

ATTACHMENT 3 – EDUCATIONAL AWARENESS BENCHMARK SURVEY TABLES

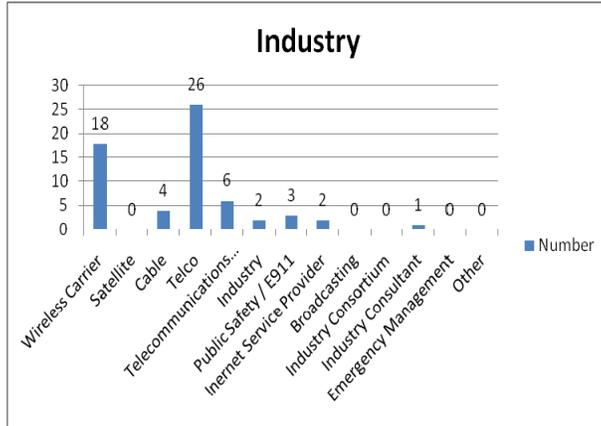


TABLE 1: INDUSTRY REPRESENTATION

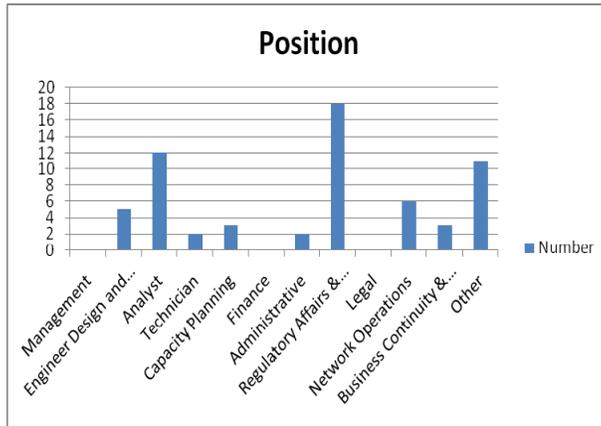


TABLE 2: REPORTING ORGANIZATION

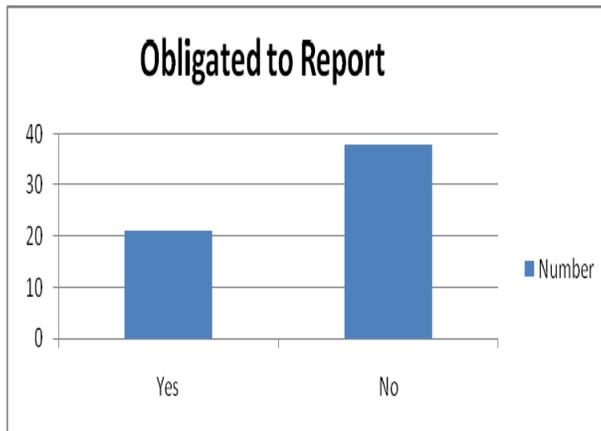


TABLE 3: FCC OUTAGE REPORTING OBLIGATION

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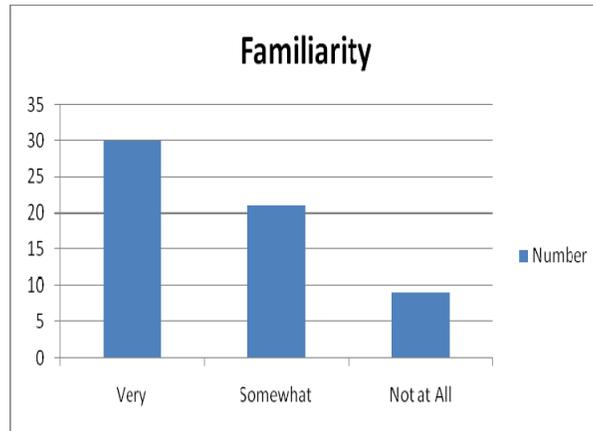


TABLE 4: FAMILIARITY WITH BEST PRACTICE WEBSITE(S)

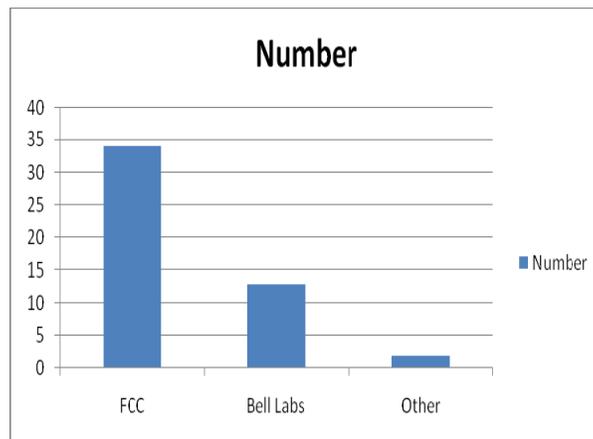


TABLE 5: BEST PRACTICE WEBSITE MOST FREQUENTLY VISITED

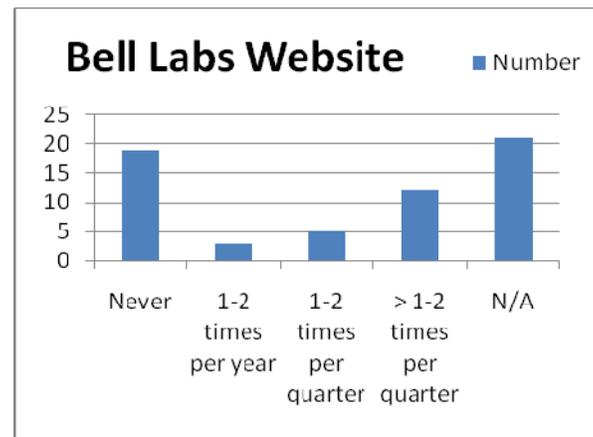


TABLE 6: BELL LABS WEBSITE - HOW OFTEN VISITED

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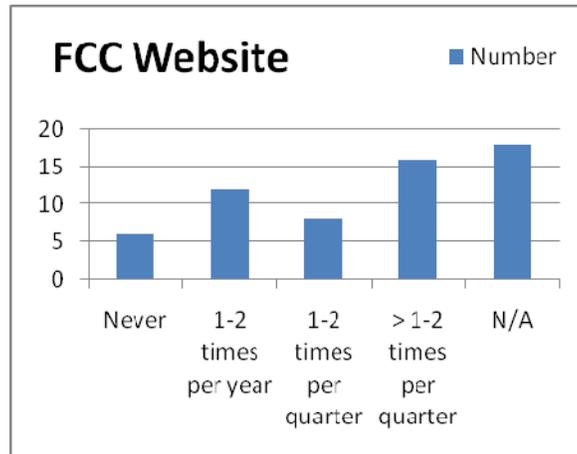


TABLE 7: FCC WEBSITE - HOW OFTEN VISITED

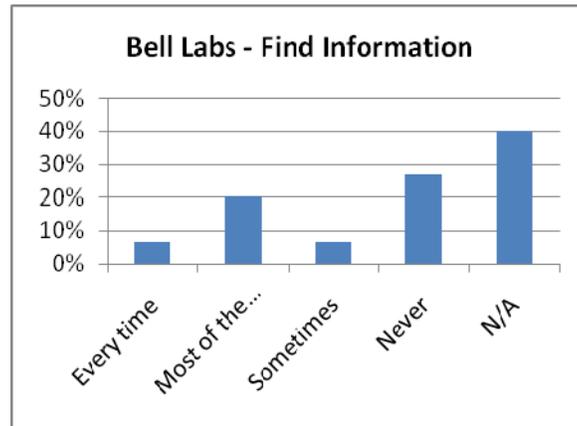


TABLE 8: BELL LABS WEBSITE - ABILITY TO FIND INFORMATION

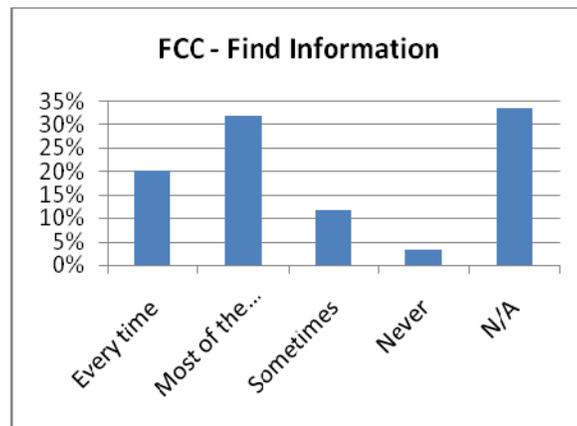


TABLE 9: FCC WEBSITE - ABILITY TO FIND INFORMATION

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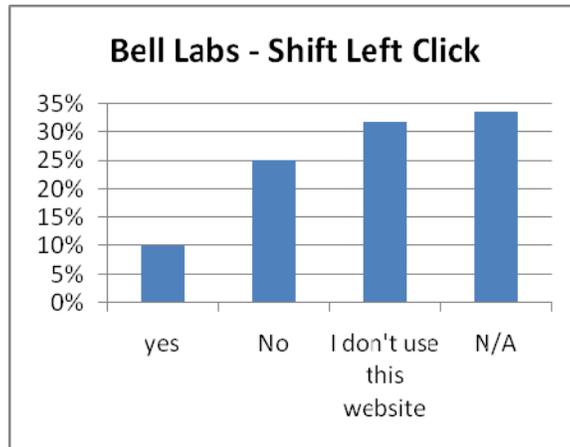


TABLE 10: BELL LABS WEBSITE - AWARENESS OF "SHIFT AND LEFT CLICK" FUNCTION

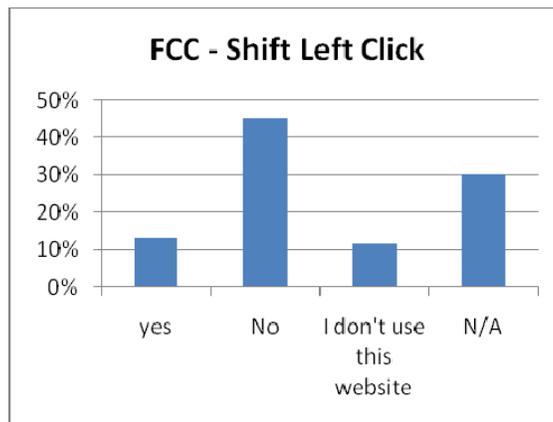


TABLE 11: FCC WEBSITE - AWARENESS OF "SHIFT AND LEFT CLICK" FUNCTION

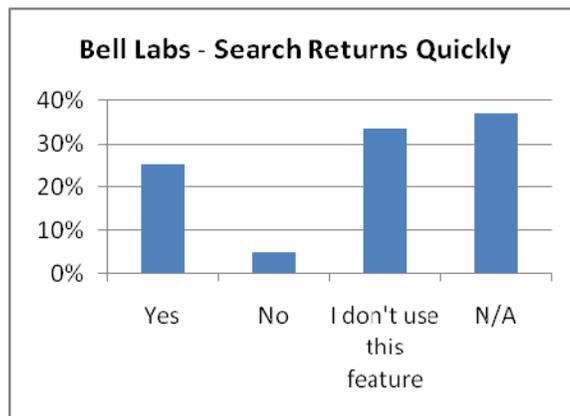


TABLE 12: BELL LABS WEBSITE - SEARCH FUNCTIONALITY RETURNS QUICKLY

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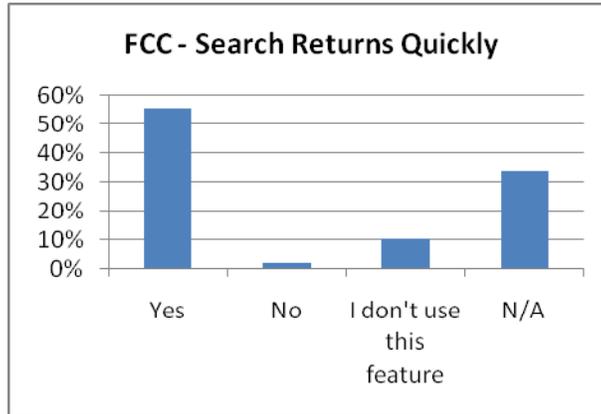


TABLE 13: FCC WEBSITE - SEARCH FUNCTIONALITY RETURNS QUICKLY

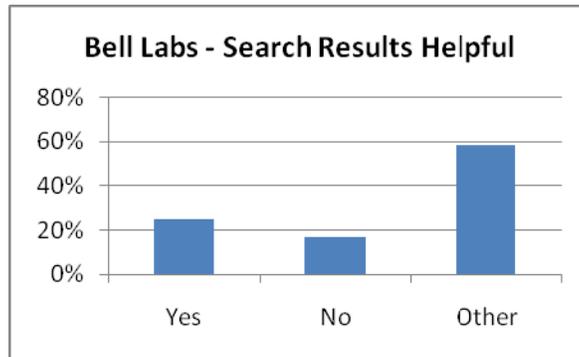


TABLE 14: BELL LABS WEBSITE - HELPFULNESS OF SEARCH FUNCTIONALITY

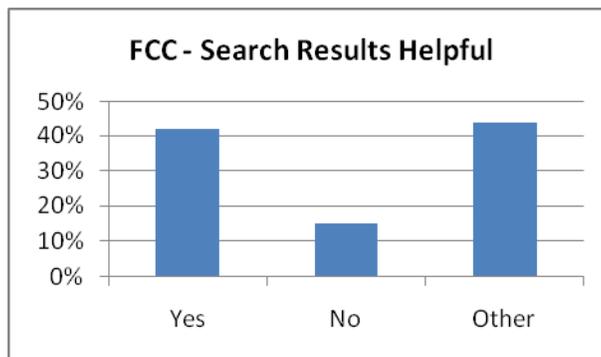


TABLE 15: FCC WEBSITE - HELPFULNESS OF SEARCH FUNCTIONALITY

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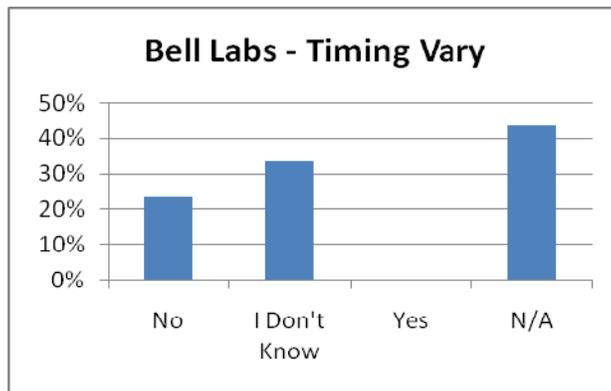


TABLE 16: BELL LABS WEBSITE – TIME VARIANCE FOR DATA RETREIVAL

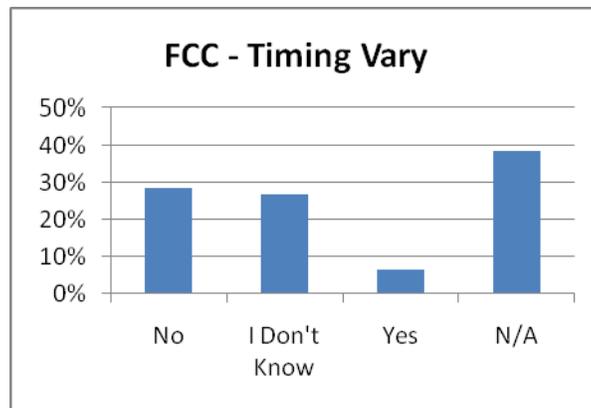


TABLE 17: FCC WEBSITE - TIME VARIANCE FOR DATA RETREIVAL

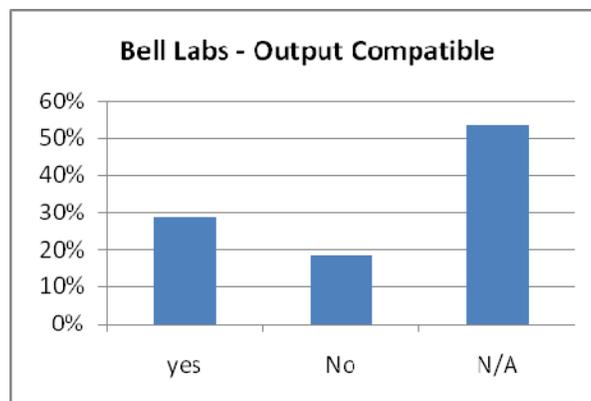


TABLE 18: BELL LABS WEBSITE - OUTPUT FILE COMPATIBILITY

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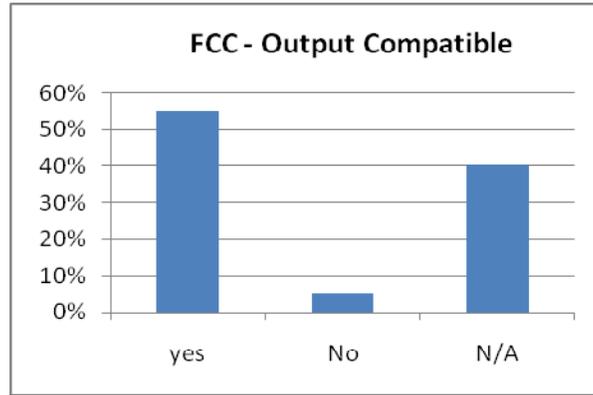


TABLE 19: FCC WEBSITE - OUTPUT FILE COMPATIBILITY