

CSRIC Working Group Descriptions

Working Group 4A – Best Practices for Reliable 9-1-1 and E9-1-1

Description: Section 101 of the New and Emerging Technologies 911 Improvement Act (codified at 47 U.S.C. § 615a-1(h)) requires the FCC to develop several best practices related to the implementation of 9-1-1 service for IP-enabled voice service providers, commonly known as VoIP Providers. A significant set of this information may already be available.¹

Working Group 3A will investigate and evaluate currently available 9-1-1 related VoIP standards and best practices related to Enhanced 9-1-1 (E9-1-1) for completeness and identify any gaps, including challenges related to implementation of such standards by VoIP providers within the E9-1-1 system. The Working Group will evaluate and recommend to CSRIC how to resolve any incomplete work and gaps, identify and recommend what groups should perform that work (including the option of the CSRIC WG doing so), and recommend to CSRIC an appropriate work schedule.

Duration: Three months.

¹ NENA, for example, has created a large body of best practices that appear to satisfy the statute's intent.