Rebuilding After Disaster
Consolidation, Co-Location,
Regionalization

Considering An Alternative
Approach to Providing Public
Safety Communication
Services?
How Many PSAPS are there?
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Why Consider a Change?

• More Demands, Less Revenue
• Staffing Retention & Turnover
• Technology Changes & Costs
• Better Service to Customers
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Why Stay the Same?

- Local Control and Authority
- Single Administrative Unit
- Greater Staff headcount (FTE/PTE)
- Better Service to Customers
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What Issues are there?

• Governance Structure
• Budgetary Issues
• Infrastructure Challenges
• Interoperability dynamics
• Operational Decision-Making
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Governance Structure

- Appointed, Elected, Consortium
- All Sizes – Equal One Vote
- Consolidated or Co-located
- Local Control – Coalition Standard
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Budgetary Issues

• More Demands, More Revenue
• Staffing Retention & Turnover
• Technology, Training Costs
• Equal cost sharing, pro-rated costs
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Infrastructure Challenges

- Modify all circuits, trunks, links
- Facility Capacity Impact
- Coverage of Service Area
- Equipment Equalization
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Interoperability Dynamics
- Who talks now and how, who changes
- Common Channels/Frequencies
- Codes, Signals, Plain Speech
- SOP – Training - Protocols
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Operational Decision Making

- Standardized SOP for Events
- Redistribution of Workload
- Cross Trained Staff, New Voices!
- General and Specific Agency Needs
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Decision Variables

- Saving Money Immediately!
- Staff Retention, Turnover, Training
- Technology Costs are spread out
- Better Service to Customers
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Good Decisions Are Not Easy!

William A. Cade Jr., Director
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