prevent the illegal use of cell phones in
4 prisons, which often serve as the vehicle for
5 sustained illegal activity. The FCC's goal has been
6 to identify those technologies that are lawful and
7 address the particular challenge at issue, which would
8 be available immediately or at least in the near
9 future and without creating new problems. Today's
10 workshop continues that effort.

11 Some of the topics that will be covered
12 today in the workshop will include technologies
13 currently available and that may, in fact, already be
14 in use. We also look at legal constraints and policy
15 concerns related to cell jamming and other interfering
16 technologies. There are many intricate,
17 interdependent issues that are involved, including the
18 technical efficacy and adaptability, legal
19 considerations, interference problems, preserving
20 legitimate consumer and public safety and 911 wireless
21 communications, the relative cost, which of course is
22 an important part, including the impact on prison
23 payphones, the land lines that they use and also
24 avoiding unintended and harmful consequences.

25 To help us through these issues today, we've

1 gather what I feel is a distinguished panel of federal
2 and state experts. We will open our workshop with
3 some of their remarks, including our co-sponsors of
4 the event, ASCA and NIJ.

5 ASCA provides essentially the viewpoint of
6 the prison administrators and practitioners. And
7 General Gary Maynard who has a tremendous record of
8 service and is a retired general in the Oklahoma
9 National Guard and he's a director of ASCA's southern
10 region. He's here with us. And he, of course, is
11 also the secretary of Maryland's Department of Public
12 Safety and Correctional Services. And if you would
13 raise your hand for those who can't see you.

14 Also representing ASCA today is John Ozmint,
15 Director of the South Carolina Department of
16 Corrections since 2003, graduate of the University of
17 Alabama School of Law, former prosecutor and a
18 commander in the Navy Reserve, which a Navy guy like
19 me would like. Dr. Ozmint has been a leading
20 proponent of the jamming solution and will be able to
21 address that for us as well today.

22 I think that you will find that they will
23 bring insights to us and we really do appreciate what
24 ASCA has done to put these issues forward.

25 Our other co-sponsor, and also a great help

1 to us, is the National Institute of Justice. And we
2 are privileged to have Dr. Ellen Scrivner with us
3 today, Deputy Director of the National Institute of
4 Justice and she will be making some opening remarks
5 for us in just a moment as well.

6 NIJ has been a great partner of the FCC and
7 has done much to bring clarity and focus to this
8 issue, including hosting a number of meetings with a
9 wide range of correctional experts and practitioners
10 and as well as helping to establish a federal
11 interagency working group tasked with identifying the
12 necessary steps that the federal partners should take
13 to find and advance workable solutions to this
14 problem.

15 Also making opening remarks today at my left
16 here, your right, is Larry Atlas, Senior Advisor to
17 the Assistant Secretary of the National
18 Telecommunications and Information Administration,
19 hereafter referred to as NTIA.

20 NTIA has really conducted a number of tests
21 of jamming devices in both the laboratory environment
22 and at a commissioned federal prison facility in
23 Cumberland, Maryland. We believe that these
24 controlled tests produced results that have added to
25 our understanding of jamming technology.

1 Further NTIA is charged by Congress, in
2 coordination with the FCC and the Federal Bureau of
3 Prisons with developing a plan to investigate and
4 evaluate how wireless jamming, inmate cell capture,
5 detection and other technologies might be used by law
6 enforcement in correction applications in federal and
7 state prison facilities.

8 Congress has asked that the plan consider
9 the adverse effects these technologies may impose on
10 commercial wireless and public safety communications
11 services in areas surrounding prisons. NTIA has been
12 working to develop that final report, and we
13 appreciate the opportunity to have had input into this
14 important document. And Larry, we appreciate you
15 being here today.

16 Rounding out opening remarks is Tom Kane,
17 the Assistant Director -- by the way, I did mean you
18 all to be raising your hands. This is Larry. That's
19 Dr. Scrivner. That's Tom Kane. He is the Assistant
20 Director of Information, Policy, and Public Affairs
21 Division at the Federal Bureau of Prisons. We've had
22 the pleasure to meet with the Bureau of Prisons on a
23 number of occasions and they bring tremendous
24 expertise to addressing the problem of contraband cell
25 phone use.

1 The Bureau of Prisons has spent over 10
2 years investigating technology to combat contraband
3 cell phones and we welcome and look forward to hearing
4 about BOP's experiences with various technologies.

5 Our experience to date has taught us that
6 technology can provide a range of solutions. Our
7 focus here at the Commission has been on the
8 technologies that are not only lawful, but also
9 specifically target the problem at hand without
10 jeopardizing essential public safety, federal and
11 state and law enforcement activities. Or quite
12 frankly, the lawful use of cell phones by the public,
13 including the ability to make 911 calls.

14 In order to better understand the technical
15 aspects of the available technologies, Julie Knapp,
16 sitting close to the center there, our chief of the
17 FCC's Office of Engineering and Technology will walk
18 us through these various technology choices that we
19 have, following the opening remarks.

20 The central purpose of this workshop,
21 however, is to initiate a free-flowing discussion of
22 what has been accomplished to date, the lessons
23 learned from trials, demonstrations and full scale
24 installation of these technologies, and the directions
25 we need to take and the obstacles to be overcome to

1 arrive at a range of workable solutions for prison
2 administrators as they confront this challenge.

3 Therefore, we will spend a good time today
4 in a Question & Answer session, featuring the return
5 of Larry Atlas and General Maynard as well as some of
6 the new faces that you see here, the representatives
7 of the cellular industries and two states that have
8 done so much in this area, Mississippi and Maryland.

9 In addition to General Maynard, we are
10 pleased to have join with us on the phone bridge
11 Commission Chris Epps of Mississippi Department of
12 Correction, who like General Maynard is wearing two
13 hats also representing ASCA since Commissioner Epps
14 serves as treasurer of ASCA.

15 And we're fortunate to have Jack Fox, who is
16 the Chief of the Office of Security Technology with
17 the Bureau of Prisons. Christopher Guttman-McCabe,
18 Vice President of the Regulatory Affairs with CTIA,
19 the wireless association to provide the viewpoint of
20 the cellular industry, our own Julie Knapp and last
21 but definitely not least, Dr. Nancy Merritt of the
22 National Institute of Justice who have been very close
23 and abundantly helpful and a resourceful partner in
24 this.

25 In order to facilitate certain technological

1 solutions, the commercial wireless providers have
2 worked cooperatively with the FCC to develop
3 regulatory steps, including executing spectrum leases
4 where the necessary, and really they were all
5 necessary to enable the operation of these systems as
6 the inmate cell capture or call capture rather on
7 their license spectrum. And I'm very pleased that
8 with the carriers active support to enable testing and
9 deployment of non-jamming technologies we were able to
10 effectively work together for this goal. The carriers
11 appear ready and we appreciate their participation in
12 this.

13 Lastly, and importantly, I do encourage all
14 those in attendance here as well as those logging in
15 via Web-X to submit questions or observations you may
16 want to have from the participants and panelists.
17 Cannot promise that we'll have time to address all of
18 the submissions, but this is an ongoing dialogue and
19 your input has been and will continue to be a critical
20 aspect of our efforts with finding solutions to this
21 problem of contraband cell phones in prisons.

22 With that, I'm going to turn this over now
23 to General Gary Maynard of Maryland for his opening
24 remarks. And for those who are making remarks, if you
25 could keep them around four minutes each. If you have

1 to go a over a little bit, there will be a small
2 electrical shock in your seat. But other than that, I
3 would turn it over to General Maynard.

4 GENERAL MAYNARD: I represent the
5 Association of State Correctional Administrators
6 today. ASCA is comprised of the 50 states corrections
7 directors as well as the Bureau of Prisons and the
8 Chicago, Philadelphia, and New York City jail.

9 The problem of illegal cell phones in the
10 hands of inmates and prisoners is common among all
11 these jurisdictions across the country. The
12 possibility of illegal activity ranges from selling
13 unmonitored phones to inmates to call their friends,
14 through drug trafficking, extortion, gang violence to
15 coordination of escapes, prison disturbances, and
16 serious assaults on staff to the killing of witnesses
17 in criminal cases.

18 We think that we should be equipped with all
19 the tools available to control the illegal activity
20 that cell phones allow. The range of options include
21 the routine and random searching by correctional
22 officers, cell phone sniffing dogs, detection
23 technology, interdiction technology such as x-ray
24 machines, walk-through metal detectors, embossed
25 chairs to keep the phones out of the prisons, managed

1 access technology and jamming of cell phone signals.

2 We think there is no single solution. We
3 think that corrections officials should be armed with
4 all the options available in order that we can carry
5 out our mission. And on behalf of the Association of
6 State and Correction Administrators, we appreciate
7 being invited today and look forward to the
8 discussion. Thank you.

9 MR. BARNETT: Thank you, General.

10 As I mentioned earlier, John Ozmint is the
11 Director of the South Carolina Department of
12 Corrections. I failed to mention that he's also the
13 chair of the Policy Resolution Legislation of Legal
14 Issues Committee for ASCA. And I'll turn it over to
15 you Director Ozmint.

16 MR. Ozmint: Thank you. I'm not going to
17 restate the problem. Obviously, it's serious. I have
18 probably have been one of the few at the table that
19 had to go to the hospital and visit family and pray
20 with the family when a staff member of ours was hit as
21 a result of a cell phone -- of a hit put out by a cell
22 phone. He miraculously survived. And so this has had
23 a real impact in South Carolina.

24 And what I want to do is talk just a minute
25 about that toolbox that we've al mentioned. We are,

1 by the way -- I'm not only here to speak about jamming
2 and the fact that we think that tool ought to be in
3 the toolbox, but we are also testing a managed access
4 system in South Carolina. We have had tremendous
5 cooperation from our wireless industry in our state.
6 I think every carrier has signed up and volunteered to
7 participate in that.

8 But I also want to remind -- I think my goal
9 here is to remind everyone that we do want to have
10 every tool in the toolbox. I look at this as a game
11 of percentages. We've never asked to jam cell phones
12 in the Baltimore City Jail. One, I don't own
13 Baltimore. Two, I don't know that you can control
14 signal strength jamming to the extent that you can do
15 that.

16 However, I'm probably the only person at the
17 table, with the exception of our friend from NTIA that
18 has seen surgical jamming, directional jamming
19 demonstrated. And I have, much as you did with, and I
20 will soon do next week with our managed access test,
21 I have turned on my cell phone in a building where
22 jamming was taking place, walked right outside and
23 turned it on and it worked. And I've seen dozens of
24 people do the exact same thing, literally outside the
25 walls of the building.

1 So what I think we need to talk about is
2 where managed access is going to be the only solution.
3 Obviously, I'm testing managed access in a prison
4 where I think even in my system it's probably going to
5 be the only solution. But in 80 percent of my
6 prisons, they're sitting on 180, 200 acres of property
7 right in the middle. And in those prisons managed
8 access would be literally a waste of resources because
9 there are no legal cell phone calls on prison property
10 in South Carolina. None. There are no legal 911
11 calls. There are no legal calls home. There are no
12 legal emergency calls because it is against the law.

13 So there are two types of legal -- that's
14 what the concern is with any signal interference. And
15 with regard to calls off of prison property, our set
16 back lines in 80 percent of our prisons are such that
17 we're not going to interfere with any legal signals
18 off of prison property. But the only type of legal
19 call is a legal call coming from prison property. But
20 in my state there are no legal calls being made from
21 prison property.

22 So if I'm not interfering with calls on the
23 outside across my property line, then in those
24 situations, those rural areas with long, large setback
25 lines from other properties we believe jamming to be

1 the best solution.

2 In Maryland, that may be 20 percent of the
3 prisons. In South Carolina, that may be 80 percent of
4 the prisons. But we need to have every tool in the
5 tool bag at our disposal. Thanks.

6 MR. BARNETT: Thank you, Direct Ozmint. And
7 now I'd like to turn it over to Dr. Ellen Scrivner,
8 Deputy Director of the National Institute of Justice.

9 MS. SCRIVNER: Thank you, Admiral and
10 welcome to everyone.

11 I'd like to welcome you on behalf of
12 Assistant Attorney General Lori Robinson of the Office
13 of Justice Programs and our director, Dr. John Lobe,
14 who is director as of about two months ago new to the
15 National Institute of Justice and has had to testify
16 on the Hill today or would have enjoyed being here
17 himself to hear and participate in this discussion.

18 For those of you who are unfamiliar with the
19 National Institute of Justice, our agency is really
20 the research, development, and evaluation arm of the
21 Department of Justice. And so what we support,
22 primarily, is research that examines solutions to a
23 wide variety of problems in the criminal justice
24 system. And we are looking to provide objective,
25 independent, evidence-based knowledge as well as tools

1 to meet the challenges of crime and justice,
2 particularly at the state, local, and Tribal levels.

3 Our constituents tend to be at the state and
4 local, Tribal practitioners and so we're very
5 interested in conducting research or evaluating tools
6 that will help people in those situations. And
7 because of that we're driven by certain beliefs, and
8 they're beliefs that are pretty typical of a research
9 agency.

10 We believe that research can make a
11 difference. In terms of the toolbox, we would want to
12 see research done on all of those tools, sort of begin
13 to evaluate those tools because we think research can
14 help provide answers to many questions about
15 individual lives and the health of communities,
16 particularly the health of the correctional community.

17 And we also believe that our research agenda
18 must be driven by professionals, by people like
19 yourselves, those participating on the webinar in the
20 real world. Those are the people who deal with these
21 situations in crime and justice problems every day and
22 so we need to hear from you in establishing our
23 research agenda.

24 And our third belief is that partnerships
25 with other agencies, with other government agencies

1 and professional associations are critical to
2 determining what works. We could come up with a great
3 agenda. We could come up with a research project.
4 But if it didn't make any sense to you all, then we're
5 kind of wasting everybody's time and money. So while
6 much of our efforts go towards the funding of research
7 initiatives, we are also very pleased, Admiral, to
8 have the opportunity to really join with everyone here
9 and to join with the field to really better understand
10 both the challenges and the opportunities that are
11 facing us in this area of the use of cell phones in
12 correctional facilities.

13 Our intent as co-sponsors of this webinar is
14 not to offer a solution to the problem or to take a
15 position on a solution because right now we're the
16 researchers we don't really know. But we understand
17 it's there and we understand there may not be a single
18 answer to the problem. But we hope that this webinar
19 is going to really open the dialogue that helps us
20 fulfill those research missions that I spoke about
21 earlier. And a dialogue for an ongoing examination of
22 the problem and its potential solutions from an
23 operational, technical, and regulatory perspective.

24 I'm unable to stay for the entire webinar
25 since this is a day of competing engagements. I have

1 another meeting on the other side of the city, but I'm
2 going to leave you in very good hands with a number of
3 professionals here who are actively addressing the
4 issue at the state, local, and national level. And
5 each will share their perspective on the problem and
6 possible solutions.

7 But it's also geared, the webinar, to be a
8 true opportunity for information sharing, that type of
9 forum, and to give us the opportunity to hear from you
10 as well. So please join the conversation by sharing
11 your experience and your concerns with the group. The
12 information you share will provide both panelists and
13 the audience members with a more complete
14 understanding of this issue and a range of
15 interventions and options that are currently in
16 operation or under development. With that, I will
17 turn it back to the Admiral.

18 MR. BARNETT: Dr. Scrivner, thank you so
19 much. We appreciate you being here.

20 I now turn it over to Thomas R. Kane, the
21 Assistant Director of Information and Policy and
22 Public Affairs Division for the Federal Bureau of
23 Prisons.

24 MR. KANE: Thank you, Admiral.

25 I will not attempt to restate the problem

1 that Admiral Barnett and Secretary Maynard and
2 Director Ozmint have described so well already. And I
3 will agree right up front that I think the topic line
4 of today's discussion for corrections should be --
5 I'll steal Director Ozmint's corrections need every
6 tool available in the tool bag.

7 I will tell you a little bit about the
8 Bureau of Prisons involvement in the review of these
9 sorts of technologies and our perspectives on where we
10 think we need to go next.

11 We have, as Admiral Barnett outlined, worked
12 with NIJ for over 10 years to investigate technologies
13 that detect or disrupt cell phone transmissions, yet
14 we have found none that is both effective and
15 affordable for corrections. And those are both key
16 issues for discussion.

17 Given the difficulty of preventing the
18 introduction of cell phones into prisons and jails,
19 there is great interest in developing affordable cell
20 phone jamming and managed access techniques in
21 addition to detection. And we recognize there are
22 some concerns about these technologies already alluded
23 to by others. And we believe that additional testing
24 and evaluation is necessary to assess whether such
25 technology will be effective in prison environments

1 comprised of high security structural features and in
2 geographical areas where a considerable amount of
3 legitimate cell phone traffic occurs adjacent to a
4 prison.

5 We must confirm that jamming technology can
6 be controlled precisely in well defined areas so that
7 use in correction facilities does not interfere in the
8 community with the communication of first responders
9 or commercial users. And what we are not convinced of
10 yet, Dr. Ozmint's comments notwithstanding, is what
11 sort of configurations of jamming equipment would be
12 required to work effectively in various architectural
13 structures, especially in higher security facilities
14 where we think structural challenges will be great,
15 and developing and designing an effective solution in
16 those kinds of situations could be very expensive.

17 We also must confirm that managed access
18 systems in metropolitan areas do not interfere with
19 communications of first responders and commercial
20 users who are not registered with the managed access
21 system.

22 We believe that the optimal solution may
23 involve the use of jamming in some circumstances,
24 managed access in other circumstances, complemented by
25 detection technologies. Every tool available in the

1 tool bag.

2 We need to continue to look for cost
3 effective solutions and work with others who can help
4 solve the problem. Many of us here in this room need
5 to partner. We want to continue building those
6 partnerships to facilitate technology development and
7 testing, including NIJ, NTIA, FCC, private vendors and
8 other correctional systems. Our collective focus has
9 the best chance of finding a reasonable solution.

10 We congratulate Maryland, Mississippi, and
11 South Carolina departments of corrections as well as
12 ASAC as an association, the FCC and NIJ for taking
13 leadership roles in this area. We hope to have the
14 opportunity in the Bureau of Prisons to evaluate
15 jamming and managed access systems in BOP facilities,
16 especially medium and high security BOP facilities for
17 the reasons I mentioned a moment ago. And we will
18 work with NTIA in considering how to evaluate the
19 effectiveness of jamming and managed access solutions.

20 BOP appreciates the opportunity to
21 participate in this webinar and we want to thank the
22 FCC for hosting it and thank FCC, NIJ, and ASAC for
23 co-sponsoring. Thank you, Admiral.

24 MR. BARNETT: Tom, thank you so much.

25 Laurence D. Atlas, as I mentioned earlier,

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1 is the senior advisor to the Assistant Secretary of
2 NTIA. Larry, thank you for being here.

3 MR. ATLAS: Thanks Admiral.

4 I thought when you're the last person to
5 give the opening remarks the advantage is everything
6 that really can and should be said has been said, so
7 you can just reiterate a lot of it.

8 But I thought I'd give you a little summary
9 of what we've been doing over the past year at NTIA
10 related to this issue. NTIA is the President's
11 principal advisor on telecommunications and
12 information policy. And my boss, Larry Stricklin has
13 spoken about this topic numerous times and I think
14 there's a real clear consensus view in the
15 Administration and clearly articulated that the use of
16 cell phones by prisoners to carry out criminal
17 enterprises is intolerable and demands effective
18 technological solutions. And NTIA, the FCC, NIJ, the
19 Bureau of Prisons over the past year we've all been
20 working together to address this problem on a variety
21 of fronts.

22 Late last year, we at NTIA in coordination
23 with BOP conducted tests of cell phone jamming
24 technology at the Bureau of Prisons facility in
25 Cumberland. Prior to that test we did bench testing

1 of the equipment at our Institute of
2 Telecommunications Services in Boulder, Colorado.
3 We've issued technical reports. Two technical reports
4 actually that detail those test results.

5 Congress has also directed NTIA to develop a
6 plan to investigate technologies that might be used to
7 defeat cell phone use by inmates and to report back to
8 Congress. And in order to fully develop the record
9 that would be used to create that report, in May we
10 issued a notice of inquiry seeking comments on various
11 technologies that have been mentioned here and that
12 might be used to defeat contraband cell phone use.

13 We received a variety of very useful
14 comments from manufacturers, from public safety and
15 correctional officials and wireless service providers,
16 and that report is now in the process of being written
17 with input from our sister agencies as well.

18 We look forward to the continued
19 collaboration with our federal agencies and state
20 correctional officials to address a problem that we
21 all agree is intolerable, but also very complicated.
22 And it's complicated because we have to find solutions
23 that are effective. That may be the easiest part.
24 They also have to be affordable. And at the same time
25 they have to protect legitimate use, not only by

1 federal users of the spectrum who are basically NTIA
2 constituents, but also correctional officials and
3 public safety officers themselves and the law-abiding
4 public. Thanks for having us.

5 MR. BARNETT: Larry, thank you so much.
6 There's a go-to guy at the Federal Communications
7 Commission. That's Julian Knapp. He's our chief of
8 the Office of Engineering Technology and he's going to
9 provide for us really the technological or technical
10 explanation of the available technologies. Julie,
11 thank you.

12 MR. KNAPP: When Admiral Barnett asked me to
13 provide a technical overview, he also mentioned do you
14 think you can do it without the megahertz, the
15 milvolts and the DBs. And that's hard for engineers
16 to do. And so I just realized listening that my
17 presentation is incomplete because I didn't include
18 the cell-phone sniffing dogs. But hopefully, I've
19 gotten at a very high level a technical overview of
20 the technologies.

21 And for the engineers, I ask your indulgence
22 for not making this very technical. One group you
23 might call electronic sniffers. Sniffers effectively
24 emit a low-power radio signal. It detects reflections
25 from electronics. Not like a radar, but basically it

1 sends out a ping signal and it looks at a different
2 frequency to see if there are electronics close by.

3 You've got to be close to the cell phone. I
4 mean it can detect not only cell phones, but other
5 electronic devices. But you've generally got to get
6 close. And the one plus of them is that it will
7 detect these kinds of electronic devices, whether
8 they're on or off.

9 Second large group passive detection.
10 Essentially, this listens for cell phone signals. It
11 only detects the cell phone when it's active. It
12 won't detect it when it's off. The calls could still
13 be connected. You could do a few different ways. You
14 can have a network of sensors that will triangulate
15 the location of the cell phones and there are
16 tradeoffs. The more units, the more sensors that you
17 have the more accurate the location. There are also
18 hand-held detectors that are available.

19 But in the end, it's just telling you there
20 a cell phone there. Depending on the level of
21 precision, you have to go out and locate it.

22 The next technology we'll talk about is
23 jamming. Jamming is the deliberate radiation for the
24 purpose of disrupting the use of electronic devices,
25 equipment, or systems. Cell phone jammers are

1 frequency band specific. They transmit on the same
2 radio frequencies as the cell phone and the idea is to
3 over power the desired signals and disrupt the link
4 between the cell phone and the tower.

5 They don't discriminate among cell phones
6 within the range of the jamming signal. So that
7 whether it's a contraband phone or a legitimate phone
8 they're all disabled. Now what I tried to show in
9 this diagram is it's very simple. We sometimes think
10 of jammers as a single device. You can do it in
11 different ways. You can use a number of lower-powered
12 jammers that are strategically placed throughout the
13 site to block the calls.

14 You can also do it by sending what engineers
15 refer to as a leaky cable, a wire that emits the
16 signal along the path. So you have to distribute the
17 wire strategically throughout the area.

18 And the last technology that I'm going to
19 talk about is what we've been calling inmate call
20 capture technologies. It's effectively a mini cell
21 site. The impermissible calls are not connected. The
22 permissible calls are released from the mini cell and
23 then connected to the commercial cellular network as
24 usual. The policies for doing that are selectable by
25 the system administrator. In other words, whoever has

1 set up that site. All of the 911 calls can still be
2 connected.

3 So in 10 minutes or less I think we've
4 touched on, again, at a high level the four main
5 groups of technologies that we'll be talking about.

6 MR. BARNETT: We'll get somebody else, an
7 expert on dogs if there are any questions on that.

8 So at this point then we'll move to our
9 Questions & Answers. And I would encourage people on
10 the web to put those in. We have a microphone here
11 for the audience. Just to remind you here we have
12 here. As I mentioned, Larry Atlas is at my left.
13 Next to him, virtually, is Christopher Epps,
14 Commission of Corrections for the Mississippi
15 Department of Corrections. And I'm going to ask now.
16 Chris, are you on the line with us?

17 MR. EPPS: I am and I'm here.

18 MR. BARNETT: Great. It's good to have you
19 with us here today. And just so you know that when
20 you speak we're going to flash a picture up here so
21 people know who they're looking at. So we appreciate
22 you being here with us here today.

23 Next to him, virtually, is Jack Fox with the
24 Bureau of Prisons. He's the chief of the Office of
25 Security Technology. Next to him Chris

1 Guttman-McCabe, Vice President of CTIA of the wireless
2 industry. Julie Knapp, who you just speak. Secretary
3 Gary Maynard of Maryland, Dr. Nancy Merritt of NIJ,
4 Director John Ozmint of South Carolina. And then, of
5 course, we have Tom Kane and Dr. Scrivner did have to
6 leave.

7 So at this point, and since Commissioner
8 Epps is just now joining us, if you could start off by
9 just giving us a little bit of background of what lead
10 to your decision and how you decided how to pay for
11 it.

12 MR. EPPS: Okay. Thank you, Admiral. Let
13 me say hello to everyone that's there.

14 What happened in Mississippi was real
15 simple. We experienced from January 1, 2010, this
16 year, until June 30th we found 1,994 cell phones in
17 our prisons throughout the state of Mississippi. And
18 we have known for three years we have had a problem.
19 We have visited some of the solutions the gentleman
20 before me described and we also were obviously
21 concerned like everybody who is attending and
22 listening today about public safety.

23 And I also have another factor that I'm
24 concerned with and that is the cost -- the money that
25 we're losing as it relates to our revenues that goes

1 to our inmate welfare fund for our inmates program.
2 So that's what lead to the decision. We also have a
3 state law that I'm not sure every state has that
4 states that it's illegal to bring contraband into the
5 facility. And in this state you can receive up to 15
6 years for such contraband.

7 We also search staff. We search inmates.
8 We have dogs trained to find cell phone. In addition
9 to that we prosecute staff and terminate them and we
10 prosecute civilians. But after all of that we were
11 still having problems with cell phones getting in
12 through various means, and I won't get into those
13 because most of you are already familiar with that.

14 But recently, we feel we have found a
15 solution and we call it managed access. I heard the
16 term used today captured access. And the bottom line,
17 obviously, it allows us with the approval of our
18 carriers at the Mississippi State Penitentiary at
19 Parchman to block the signals, to capture the signal
20 before it hits the tower of any call that's not
21 authorized that's in the computer.

22 And Admiral, you alluded to it earlier, but
23 from the 1st of August until August 28th, we blocked
24 216,320 calls. And we were able to do that -- just
25 the other day the canine was performing a search and

1 the inmates had the cell phones on the writing table
2 surface and one the canine said what is this. He said
3 you can have it. It don't work anyway.

4 So we feel like this managed access is one
5 way -- is one solution. And I'm proud of it. I've
6 put in the policy here in Mississippi that effective
7 October 1st and thereafter any inmate caught with a
8 cell phone in the State of Mississippi will be
9 transferred to Parchman.

10 We were able to get this system because
11 somebody about now is wondering how much does it cost
12 and how we were able to pay for it. It didn't cost
13 our taxpayers at the Department of Correction one
14 cent. We were able to get this system through
15 negotiations with -- on an added value on our
16 contract. They have to put in at our three largest
17 prisons, being Parchman, Central Mississippi, and
18 Green County. Those three prisons comprise of about
19 11,500 inmates. And so this will all be done before
20 December 2011.

21 So Admiral, that's kind of a quick overview
22 of, (1), way we did what we did, (2) how we were able
23 to do it, and (3) we know that we are losing about \$2
24 million of revenue with these cell phones because the
25 average call in Mississippi is about \$3.15 per call.

1 I turn it back over to you, sir.

2 MR. BARNETT: All right, Commissioner Epps
3 thank you so much. And just to clarify for those who
4 may not aware of the system. In essence, what you're
5 saying is the inmate call capture was contracted
6 through your landline for the prisoners. And then, in
7 essence, the cost is passed on by those rates, is that
8 right?

9 MR. EPPS: That's exactly right. I mean we
10 all know that when an inmate has a cell phone
11 obviously we can't record it. Obviously, we can't
12 monitor. We don't know who they're calling. And so
13 what happens is by them not using the landlines that
14 we have done the best math we can and we feel like
15 it's a couple million dollars. And those funds in my
16 state, if I don't capture those, then I have to use
17 taxpayer dollars to provide the teachers, the
18 counselors, et cetera.

19 MR. BARNETT: All right, Commissioner Epps
20 thank you and please jump in there. We can't see you
21 raise your hand, so you have to be very forward on
22 that.

23 Let me direct the question then to
24 General Maynard. I know that you've been
25 investigating this and leaning forward and looking at

1 a lot of different technologies. What would you say
2 are the critical steps in evaluating this and what
3 were the things that Maryland has used to try and
4 decide the way forward? And maybe tell a little bit
5 about what you're doing.

6 MR. MAYNARD: -- to see what technology is
7 available throughout the country all the way from
8 detection through jamming. So that should be on the
9 street pretty soon. I have attended the demonstration
10 at FCI, Cumberland, the jamming demonstration and we
11 conducted some demonstrations in Maryland that
12 included the managed access and detection
13 technologies.

14 MR. BARNETT: Thank you so much. Let me
15 open it up more generally now. And I would encourage
16 the audience, both here and virtually, to get their
17 questions into us.

18 Could you discuss for us just a little bit
19 what the relative benefits and drawbacks of the
20 various technologies are as you see them from where
21 you come from?

22 MR. OZMINT: I'll address that. I think the
23 first thing for those of us in corrections to do is to
24 just make an admission. I guess I was the first
25 director to say I got a problem. All the cell phone

1 detections, all the shakedowns, all the best efforts
2 of our people, and we're pretty good at what we do, we
3 were unable to keep cell phones from coming into our
4 system.

5 If you're not familiar with the way prisons
6 operate, especially -- it varies a little bit,
7 depending on funding. But in the deep south, in South
8 Carolina while it is staff intensive, we might have 35
9 people working a shift trying to watch 1800 inmates,
10 trying to move them from one point to eat, to go to
11 medical, to do what they need to do.

12 And so what cell phones enabled folks on the
13 inside to do was to create a new pipeline for
14 contraband. And the new pipeline for contraband in
15 our state is simply throwing, shooting, dropping,
16 flying, packages full of cell phones over the fence
17 line. And because they're able to communicate with
18 the person on the inside, the folks on the outside
19 know exactly when and where to throw.

20 And if we intercept, and we have good
21 intelligence right now that indicate we're getting
22 about 75 percent of the phones coming in. And much
23 like Chris, our system is a little smaller than Chris
24 Epps from Mississippi, but we're seizing a thousand to
25 two thousand cell phones a year. And that's probably

1 25 percent to a third of the phones that are being
2 thrown over the fence lines.

3 So that's the problem. And we want you to
4 understand while we recognize that all these other
5 things that we can do internally are important and
6 we're doing them. We wouldn't be here if we weren't
7 admitting that we needed some help because the phones
8 are going to make it in anyway and we can't find them
9 all.

10 All right, once we get to that point, for us
11 we recognize that each state is different. They're
12 basically, as I identified earlier, there's two type
13 of legal cell phone calls that we're worried about
14 that either managed access technology or jamming
15 technology -- there are two types of legal cell phone
16 calls. Maybe before this discussion there was only,
17 but now there are two.

18 There's the legal cell phone call that takes
19 place off prison property. And in South Carolina and
20 everywhere that legal cell phone call exists. That is
21 a real problem. And so whatever technology you us
22 it's going to give you a problem with that. We are
23 testing managed access as we speak and our system is
24 up and running.

25 And Chris gave some numbers. And the

1 preliminary numbers I'm seeing from the folks that are
2 providing that for us are staggering, as staggering as
3 the numbers you just heard from Director Epps. But
4 that technology, too, if you deploy it in the
5 Baltimore City Jail you're going to have some bleed
6 issues. And it is incredibly precise. I've been
7 amazed at how precise that management access antenna,
8 that power level how precise they can be.

9 I was equally amazed with how precise the
10 jamming technology that we saw demonstrated was. But
11 with both of those in a certain percentage of prisons
12 or jails in any given state you're going to have some
13 issues that you're going to have to work through.

14 The other type of legal cell phone call
15 exists -- and this is really important for everybody
16 at the table to understand. In some states there's
17 such a thing as a legal cell phone call made from
18 prison property . I concede that. But in some states
19 there is no such animal.

20 In my state there is no person who is
21 authorized to bring a cell phone on prison property.
22 It is contraband. It is against the law. It is the
23 same penalty for bringing that on prison property as
24 it would be if you brought drugs or a weapon on the
25 prison property.

1 And so in our state we need not be concerned
2 with the officer that I believe folks may be
3 legitimately concerned about, but they are confused.
4 We have plenty of mechanisms for our officers and our
5 staff to be in contact in cases of emergency. We have
6 a variety of methods and every prison system has those
7 methods. So we address those methods of communication
8 long before cell phones were even in existence and
9 they've continued to today.

10 So the technology has to in some states
11 recognize two types of legal cell phone calls. And in
12 some states only one type of legal cell phone calls.
13 But other technology, whether it's managed access or
14 jamming, if you put it close enough -- if the property
15 line abuts -- the walls of the institute abuts closely
16 enough to a property line where you could make legal
17 cell phone calls, then you're going to have some
18 issues that you're going to have to work through.

19 Our request is simply this. Just with
20 working through those issues with managed access right
21 now as fast as we possibly can so we can get that
22 system deployed where it needs to be, I think we need
23 to be working through those issues with the other
24 technologies that are available as well.

25 MR. BARNETT: So precision being a key

1 factor in what you're saying. Let me continue then
2 with that theme of advantages and drawbacks. You
3 mentioned getting close to the edge. What are the
4 advantages and drawbacks and considerations from a
5 technological or even a policy consideration.

6 MR. GUTTMAN-MCCABE: If I may.

7 MR. BARNETT: Chris?

8 MR. GUTTMAN-MACCABE: Larry talked earlier
9 about the demonstration or the test that was out in
10 Cumberland. And as we looked at the results of that
11 that highlighted our concerns from the industry's
12 perspective. This is I guess a quote from the NTIA
13 report. 'For the outdoor locations where jamming was
14 not intended, the results showed that jammer power was
15 measurable at distances up to 127 meters from the
16 building.'

17 So when we look at something like that where
18 it was a confined test. It was not in a real-world
19 environment and it certainly wasn't designed to jam
20 the entirety of the facility. And yet, in that
21 instance you saw up to 400 feet outside the intended
22 area was jammed. And we obviously respect absolutely
23 that this is a big problem that needs to be solved.

24 We do not have, as an industry, legitimate
25 customers within the walls of prison. We're working

1 hard to find alternative solutions to try to capture
2 this as evidenced by Commissioner Epps and the work
3 that he and Governor Barbour did in Mississippi and
4 Director Ozmint is doing in South Carolina. But we
5 think that the solution to this problem can't create a
6 follow on problem for legitimate users. I think
7 that's been recognized here by everyone on the panel.

8 But our concern is that even with the best
9 intentions and with the best testing, you can have a
10 radio environment. Julius knows this better than
11 anyone, but you can have a radio environment that will
12 change from day to day. And we all know this because
13 one day you'll walk outside your office and you'll
14 have two bars and two minutes later you'll have five
15 bars.

16 And the radio environment will change with
17 the seasons. It'll change with the load on the
18 network. It'll change with how the carrier's power up
19 or power down their cell sites. And as I'm finding
20 right now, it'll change as our carriers move from
21 third to fourth generation technologies. And so with
22 the best of intentions you install a jammer and it
23 looks like it's working perfectly today and tomorrow
24 and it's not.

25 And I have to say a lot of this gets pushed

1 back to the carriers, but there are a pretty
2 significant contingent in the public safety arena
3 who've also opposed jammers for similar reasons. And
4 as you look at the intersection of commercial wireless
5 use and public safety use and how there's some public
6 safety use interleaved right now with commercial
7 operations. And no matter what you think about the D
8 Block proceeding at the FCC and where you come out, I
9 think everyone understands that sometime in the next
10 10 years there'll be sharing of commercial networks
11 and public safety networks.

12 And so, to us, we look at it as it's not
13 just 911 calls. It's just legitimate calls. It's
14 public safety operations. And we have yet to see
15 anything that has been able to confine to a small
16 measured area in the way of jammers. And we've seen
17 some really terrible outcomes. I mean last month in
18 Philadelphia was a perfect example where someone
19 didn't realize they were illegally turning on a
20 jammer, purposely turned one on and Center City
21 Philadelphia went down for the better part of two
22 days, including the GPS technology.

23 And so the Coast Guard was one of the first
24 to realize that there was a problem as the manager of
25 the GPS technologies. And then for the better part of

1 a day the FCC and some field office personnel and
2 folks within government, the Coast Guard and others
3 went out of their way to try to track this down. But
4 you can imagine what had transpired in the interim
5 when the system was down. And that's what we look at.
6 We've got to solve this problem. Our carriers move
7 as quickly as possible.

8 We had a call from Governor Sanford and
9 Director Ozmint about three weeks ago to help them
10 with their managed access program. Within three
11 weeks, all of the large carriers have signed on and
12 the fifth tier-two carrier has signed on. And just as
13 quickly I know the FCC has gotten some grief for not
14 moving quickly. I would completely disagree with
15 that. At every turn they've moved as quickly as
16 possible and this is a perfect example. Within three
17 weeks, they had a STA granted out of Julie's shop to
18 go ahead and do this.

19 So, to us, we understand the idea of every
20 tool in the toolbox, and yet I have to say we are
21 very, very, very afraid of one of those tools. It, by
22 its nature, is designed to ruthlessly cut off service.
23 And it does not stop no matter what anyone says. I
24 mean here was the company that has been the poster
25 child for we can have targeted. We can have strategic

1 jamming and they run a test, a very defined, a very
2 controlled test in Maryland and it leaks beyond the
3 walls. And that wasn't a full jamming demonstration.
4 And that's where our fear -- our fear was confirmed
5 with that test.

6 MR. BARNETT: Chris thank you. And I want
7 to come back in a minute to the question of effect on
8 public safety communications. But please,
9 General Maynard.

10 MR. MAYNARD: I think part of my concern and
11 our concern in the slow pace that things move. I mean
12 this was a little over three years ago in Maryland
13 that a witness in a murder trial was killed from a
14 call and then more recently, what happened in South
15 Carolina.

16 We can search. We can find. We can
17 interdict. WE can keep phones out. But it only takes
18 one call to get somebody killed. I was at the
19 demonstration at FCI Cumberland and the results that I
20 saw when I was there appeared to be more convincing
21 than what you described.

22 As they described it to me, they were able
23 to sort of modulate the frequency power to pull that
24 in and stretch it out around the parameter of that
25 facility. We started another frustration two years

1 ago, a year and a half ago. I testified before the
2 Senate on the Safe Prisons Communications Act thinking
3 that we would like to have the same authority in the
4 states that the Bureau of Prisons have to at least
5 petition the FCC, not get anything, just ask -- be
6 able to ask. And that legislation would have made
7 that possible, but I think that has died in the House
8 and probably won't go anywhere. But that's a year and
9 a half ago that we spent a lot of effort in trying to
10 support that legislation.

11 And I think there are illegal jammers out
12 there and that's what we don't want. We would like to
13 follow the legitimate procedure to demonstrate because
14 the only demonstration I've seen of jamming is what we
15 saw at FCI Cumberland and I've seen a managed access
16 demonstration there in Maryland. I think our
17 industry, our people just need more opportunity to
18 look at, ask questions, and explore all the avenues
19 and all the opportunities that are out there as
20 opposed to this very, very difficult and slow process
21 to move through and be able to identify and look for
22 our own selves.

23 Because as Director Ozmint mentioned, it's
24 going to be a different -- I think the tool kit needs
25 to have every option in it because I do have about

1 eight prisons and jail facilities in downtown
2 Baltimore. They're just right on the sidewalks. I
3 mean people walk by. They throw phones in. So you've
4 got to have -- I don't think you can ever keep them
5 out totally. So we've got to have some way to manage
6 that and managed access may be a way. Jamming may be
7 a way. But we'd just like the opportunity to explore
8 all of those.

9 MR. BARNETT: Let me open it up to the whole
10 panel then. We mentioned the downtown prison, so
11 jamming can an inmate call capture in a dense
12 populated area based on tests that have been done or
13 other knowledge?

14 MR. OZMINT: I think that you're going to
15 have a real problem with the walk-by phone users that
16 are walking down a sidewalk or driving down a road
17 that abuts directly up to that facility wall. I have
18 to echo what Director Maynard said. We are pleased
19 with the cooperation that we get from our carriers in
20 South Carolina. Absolutely. They all came to the
21 table. They have been good corporate citizens and
22 they've opened up their bandwidth to us and our tests
23 are going well. And I have no doubt it's going to be
24 a success.

25 But our frustration has been if we're

1 testing this technology, why aren't we testing the
2 other. Now I heard the worse case scenario I'm sure
3 from my friend in the industry because I've talked to
4 Mr. Largent about this too and I've heard the same
5 numbers. So 147 meters. I have most of my prisons --
6 147 meters, 400 some odd feet. I have most of my
7 prisons are 400 meters from where a legal cell phone
8 -- not the buildings that we would be jamming, but the
9 fence line is 400 meters in any direction away from
10 any place that is not my property. And therefore any
11 place that you could make a legal phone call.

12 Admiral, we would love for your agency to
13 authorize us to do a test so that industry doesn't
14 have to worry about 147 meters. And we've got 15 or
15 16 prisons where that is exactly the case. And that's
16 what I want people to focus on, not the exception to
17 the rule, not one part of the problem, but the
18 reality.

19 he prison that Captain Johnson was the
20 intercepting cell phones. And the reason he was shot
21 was because he was intercepting cell phones. He was
22 doing his job. He was shot six times and left for
23 dead. That prison -- I was going to bring a schematic
24 of it. There's not a piece of property that I don't
25 own within 400 yards of that fence line. So it is

1 very difficult to explain to Captain Johnson's family
2 if the problem is 147 meters why we couldn't jam cell
3 phones in the building where the hit came from that
4 changed his life forever.

5 MR. BARNETT: That's a good question. I
6 might also put that to Commission Chris Epps.
7 Commissioner Epps, you've got a facility there that's
8 18,000 acres. I forgot how many inmates you have
9 there, and perhaps you could tell us that. But how
10 did you decide or what decisions did you make between
11 pursuing jamming and pursuing the inmate call capture?

12 MR. EPPS: What happened Admiral was the
13 reason we wanted to go with the call capture was we
14 found that's the best (TAPE INTERFERENCE) not
15 interfering with the 911 calls or the 611 calls or the
16 lady that needs to make a call in an emergency. But
17 Parchman is 18,000 acres. We even have staff that
18 live on the grounds of the penitentiary. We lease out
19 8,000 of those acres. We farm the rest of it. So we
20 have farmers on the ground.

21 But we've been able to work with our
22 carriers, which AT&T Mobility, Team Mobile, Verison,
23 and Cellular South to get their approval and we've
24 been able to put our equipment on the water towers.
25 And obviously, it's something that you have to

1 monitor, but everything is working well with this
2 managed access.

3 MR. BARNETT: So your situation is not
4 unlike Director Ozmint. What has been your assessment
5 of jamming for your facility there?

6 MR. EPPS: One more time. I'm sorry.

7 MR. BARNETT: I'm sorry. Your facility in
8 some ways is the same situation as Dr. Ozmint. What
9 has been your assessment of jamming for your facility?

10 MR. EPPS: The problem that we encountered
11 with jamming when we experienced and looked at that
12 was blocking the signals for other individuals.
13 Whereas, with these antennas and managed access, for
14 example, we put some of those individuals who live on
15 the grounds that have cell phones we put them in the
16 system. The superintendent of the prison is in the
17 system. Obviously, I'm in the system. Whereas, to my
18 knowledge, the jammer that we visit on and studied,
19 you didn't have those capabilities.

20 MR. BARNETT: Okay. All right.

21 I want to make sure I'm opening it up to the
22 audience. You have a question here? If you would,
23 identify yourself.

24 MR. BITNER: My name is Terry Bitner. I'm
25 Director of Security Technology for ITT Corporation.

1 And we're the U.S. largest manufacturer of jamming
2 equipment. And I guess I would just like to echo what
3 CTIA is saying. We produce over a billion and a half
4 dollars worth of equipment for the federal government
5 every year in jamming. And we just don't believe that
6 that particular technology can be controlled precisely
7 enough, even to the 144 meter because there are too
8 many environmental factors associated with that
9 technology.

10 Our job is primarily forest protection
11 today. And one of the problems we have, and we've
12 solved, and it pains me not to want to sell the
13 commander jamming equipment. But we, in theater,
14 affected the GPS signal as well with jamming. And we
15 were seeing UAVs being affected because the jammers
16 earlier on until we were able to perfect that
17 technology, which we have now.

18 So I personally think that we're headed down
19 a dangerous path looking at jamming for that
20 application. So that brings us back to two specific
21 technologies. One which we built called detection and
22 location. And I guess, Admiral, I'd direct this
23 question to you.

24 I've listened to this discussion for six
25 years now. I've been at it probably more than anybody

1 on the panel looking at this particular application.
2 And what I see is we're trying to develop a threat
3 picture. We're trying to protect inmates from
4 inmates. We're trying to protect staff and we're
5 trying to protect the general public.

6 Unfortunately, in Homeland Security you
7 would never send a bomb squad out to disable a bomb
8 and then leave the bomb beyond. And the problem is
9 not the SIM card. It's not the RF transmission. It's
10 the phone itself. The object is to capture the
11 hardware and eliminate the hardware.

12 Once you've eliminated the hardware, it
13 doesn't matter how many SIM cards you get into the
14 prison, a SIM card is of no value to anybody. Only
15 the hardware is valuable. And as these gentlemen know
16 better than I, we've seen it in all the gang
17 activities. The gang gets control of the hardware and
18 allow others to get SIM cards. All of this stuff gets
19 into the prisons, not by the fairy godmother. It gets
20 carried in some way or thrown over the fence. And
21 those are areas -- security is a multi-layered thing.
22 You have to have a good front door. You've got to
23 have a good staff. You've got to get a good setback.
24 And you want to eliminate all these levels of
25 contraband.

1 There's not a pointer that's going to point
2 out there at drugs or at alcohol or pornography. But
3 generally, what we've found when we use our system it
4 acts like a compass. And so when you point to where
5 the phones are at, when you go there you find other
6 contraband. So we see that detection is not getting a
7 fair shake in all of this just because people have to
8 go do something. And my question is how many phones
9 have actually been captured with managed access?

10 We've talked about what's been denied, but
11 the hardware is out there. So what's here is what I'd
12 like as a parting comment to make. Because we're part
13 of intelligence and information warfare, the enemy
14 always adapts. It adapts all the time. Every time
15 you make a move, they make a counter move. Without
16 getting the hardware out of there, when you pull out
17 your blackberry or your smart phone, you have a memory
18 card in there and a SIM card.

19 It is now just a very smart modality to pass
20 unmonitored information. So instead of an RF link,
21 you now have a sneaker net in and out of the facility.
22 So all they're going to do if the phone is denied or
23 if the phone is jam, what they're going to do is
24 they're going to take the very same pictures. They're
25 going to get their movies, all of their messages in

1 and out the same way they do today, but with the
2 small, nine-gigabyte memory card that happens to be
3 in this particular Verison blackberry.

4 So I would just challenge everyone to step
5 back -- I'm not saying the one technology is better
6 than another. But step back and look at the
7 alternatives and options that are associated without
8 removing the hardware. Thank you.

9 MR. BARNETT: So in essence, what are you
10 saying, and I won't you to ask you to repeat your
11 question. We've had a couple of references to
12 toolboxes and so detection might be another one. So
13 I'd open it up to the panel. Where is the detection?
14 What have you seen?

15 Maybe Larry you could address this or NIJ or
16 maybe our Federal Prisons folks. What have you looked
17 at with regard to detection, or maybe I might even say
18 advanced detection technologies?

19 MR. ATLAS: It's certainly something we will
20 be looking at in the report. And Julius had on his
21 slides mentioned it as one of the aspects of it. We
22 do the same things that you do here, to some extent.
23 While it does require us to go and take further
24 action.

25 MR. OZMINT: We tested the detection. We

1 tested that system and it was great. When a phone
2 went off, we knew it. And generally, 99 percent of
3 the time we found it or we found parts. It's
4 incredibly expensive. In fact, we couldn't even keep
5 the one unit that we had in one building. And so
6 hopefully the price will come down on that as part of
7 the solution. But again, I don't think it's the
8 entire solution.

9 MR. BARNETT: Let me turn it over to the
10 Bureau of Prisons for just a second.

11 MR. FOX: At the Bureau of Prisons of the
12 three technologies we're talking about we've not
13 tested -- although we're interested in it or jamming.
14 We have, however, tested the detection system. We
15 have an active detection system at one of our
16 penitentiaries right now. And in the very near future
17 we're going to put another one in one of our medium
18 security facilities in the South.

19 The detection system that we have in
20 Atlanta, as Commissioner Ozmint said is very accurate.
21 It pinpoints the cell phone. In fact, we're to the
22 point now where we're adapting it to be able to be on
23 a network where we can actually look at it, go scoop
24 it up, and do that from across the country. The
25 problem is, like most technologies, it is expensive.

1 MR. BARNETT: Yes, sir?

2 MR. PORTEL: I'm Bruce Portel with T-Core
3 Networks. I want to agree with one thing that was
4 just said is that you've got to get the hardware away
5 from these guys. But our company, T-Core, provides
6 managed access. And one of the problems that we see
7 with detection jamming is that equipment has got to be
8 close to, in close proximity to the inmates, to the
9 guards. Managed access, our system at Parchman we
10 have nothing in any of the cell blocks, in any of the
11 fenced jailed areas. It's all away from everybody.
12 It's totally secure. So that's what I see as a big
13 thing. We're away from everything and we make those
14 devices useless, basically.

15 I mean I think that's another challenge.
16 That even though you may get jamming, but you've got
17 to put those detectors in the buildings. You've got
18 to put leaky coax in the facilities and they're going
19 to get tampered with by inmates, by guards, by
20 whoever.

21 MR. OZMINT: It sounds great. I wish it
22 worked that way in prisons. It's like telling the
23 military to find every EID. No, you turn the jammer
24 on and you'll find the hardware.

25 MS. MERRITT: May I say something?

1 MR. BARNETT: Absolutely. Dr. Merritt?

2 MS. MERRITT: I do just want to jump into
3 the toolbox bandwagon and mention that when we're
4 talking about the toolbox we really have to be aware
5 that it's not just the technology toolbox. Cell
6 phones are contraband. If contraband is getting into
7 the prison, so are other contraband. We need to find
8 out how it's going in, what are the policies and
9 procedures that are allowing it to get in. We need to
10 look much more broadly.

11 It's more enjoyable to look at cool, new
12 technology. But we also have to get down to the
13 basics and look at what are the policies and
14 procedures that are allowing this to happen. And one
15 of the things that NIJ has been very interested in is
16 getting a better picture of what is actually going on
17 because we talk a lot about shootings and calls for
18 hits and that type of thing. But it's primarily
19 antidotal.

20 We need to really understand what is the
21 prevalence of this problem and what's the nature of
22 the problem because we can't get the proper solution
23 until we know what the problem is. And the problem is
24 going to vary. It's going to vary across different
25 security levels, different types or architecture. So

1 when we're thinking about a toolbox, we really need to
2 think broadly.

3 First, we have to know what's our problem
4 and what kind of tools do we need. And then we have
5 to think beyond technology. There are simple things,
6 maybe not so simple, but more humanistic things that
7 need to be dealt with as far as policy and procedure
8 to determine how can we ameliorate this problem
9 somewhat.

10 MR. GUTTMAN-MCCABE: Admiral, just one add
11 on to that point. I think in addition to the
12 technology one thing that we've pushed and supported
13 is legislation. And I know that Director Ozmint and
14 Commission Epps both have good, solid legislation in
15 their states. Senator Feinstein put together a bill
16 that made it a felony in the federal realm to possess
17 a phone, any of the components of it, to provide it
18 and it made it a felony.

19 And I think we've seen a number of states
20 that have similar, not all states. I would push the
21 states that don't have similar legislation in place to
22 really do that because it is -- obviously, it's not
23 the entirety of the problem, but it is helpful if
24 states enforce provisions that make it a felony, and
25 those that don't adopt provisions that make it a

1 felony so that you're beginning to impact the flow of
2 these devices.

3 If someone makes \$30,000 a year and can get
4 a thousand for a phone, and the downside is that they
5 may get terminated. And there are some states that
6 you don't even get terminated if you get caught.
7 Where is the balance? It's almost a non-decision for
8 certain people. Whereas, if you're facing a year for
9 each continuing element and a \$5,000 fine and a year
10 in a federal prison, I think that changes the dynamics
11 of providing that phone a little bit.

12 Obviously, it's not the ultimate because we
13 do have it in Mississippi and we do have it in South
14 Carolina, but the goal is to tilt this enough that we
15 begin to see some benefits.

16 MR. BARNETT: So Mike you're going to make
17 your way to the thing. In the meantime, I'm going to
18 ask one other question. We have one from the web
19 right now. And I think I'm going to point this one
20 toward Julie Knapp. Regarding the use of call capture
21 method, what keeps the contraband cell phone from
22 affiliating with the commercial site within range? In
23 other words, what forces the cell phone to affiliate
24 with the capture system instead of the commercial
25 system?

1 MR. KNAPP: The way cell phones work is they
2 keep tabs of the control channels of all the nearby
3 base stations. So essentially, what happens is you
4 make the cell site at the prison the loudest one. And
5 so the cell phone is going to try to make it's call
6 through the cell site at the prison. And it's only
7 after that effectively it tries to connect. And let's
8 say it's a call that should be permitted to go
9 through. It essentially tells it, okay, go to a
10 different control channel and connect through the
11 network.

12 MR. BARNETT: Based on the comparison of
13 approved numbers?

14 MR. KNAPP: Yes.

15 MR. BARNETT: Okay.

16 MR. MARCUS: At the risk of saying the
17 obvious, virtually all the cell phones that are
18 confiscated in prisons are anonymous, prepaid cell
19 phones. The U.S. is one of the few industrial
20 countries that allows the unlimited sell of anonymous,
21 prepaid cell phones. And one of the major prepaid
22 cell phone companies even gives you the option of
23 making up a false name.

24 Most of the prepaid cell phone companies you
25 have to give a name and address. It obviously can be

1 false, but one of the carriers facilities it by saying
2 you don't want to give your name that's okay with us.

3 So I think part of the problem is the glut of
4 anonymous, prepaid cell phones that are out there,
5 although just forbidding them is not the solution.

6 A second issue that I think the Commission
7 should also consider, though, are the regulatory
8 implications of managed access. Managed access has
9 been successfully tested through the cooperation and
10 leases as has been mentioned with the local cell phone
11 companies. So far, that's been a success.

12 Prisons tend to be in remote areas. In
13 remote areas the cell phone companies may well not be
14 the four big carriers, may not even be CTIA members.
15 In order for people's life and safety to depend on
16 managed access to be working as part of the solution,
17 there have to be guarantees that if a prison wants to
18 go to managed access the local cell phone companies
19 will cooperate. And I thin that needs a modicum of
20 regulation to assure that that happens. It needs a
21 modicum of regulation that they'll cooperate on
22 reasonable terms.

23 I don't think the Commission wants to
24 regulate that. But if the local cell phone company
25 demands \$5 million as a price to cooperate, there has

1 to be some sort of backup system.

2 And finally, not only does managed access
3 have to work, it has to continue to work. And what
4 differentiates the U.S. from other countries is U.S.
5 carriers are not restricted to GSM and 3G. U.S.
6 carriers have total technical flexibility and have
7 since 1987. That's why Call Com started in this
8 country and not in Europe because we gave people
9 technical flexibility. It's been a great success. But
10 there have to be guarantees that managed access will
11 evolve with the evolution of the network.

12 And while conceptually there could be
13 private contractual arrangements that say that, I
14 think some modicum of regulatory oversight is needed
15 and I would like to ask the panel specifically do they
16 think that no regulation is needed or do they think
17 that some small amount of regulatory intervention is
18 needed to make managed access a full member of the
19 toolbox, not just an option to be negotiated between
20 the prison and the local cell phone companies?

21 I'm Mike Marcus. I'm a retired FCC employee
22 and a consultant in spectrum policy.

23 MR. BARNETT: Thanks Mike. Let me open that
24 up to the panel.

25 MR. GUTTMAN-MCCABE: I'll jump in since I'm

1 the regulatory guy. I'm not sure Mike meant this or
2 not, but one thing I want to clear is a perception
3 that there's a dollar transfer during this process.

4 First of all, the wireless carriers are not
5 being reactive in this space. First of all, we've
6 been proactive. We spent several days about eight
7 months ago in CTIA's offices with our carriers and
8 manufacturer members and had about eight or nine
9 different technology companies come in, all of whom
10 you've heard from today and including the one that is
11 down with Commissioner Epps in South Carolina.

12 These are companies that we brought to the
13 attention of the FCC and NTIA and Dr. Ozmint and
14 Secretary Maynard and on and on. And the carriers
15 were at the beginning of this and worked with these
16 technology companies to make sure that their
17 technology works in the prison environment. So the
18 notion that this is companies coming to us and
19 beginning a process I think is a little misplaced.

20 The notion that there's some form of
21 carriers holding these vendors or the prisons hostage
22 over dollars is also misplaced. In fact, as I said
23 earlier, when Dr. Ozmint and the governor called about
24 three weeks ago, and thank you. Mr. Ozmint has been
25 very effusive in his praise, but the carriers did move

1 very quickly and they weren't all nationwide carriers.
2 One is a regional carrier.

3 And at CTIA we've been very aggressive in
4 making sure that our carriers, large and small, are
5 aware of the need to work quickly with the technology
6 vendors. And so from my perspective, the notion that
7 regulation is needed is a little troubling because
8 we've actually been at the forefront of this in
9 advance of the federal government and arguable in
10 advance of some of the corrections community, and
11 we've lead a fair amount of the meetings. Secretary
12 Maynard and I were on MPR about a year ago or so on
13 this issue and we had already been waist deep in the
14 issue by that point in time.

15 MR. BARNETT: Okay. Others on that topic?
16 Yes, sir.

17 MR. WIENER: Jeff Wiener with Fabioni &
18 Company. I'm wondering if the benefits of jammers
19 haven't been overstated a bit. And I guess my concern
20 is even if HR560 were to pass when Congress comes back
21 November 15th we're still several years away from the
22 FCC allowing state and local facilities to implement
23 those jammers. And we've heard from numerous folks in
24 the House that they have no interest in even seeing
25 the legislation move.

1 We've heard from prosecutors who say I'm
2 concerned about jammers. I'd like to be able to
3 listen in on what those prisoners are saying on their
4 cell phones and the managed access offers some of
5 that. That we want to be here. We just don't want
6 those phone calls fried.

7 The other thing is again I think they can be
8 tampered with and I imagine the notion of creating a
9 targeted jammer system therefore creates a very
10 expensive system. And I don't know that everyone is
11 factoring in that cost with the ability to target and
12 keep it inside the walls. Thank you.

13 MR. BARNETT: All right. Yes, Tom?

14 MR. KANE: I'd like to respond to those
15 points in part, but I'd also like to echo some of --
16 return to a couple of the prior comments made.

17 There have only been a handful of tests of
18 jamming equipment in prison environments. The one in
19 the Bureau of Prisons at Cumberland in cooperation
20 with NTIA. We were proud to be involved in. But
21 based on those handful of tests, I would say that the
22 findings are neither dispositive or even
23 generalizable.

24 And Dr. Ozmint's comment earlier that he has
25 many locations that are sufficiently remote that

1 jamming is a strong feasible. We in the Bureau of
2 Prisons have a majority of our prisons in such remote
3 locations. And what I'd like to offer here is that,
4 and at the risk of the loss of all humility I'm going
5 to quote one of my opening comments. 'We believe,'
6 the Bureau of Prisons, 'that the optimal solution may
7 involve the use of jamming in some circumstances,
8 managed access in others and detection to complement
9 jamming and managed access.'

10 When we say all the tools in the toolbox, I
11 think corrections has learned that we're not about to
12 be given immediate authority to use technologies that
13 we don't yet have authority for. What we're asking I
14 believe today, thus my term 'may,' is that these are
15 hypotheticals, including the comments being made from
16 the perspective of one technology, vis-a-vis, another
17 technology in a correctional setting.

18 In effect, we have to be very careful, I
19 think, about generalizing from very limited
20 circumstances, and even the Cumberland test was a very
21 limited circumstance. Candidly, we had wanted to test
22 that inside the secure facility on that site. And
23 working with the vendor who was helping us set it up
24 couldn't get it done in terms of the parameters that
25 they had to face with respect to cost and the

1 extensiveness of the environment that was provided by
2 the secure facility adjacent to where it was tested,
3 which was the prison camp.

4 The point being, one that I also alluded to
5 in the opening, and that is we need to look at other
6 environments. Correctional facilities that are, as
7 others have mentioned, high security, different
8 security levels, older and newer architecture, how
9 would you retrofit an older architectural circumstance
10 and what would you more efficiently muse in a
11 newly-constructed institution? These are all
12 questions that I believe are on the table when it will
13 come to at some later point a more advised,
14 enlightened decision about what ought to be in the
15 toolbox.

16 I don't think we're there yet. But what I'm
17 really worried about is that we will cut off the
18 opportunity to do the sort of testing we should do
19 with the various options that exist before we decide
20 that they're untenable, any of them.

21 MR. BARNETT: Anybody else on that point or
22 the other comments?

23 MR. OZMINT: I have something. And it goes
24 back to this issue of time. Gary mentioned it. We
25 are frustrated. And it is true that a lot of

1 concessions were made with carriers who were involved
2 in drafting the language of the Safe Prisons
3 Communications Act. And so a lot of protections and
4 it would take a lot of time, a great deal of time to
5 get jamming deployed under the language that we worked
6 out in good faith, at least when we were working on
7 that language the carriers were in the room.

8 Here's my caution. And there is absolutely
9 no question about it. More people will die if we take
10 too long.

11 MR. BARNETT: I certainly understand that.
12 So in the toolbox you would say we need to employ all
13 of the things. There would be an initial thing of
14 some type of capture that could be done in some
15 places. Cost was brought up. Tom, you mentioned
16 cost. Could you tell us a little bit about what you
17 experienced? Or Larry what you all have seen. I
18 don't know if you all looked at the cost questions
19 with jamming. What are some of the costs limitations
20 you've run into?

21 MR. ATLAS: I'll take some limited shot at
22 that one. The parameters in the architecture of that
23 test were largely a result of what the vendor decided
24 they were going to put forward in terms of that
25 system. The costs of that test were not paid for by

1 the Bureau of Prisons or by NTIA. So that drove it.

2 The other thing that I was very impressed
3 with as a factual matter related to the test, and this
4 came out in our report as well, is the degree to which
5 both the field design of the test and the results are
6 idiosyncratic. So it really drives up from an expense
7 standpoint the deployment of these systems. And
8 that's something I think we have to address overall
9 because the biggest obstacle here for any of these
10 systems is the degree to which the installation has to
11 be customized across a variety of criteria.

12 And no matter what you put into the toolbox
13 it doesn't do any good if it's too expensive for any
14 of the prisons to use in a budget environment that is
15 only going to get more challenging. And one thing
16 that I was impressed with in the design of the test is
17 how much work went into just the configuration of it.

18 MR. BARNETT: Continuing then with the cost,
19 and I'll get to you next then. Commissioner Epps paid
20 for his system, in essence, by rolling it into an RFP
21 from their landline. And that's passed on, in
22 essence, to the prisoners on a per minute fee. What
23 would be the considerations, advantages, or
24 disadvantages -- I guess maybe we see the advantage of
25 the prison system doesn't have to pay for anything.

1 But what are the advantages and disadvantages of that?

2 Yes, General Maynard?

3 MR. MAYNARD: The procedure they went
4 through in procurement in Mississippi may not be a
5 procedure that's allowable in Maryland.

6 MR. OZMINT: There are tradeoffs with that.
7 Our inmate phone calls are the lowest in the nation
8 because we took all add-ons like that off. What
9 happened was the general assembly took the profits
10 away from us. So then we renegotiated a new contract
11 and took profits away. So our inmates make calls to
12 their families cheaper than anybody else in the
13 country. We are pricing that right now for managed
14 access.

15 The reality is right now I'm guessing
16 jamming a little bit cheaper than managed access to
17 deploy, based on the conversation -- I'm probably one
18 of the few that's had a conversation with a jammer and
19 managed access. But because managed access is going
20 to get their first, their prices are probably going to
21 go down. There's going to be competition in that
22 marketplace. Jamming is going to give more
23 competition in that marketplace. It's going to help
24 us more be able to control that cost.

25 Right now the vendor that we're working

1 with, just to give you an idea bout scale, our average
2 phone call is about \$1.57 minutes for an inmate right
3 now. That to put one managed access system in was
4 going to drive that up to about a little over \$3 and
5 that was just one prison. That's why more tools are
6 better than fewer. Just take the difference in
7 systems. Chris has got 20,000 inmates, but he can
8 cover half of his inmates with three systems.

9 I have 25,000 inmates. But I've got to
10 cover roughly 16, probably 17 medium and maximum
11 security prisons to address this problem. And every
12 state is different. Some states have smaller prisons.
13 Some states have larger prisons. And that is why
14 it's so important. Having more options is going to be
15 critical in terms of determining costs and also in
16 terms of meeting the needs of all those thousands of
17 different types of facilities.

18 MR. BARNETT: So different states have
19 different regulations and then different prison
20 setups.

21 MR. OZMINT: Yes.

22 MR. BARNETT: Yes, sir?

23 MALE AUDIENCE MEMBER ONE: I have a question
24 that really follows up on just this line of
25 discussion. And I've heard a number of proponents

1 inside the prison systems talk about the need for
2 something now and how much it's going to cost.

3 And I know with regard to the role that my
4 company made in the deployment that Chris Epps has
5 down in Parchment those were particularly important
6 concerns to us. We worked very hard proactively in
7 less than a year to craft with the FCC, with the
8 carrier a regulatory structure that would work that
9 wouldn't be impeded by law or regulation so that we
10 could put this system into place.

11 We worked proactively with Global Tel Link
12 to come up with a solution where, and Chris Epps said
13 himself this cost zero dollars to the taxpayers of
14 Mississippi. I would just be curious to hear from any
15 of the other technology solutions what they propose in
16 terms of getting these regulatory legal roadblocks out
17 of the way now, if there are any? And how are you
18 going to get this thing paid for? I mean it's hard to
19 compete with something that costs you nothing.
20 Where's the money going to come from?

21 MR. BARNETT: Do the federal system, do you
22 have the same situation where the inmates are charged
23 for landline use?

24 MR. FOX: Our system is our inmates make
25 local phone calls at 6 cents a minute and at 23 cents

1 a minute for long distance phone calls. And it's our
2 intent, it's our goal to not pass this along to the
3 families or the inmates themselves. And therein lies
4 some of our concern with the prices.

5 MR. BARNETT: Chris?

6 MALE AUDIENCE MEMBER 2: -- from T-Core
7 Networks. I would just like to ask the panel members
8 to keep one thing in consideration as you look at all
9 the different alternatives.

10 The number one thing I think I hear here is
11 cost. And you can't look at just the initial cost.
12 You need to look at the life cycle costs. And where
13 the managed access solution we're software driven.
14 We're not going to be changing our hardware. So once
15 we basically get installed at a facility, most of our
16 upgrades are software driven and it's not a forklift
17 upgrade.

18 So I mean you really need to look at the
19 life cycle costs. And I think were your initial
20 observation is that you think managed access is a
21 little bit more than jamming. I would tend to argue
22 if you look at life cycle cost managed access is
23 probably the cheapest alternative out there.

24 MR. BARNETT: Tom?

25 MR. KANE: I'd like to just offer one

1 additional comment with respect to how pay for these
2 sorts of technologies. And I understand that some of
3 the state legislatures may have a different view than
4 the Congress will. But the Congress, of course,
5 oversees us, the judiciary committees. And our
6 interaction with those committees, and some members in
7 particular who are powerful and who are not going to
8 depart, I believe, any time soon tell us that it would
9 be a non-starter for us, the Bureau of Prisons, to
10 roll the cost of a new technology into the charges
11 that we now levy against inmate phone calls, thus,
12 Jack's comment earlier that our plan is not to do so.

13 And in fact, I think most of the people in
14 the room are probably aware that Congress now is
15 looking closely at the cost of landline costs or even
16 VOIP calls for prisoners nationally. So I think while
17 that may work in the short term at the federal level
18 I'd be surprised if it ever would. And at the state
19 level I think it's going to be problematic as time
20 goes by.

21 MR. BARNETT: General Maynard, did you have
22 something?

23 MR. MAYNARD: I actually have a question
24 along with what Tom was saying.

25 A couple of years ago when we were looking

1 at demonstrating different technologies, back then in
2 talking relative to jamming, relative to managed
3 access, relative to just about anything everything was
4 \$250,000 per institution. I'm sure that has changed
5 now. But I would be curious as to what Commissioner
6 Epps, if he had to pay for it, what it would cost for
7 Parchman, or Director Ozmint what that cost would be
8 because as Tom is saying a lot of us when we -- we who
9 grew up in the system saw inmate welfare funds from
10 telephone calls being used for a lot of things. And
11 our legislature found out about and they started
12 taking the money from us. And it gets to be a
13 balancing between how much do you charge these
14 families of inmates and how much is the legislature
15 going to allow you to keep to operate.

16 So I think the cost is significant and I
17 think too everybody here comes from a different
18 perspective. And there is no question that we in the
19 business are concerned about staff safety and public
20 safety and inmate safety. That's our primary driver
21 and we have to operate within a fixed budget. We are
22 doing, and I speak for myself and maybe John and
23 Chris. We're doing everything we can to combat the
24 illegal cell phones in the prisons without managed
25 access technology and without jamming technology.

1 So it's not like we're sitting waiting to
2 get the technology so we can sit back and take it easy
3 and let it take care of itself. We are doing
4 everything possible now. We just think these are two
5 more options we need to look at.

6 MR. BARNETT: Yes, sir?

7 MR. MCNAMARA: Thank you. It's Gary
8 McNamara and I come from a different side of the field
9 here. I represent law enforcement. And I am a first
10 responder. And as a chief of police from a
11 municipality in Connecticut, I'm glad I'm here because
12 I learn a lot. So if I'm not speaking as intellect to
13 the topic as you all might. You might have been doing
14 it longer.

15 But we entrust our directors, people in
16 charge of prisons and in charge of law enforcement to
17 address problems. We're problem solvers. Technology
18 is a big problem. As a crisis negotiator several
19 years ago, I had the unfortunate incident at a
20 university trying to negotiate out 22 students who
21 were held captive with an individual with an explosive
22 device.

23 And very difficult the topic of technology
24 and how -- that's a problem for us and we basically
25 had no solution to it. But yet I'm entrusted to try

1 and solve the problem. The gentleman here in charge
2 of the Bureaus of Prisons and the corrections
3 departments are saying they have a problem. And
4 they're looking for solutions. And one of them I mean
5 as pretty clear as day is this jamming technology that
6 apparently there's a large group of people that don't
7 want that.

8 But my opinion, specifically with John's
9 comments is he indicates it's a problem for him. He
10 indicates that it won't affect anyone outside the
11 prison. He indicates a willingness to try it and yet,
12 we're debating that problem.

13 And to your point, dramatic as it may sound
14 for those not in the business, it's true. This
15 problem occurs 10 seconds ago. It occurs an hour from
16 now. It's going to incur or occur until that problem
17 is handled.

18 And I don't know why we're debating, and we
19 have a lot of people offering different opinions. But
20 from a problem solver opinion, you try it. And you
21 say, you know what, that created one more problem, but
22 let's back it down or address it a little different.
23 Because we're out there every day our officers in New
24 York, Pennsylvania, California are responding to
25 instances where technology is creating problems for

1 us.

2 Now I know there's a debate on how we're
3 going to handle that, but to Director Maynard's point
4 of years and years and years. I think this committee
5 will be in existence for the next 40 years talking
6 about all the technology and changes because it's
7 creating a lot of problems for us in the law
8 enforcement side and in clearly in corrections.

9 So from my perspective, you have to look at
10 the people that apply it. And the people that are
11 applying it that are looking at the problem are saying
12 that problem solution there is the one I need. I
13 wouldn't see why we wouldn't say that's the way we
14 have to go. And I understand there's some different
15 opinions on that.

16 MR. OZMINT: And all we're asking to do is
17 just test it. I've got one prison, by the way, it's a
18 mile away from any property line. I own everything in
19 a mile from the fence line. Now I guarantee you, you
20 will not have any bleed out there. And let's test it.
21 Let's see if it works. We're testing managed access.
22 Our frustration has simply been over this question.
23 Why are we not testing jamming?

24 MR. GUTTMAN-MCCABE: Maybe you're not aware
25 of this, but the fact of the matter is it's currently

1 illegal. So there's a federal law preventing the use
2 of these. So that's why we're having this discussion
3 is there's a flat out law. And the reality is, and
4 we've tried to walk this line where we know that the
5 problem has to be solved. And hopefully, we can
6 really drive some technology solutions. But there are
7 a number of public safety groups that have opposed the
8 use of jammers because of the concerns that it would
9 bleed over into uses such as yours. That it would
10 impact uses such as yours.

11 So some of the organizations have weighed in
12 saying jammers are not the right solutions, but we do
13 need to move quickly on the other alternatives.

14 MR. MCNAMARA: And I do appreciate that.
15 And I know that we're working through some of those
16 processes because they're problem for us too on the
17 law enforcement side. There are places, however, that
18 making a phone call from a cell phone is illegal.

19 MR. GUTTMAN-MCCABE: Certainly.

20 MR. MCNAMARA: It's illegal in his prison.
21 That's an easy solution. If you can't make them, then
22 you can't violate the law.

23 MR. GUTTMAN-MCCABE: I don't disagree. But
24 if that were that black and white it would be a simple
25 solution and we wouldn't be up here. The issue is

1 that -- I mean you have a vendor to your right who
2 makes jammers who says he can't sell them to the
3 people up here who say they have a problem. If that
4 isn't a stare illustration of the concern, I don't
5 know what is.

6 And they were in our office. They were one
7 of the eight vendors that we had in there, showing
8 their solution. But they weren't showing their
9 jamming solution because they just don't believe it's
10 the right solution.

11 MR. MCNAMARA: Sure.

12 MR. GUTTMAN-MCCABE: I mean the Canadian
13 Mounties rolled up to a stoppage and there was a
14 mobile jammer in it. There's a micro-level issue that
15 we need to address. There's also a marco-level
16 concern that if these devices get into the stream of
17 commerce that you have people -- you have bad actors
18 at a traffic stop deploying a jammer. And it doesn't
19 stop, necessarily, with Director Ozmint and his
20 facility that is a mile from any people.

21 What happens when there's an event and
22 public safety gets deployed to his facility because he
23 only has 30 or so employees there and all of a sudden
24 public safety is in some way negatively impacted by
25 the jammer?

1 MR. BARNETT: This might be a good segue
2 because I brought up some of the quotes that some
3 folks in the Bureau have pulled.

4 And so Julie, I might ask you first. You
5 see the CIO in California and basically the 911 folks,
6 the National Emergency Number Association and the
7 Association of Public Safety Communications officials
8 have expressed some concern about this. What could be
9 the interaction between jammers and public safety
10 communications?

11 MR. KNAPP: Sitting here as an engineer, and
12 what's tough for me is that this sounds like a simple
13 problem. It sounds like you just jam the cell phone.
14 But cell phones today are smart. They operate in
15 multiple frequency bands and they're going to be able
16 to operate in more. And radio, we've been trying for
17 years, doesn't quite follow man's laws. It follows
18 physics laws. We can try and fine-tune it and so
19 forth. And each band behaves differently.

20 So some of these bands are adjacent to
21 public safety spectrum. So there are things you can
22 do. I mean you can, for example, put in strong
23 filters to reduce the energy. And some things are
24 harder to do something about because the public safety
25 radios inadvertently pick up some of that energy.

1 So the challenge here, as you go forward, is
2 it's a much more complicated problem than just putting
3 a single jammer on and that it will stop the phones.
4 And I hear your point about test it and so forth. I
5 think, as an engineer, if I was really trying to stop
6 it that way how hard it would be to make sure that you
7 don't have unintended consequences, which doesn't mean
8 it can't be done. It just means it's really hard.

9 MR. GUTTMAN-MCCABE: And Julie, if I'm
10 correct, is referencing stand alone public safety
11 specific operations. The area where we have added on
12 concern or further on concern is how many squad cars
13 now are deploying to an area that actually have a
14 Verison netbook or tough book, or an AT&T or a
15 T-Mobile or Sprint?

16 And then, as we juts talked about, I know
17 Julie and Jamie are in the heart of this. We've got a
18 proceeding at the FCC specifically designed to
19 integrate the usage of a commercial network and a
20 public safety network. Unfortunately, we don't have
21 interoperability with public safety community. How
22 many times are they deploying to an event and using
23 commercial devices to coordinate with one another?

24 So we look at this beyond just the potential
25 for interference like 800 megahertz where there's

1 interleave to commercial operations and public safety
2 operations. And we look at it to extend significantly
3 to what is the future. And as Julie said, we're
4 looking at a future with Wi-Fi and VOIP on our phones
5 and so the technology has to be adept. It has to be
6 nimble and it has to be able to move forward.

7 MR. BARNETT: We've got one other question
8 that's come in from the web, and then I'll get to the
9 folks that are the microphone.

10 I'm going to ask Julie to become a lawyer on
11 this. How is Mississippi able to block cell phone
12 signals? My understanding is that's not legally
13 viable? Anybody else want to jump in on that? How is
14 it legally able to block cell phone signals.

15 MR. KNAPP: I think legally these calls
16 can't be made and connected. And that really is the
17 simple legal answer from the engineering office.

18 MR. BARNETT: It's not blocking it. All
19 right.

20 MR. KNAPP: Yes.

21 MR. BARNETT: Yes?

22 MALE AUDIENCE MEMBER THREE: Yes, we keep
23 hearing about cost is the main deterrent to any of the
24 tools that are available. And cost could be a
25 deterrent to tools that become available in the

1 future. And as cost is the problem, people could be
2 dying. And I think we're all wrapped around that we
3 need to take some action now so that folks are dying.
4 That we don't have more cases of the folks in
5 Baltimore or more cases like the officer under your
6 command in South Carolina that was attacked.

7 My thought is with a lot of folks on the
8 panel that are a part of ACA and ASCA could there be
9 an effort to go Commerce Justice Science, to the
10 judiciary committees and say that -- and the folks on
11 the panel who control burn grant dollars and the folks
12 on the panel who control the OJP dollars that go back
13 to the state and work in unison to create another pot
14 of funds that is designed to go to the states to fund,
15 whether it's managed access, whether it's dog, whether
16 it's Mr. Bitner's technology to see if we can't build
17 something like that into the budget in FY12 and FY13?

18 MR. OZMINT: I can speak for ASCA. We will
19 be doing that. Each director in their states will be
20 seeking that kind of funding. I think we're one step
21 ahead of it. We want to know which technology best
22 fits each one of our prisons and which technology is
23 going to be the most affordable. And ultimately, we
24 need to get there. Again, my point is we need to get
25 there quickly, as quickly as we possibly can.

1 And yes, managed access is interference with
2 a signal. It does stop the signal eventually, but
3 it's not jamming. And so there are difference of
4 opinions about whether or not the FCC has the
5 authority to regulate in this area and at least allow
6 testing.

7 MALE AUDIENCE MEMBER FOUR: Never having
8 spent a day in law school let me point out that the
9 industry viewpoint that the law does not permit FCC to
10 authorize jamming is something that was challenged in
11 a petition filed over a year ago by South Carolina
12 Department of Corrections and 30 other states. And
13 which raised the point that the legislative history of
14 § 333, which was not adopted in 1934, but was an 1990
15 amendment to criminalize certain jamming cases that
16 previously weren't punishable under criminal law seems
17 to have nothing to do with that.

18 And if the Commission were to look at the
19 legislative history, it might decide otherwise. So we
20 urge the Commission to put that petition out for
21 public comment so the public has an opportunity to
22 comment on that.

23 But furthermore, §333 is interesting because
24 it doesn't say the FCC shall not authorize jamming. It
25 says certain jamming is a criminal offense. And it

1 doesn't say it applies to FCC. It doesn't say it
2 applies to NTIA. And a straightforward construction
3 of the Communications Act would show that NTIA gets
4 its power from § 305 of the Communications Act, which
5 specifically exempts it from 301 and 303, but does not
6 exempt it from 333 or any other section of Title III.

7 So there is some legitimate questions. I
8 understand the CTIA has that point of view and I
9 understand there are various staff letters that have
10 been sent out over the past several years that
11 parenthetically have mentioned that interpretation of
12 § 333. But the people who normally sit on the podium
13 up there have never had an opportunity to vote on what
14 they think §333 means. And certainly, the courts have
15 never spoken on what § 333 means.

16 This application of 333 might be correct,
17 but let me say it is not obvious when you look at the
18 wording, you look at § 305, you look at the
19 legislative history the construction that FCC may not
20 authorize jamming, but NTIA can is a non-obvious
21 construct when you look at the way the law was
22 written. And I think the Commission should review
23 these legal details and decide on that.

24 And with respect to ITT and the jammers, I
25 can only imagine a jammer the development of which was

1 paid for by DoD for a DoD problem might not be clean
2 enough for this particular problem. That perhaps what
3 DoD was interest in at the time. But that doesn't
4 necessarily mean that someone given a clean sheet of
5 paper can do that. NTIA's testing relied upon not
6 their attempt to build the best jammer they could with
7 off-the-shelf instruments. It relied upon building a
8 device that charitably could be called -- it was
9 marketed illegally in the United States. And one
10 could imagine when you're selling a product illegally
11 you don't put the best engineering resources into it.

12 So whatever results NTIA gets with their
13 off-the-shelf camera it was not a device that was
14 necessarily well engineered. So if you want to show
15 that it caused interference, I suppose you probably
16 could. But the question is a device which is
17 engineered for the civilian use at hand, how well that
18 does. That's an issue that remains to be seen. And I
19 hope in our deliberations it is. It's not obvious to
20 me as a techie that over jamming, both in terms of
21 adjacent bands and hundreds of meters down the road is
22 inevitable when good engineering is at work. Thank
23 you.

24 MR. BARNETT: So I'm not positive I want to
25 delve into a legal discussion or go through the

1 precedent, but Larry, legalities is that one of the
2 things that NTIA looked at? Was it more a technical
3 discussion?

4 MR. ATLAS: No, we didn't look at the
5 legalities. I was a lawyer once. I was a lawyer once
6 here and I enjoy not doing it. I will reiterate
7 something that Mike Marcus said. We didn't
8 manufacture the jammer. We didn't design the jammer.
9 It was offered for tests. The vendor paid for the
10 test, so it wasn't an endorsement of a particular
11 product on our part. It was the one that was offered
12 up and available.

13 MR. BARNETT: All right. Thank you.

14 MR. GUTTMAN-MCCABE: This is the same
15 company that has said that the jammer was very
16 targeted and able to be very much directed at a
17 specific area and then confined to that area. And I
18 think no matter how you interpret the tests and what
19 you think about whether they're dispositive or not,
20 the signals went significantly beyond the area that
21 they said they were going to confine it to.

22 So this wasn't an off-the-shelf jammer made
23 for anything. This was the company that's saying we
24 have the technology to target. And if you read NTIA's
25 report, it specifically says that the signals went

1 beyond the area.

2 MR. ATLAS: I think we should be clear about
3 what the test was of and what it was not. The test
4 was not designed to test -- it tested whether or not
5 the jammer would (A) jam signals within the prison,
6 and (B) whether it would interfere with, because we
7 happen to know what they are, known federal operations
8 in the area. It did not test, it was not intended to
9 test whether or not there would be or was interference
10 with cell phone calls outside the building in which
11 the jammer was located. So that wasn't part of the
12 definition of the test.

13 And just like Chris is here saying the
14 signal bleed outside the prison, the governor of
15 Maryland at the same time, right, was outside the
16 prison, we were there, making a cell phone call. So
17 all I'm saying is --

18 MR. GUTTMAN-MCCABE: But Larry.

19 MR. ATLAS: Please let me finish.

20 MR. GUTTMAN-MCCABE: Okay. Yes, sir.

21 MR. ATLAS: All I'm saying is both the call
22 and the existence of the signal outside the prison are
23 beside the point in the sense that it wasn't something
24 that was part of the test. And it goes to what I
25 think Tom Kane was saying was, look, all of these

1 technologies need a lot -- these weren't meant to be
2 definitive tests and weren't. So did it move the ball
3 down road? I don't think that they solved any of the
4 issues really.

5 MR. GUTTMAN-MCCABE: It wasn't an indictment
6 of the NTIA process. It was simply of the
7 manufacturer has made claims that they can control the
8 signal. And the governor was able to make a cell
9 phone, but if I'm correct the jammer wasn't designed
10 to jam anything but the federal signal. So just like
11 the idea was the jamming technology only jammed the
12 federal bands at the time, none of the commercial
13 bands.

14 MR. BARNETT: Mr. Bitner?

15 MR. BITNER: I just wanted to go back to the
16 cost issue again as it is associated with jamming.

17 We looked at what we would develop if we
18 were developing a jamming system to do precision
19 jamming. And I don't want to go into the bits and
20 bytes and the DBs and multi-pathing discussion about
21 why we would do it the way we would do. However, we
22 would do it with a deployment very similar to
23 detection, which would be an array of jammers that
24 would be distributed. The way the law is written it
25 says that the lowest minimum power you have to use to

1 jam.

2 So in order to do that, I'd have to
3 distribute the power. The way to do that is with many
4 antennas or transmitters, small transmitters around
5 the facility. When we looked at that, what we
6 realized that was if detection cost was a problem,
7 you're really going to like the cost of distributed
8 jamming.

9 And the point I'd like to make on cost
10 associated with the three technologies detection is
11 the only technology where you can grow it a little bit
12 at a time. You can put in just a few sensors and
13 figure out do I have a problem? Where is my problem?
14 And then add sensors. Whereas, with jamming and
15 managed access it's an all or nothing. So it has a
16 very low entry cost. I mean we've got places in
17 Virginia for \$20,000 you can put a facility in. So I
18 mean it's that kind of thing.

19 And Admiral, I don't want you to lose the
20 original question about leaving the hardware behind
21 because now it's an electronic reader.

22 MR. BARNETT: All right. Thanks.

23 General Maynard, do you have something.

24 MR. MAYNARD: I just wanted to respond to
25 the FCI Cumberland test. Governor O'Malley was there.

1 We were at the door of the facility. He had no
2 signal. He walked 20 feet outside of the door, 30
3 feet and he called his mother back in Baltimore. So
4 from a layperson standpoint, it appeared to me that
5 inside that signal area there was no signals getting
6 out. Outside of that, he was able to make a call.

7 MR. BARNETT: You'd mentioned your RFP
8 earlier that it went from detection to jamming. Did
9 that also include management access?

10 MR. MAYNARD: Yes.

11 MR. BARNETT: So is that something that you
12 all are actively considering at this point?

13 MR. MAYNARD: Absolutely.

14 MR. BARNETT: All right.

15 MR. OZMINT: We tested on commercial bands.
16 We had a letter from the previous chairman of the FCC
17 and we ran a test in a single location, a single
18 building and the equipment at that time -- we had a
19 number of reporters in the room and we allowed them to
20 bring their cell phones in for that test. And they
21 would say we're going to let Cingular make a call.
22 And the Cingular would be able to make a call, but I
23 still couldn't on my Verison phone. And they did that
24 several times.

25 And then they jammed the entire room and

1 then everybody was able to go outside and make calls.
2 So again, all we're asking for is -- and that was an
3 off-the-shelf jammer, I'm sure. Maybe it's something
4 they sell overseas in France where they jam in
5 prisons. I don't know. But I do know that it's
6 almost like Columbus is saying the world is flat, but
7 I'm not willing to prove it.

8 If the world's flat, let's get in your ship
9 and let's prove it. Let's test it. Let's find out
10 what we're capable of. Let's don't hide from a new
11 technology that might very well be the answer in many
12 places.

13 MR. BARNETT: I'll take one more, but it's
14 got to be quick.

15 MR. FISHER: I'm John Fisher. I'm president
16 of a company called Try Safety First. And what I'd
17 like to talk about that I have not heard and I'd like
18 to add to the toolbox is called protocol disablement.
19 And I've put together a business plan that I would
20 love to email everyone in here, if you provide me a
21 business card, where I can outfit every prison in the
22 country absolutely free.

23 I can also outfit every school. The cell
24 phone is a major problem in schools. And what we'd
25 like to do is use the phone as a teaching tool for

1 part of the class. And then when it's time to give a
2 pop quiz, the teacher can flip a switch and all of the
3 phones will go silent. And then we can also
4 eliminated distracted driving within one meter of the
5 driver's cell phone. And I can take care of all three
6 of these. I can outfit every public transportation
7 vehicle in the country, every school, and every prison
8 absolutely free by my business model.

9 MR. BARNETT: I tell you what, I'm going to
10 have to finish on this particular note. But I mean
11 the other thing that I think is brought up is that
12 more technologies will emerge. So I'd like to thank
13 the panelist for your lively discussion, including
14 Chris Epps who is not here with us physically, but
15 really added to the -- and I would ask you now to join
16 me in thanking our panelists.

17 (Applause.)

18 MR. BARNETT: To the National Institute of
19 Justice, to ASAC we certainly appreciate the
20 sponsorship, along with the FCC. I'd also like to
21 thank Jeff Cohen in my bureau for his work on this,
22 Tim May, Deborah Kline. I'm trying to look and see
23 who else is over there, Deandrea, Deborah, Susan, all
24 the folks who put this together. Thank you for
25 joining us today. And thank you those out there on

1 the web for joining us as well.

2 (Whereupon, at 3:01 p.m., the meeting
3 concluded.)

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REPORTER'S CERTIFICATE

TITLE: Contraband Cell Phone Use in Prisons
Workshop/Webinar
DATE: September 30, 2010
LOCATION: Washington, D.C.

I hereby certify that the proceedings and evidence are contained fully and accurately on the tapes and notes reported by me at the hearing in the above case before the United States Federal Communications Commission.

Date: September 30, 2010

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