



Federal Communications Commission
Washington, D.C. 20554

Approved by OMB
3060-1122
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hours

Annual Collection of Information

Related to the Collection and Use of 911 and E911 Fees by States and Other Jurisdictions

Pursuant to OMB authorization 3060-1122 , the FCC’s Public Safety and Homeland Security Bureau seeks the following specific information in order to fulfill the Commission’s obligations under Section 6(f)(2) of the NET 911 Act:

A. Filing Information

1. Name of State or Jurisdiction

State or Jurisdiction
Commonwealth of Puerto Rico

2. Name, Title and Organization of Individual Filing Report

Name	Title	Organization
Juan Gabriel Morales Vargas	Executive Director	911 Service Government Board of the Commonwealth of Puerto Rico



Federal Communications Commission
Washington, D.C. 20554

Overview of State or Jurisdiction 911 System

1. Please provide the total number of active Public Safety Answering Points (PSAPs) in your state or jurisdiction that receive funding derived from the collection of 911/E911 fees during the annual period ending December 31, 2015:

PSAP Type ¹	Total
Primary	2
Secondary	0
Total	2

2. Please provide the total number of active telecommunicators² in your state or jurisdiction that were funded through the collection of 911 and E911 fees during the annual period ending December 31, 2015:

Number of Active Telecommunicators	Total
Full-Time	162
Part-time	0

3. For the annual period ending December 31, 2015, please provide an estimate of the total cost to provide 911/E911 service in your state or jurisdiction.

Amount (\$)	\$9,947,332.64
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- 3a. If an amount cannot be provided, please explain why.

¹ A Primary PSAP is one to which 911 calls are routed directly from the 911 Control office. A secondary PSAP is one to which 911 calls are transferred from a Primary PSAP. See National Emergency Number Association, Master Glossary of 9-1-1 Terminology (*Master Glossary*), July 29, 2014, at 118, 126, available at https://c.ymcdn.com/sites/www.nena.org/resource/resmgr/Standards/NENA-ADM-000.18-2014_2014072.pdf.

² A telecommunicator, also known as a call taker or a dispatcher, is a person employed by a PSAP who is qualified to answer incoming emergency telephone calls and/or who provides for the appropriate emergency response either directly or through communication with the appropriate PSAP. See *Master Glossary* at 137.



Federal Communications Commission
 Washington, D.C. 20554

4. Please provide the total number of 911 calls your state or jurisdiction received during the period January 1, 2015 to December 31, 2015.

Type of Service	Total 911 Calls
Wireline	Not Available
Wireless	Not Available
VoIP	Not Available
Other	Not Available
Total	2,571,660

B. Description of Authority Enabling Establishment of 911/E911 Funding Mechanisms

1. Has your State, or any political subdivision, Indian tribe, village or regional corporation therein as defined by Section 6(f)(1) of the NET 911 Act, established a funding mechanism designated for or imposed for the purposes of 911 or E911 support or implementation (please include a citation to the legal authority for such mechanism)? *Check one.*

- Yes
- No

1a. If YES, provide a citation to the legal authority for such a mechanism.

Act No. 144 of December 22, 1994, as amended, in its entirety. These sections of Act No. 144 specifically deal with 911 charges or income:

Section 5. — Provisions on the Telephone Subscribers Charges. — (25 L.P.R.A. § 1914)

Section 6. — Distribution and Use of the Funds Collected for Charges to Telephone Subscribers. — (25 L.P.R.A. § 1915)

Section 7. Additional income. (25 L.P.R.A §1916)

Board Member Resolution Number 1 Serial 2015-2016 - To approve the recommended budget by the Executive Director for the 911 Service Government Board of the Commonwealth of Puerto Rico for the fiscal year 2015-2016.



Federal Communications Commission
Washington, D.C. 20554

1b. If YES, during the annual period January 1, 2015 to December 31, 2015, did your state or jurisdiction amend, enlarge, or in any way alter the funding mechanism.

Act No. 66 of June 17, 2014, as amended, Article 19. Establishes that the savings generated by the application of Article 11 of the aforementioned Act No. 66 will be contributed to the “Work Promotion and Economic Activity Fund” under the custody of the Trade and Export Company of the Commonwealth of Puerto Rico.

2. Which of the following best describes the type of authority arrangement for the collection of 911/E911 fees? Check one.

- The State collects the fees
- A Local Authority collects the fees
- A hybrid approach where two or more governing bodies
(e.g., state and local authority) collect the fees

3. Describe how the funds collected are made available to localities.

Article 6 of the 9-1-1 Calls Act (Act. No. 144-1994) – Distribution and use of the funds collected for charges to telephone subscribers and Resolution 006, 1998-99 establishes how the funds are collected, distributed and made available to the public safety agencies (Those agencies whose services are offered through the use of the 9-1-1 emergency telephone number, including, specifically the Police of Puerto Rico, the Medical Emergencies of Puerto Rico, the Puerto Rico Fire Department, the Commonwealth Emergency Management and Disaster Administration Agency and the Family Department. Also included are the Medical Emergency Programs of the Municipalities of: Bayamón, Guaynabo, San Juan, Cataño, Ciales, Corozal, Dorado, Florida, Morovis, Naranjito, Toa Baja, Toa Alta, Vega Alta, Vega Baja, Arroyo, Barceloneta, Cayey, Ceiba, Cidra, Fajardo, Guánica, Guayama, Guayanilla, Gurabo, Hatillo, Hormigueros, Las Piedras, Loiza, Manatí, Maricao, Ponce, Quebradillas, San Germán, San Lorenzo, Santa Isabel, Yabucoa, Yauco, Caguas, Sabana Grande, Arecibo, Camuy, Humacao, Juncos, Las Marías, Maunabo, Mayagüez, Orocovi, Vieques, Villalba, Coamo, Juana Díaz, Peñuelas; and nonprofit organizations: Rescate Las Piedras, SVERY Isabela, and FREMS; funds are also used for the administration of said agency.



Federal Communications Commission
Washington, D.C. 20554

C. Description of State or Jurisdictional Authority That Determines How 911/E911 Fees are Spent

1. Indicate which entities in your state have the authority to approve the expenditure of funds collected for 911 or E911 purposes.		
Jurisdiction	Authority to Approve Expenditure of Funds (Check one)	
	Yes	No
State	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Local (e.g., county, city, municipality)	<input type="checkbox"/>	<input checked="" type="checkbox"/>
1b. Please briefly describe any limitations on the approval authority per jurisdiction (e.g., limited to fees collected by the entity, limited to wireline or wireless service, etc.)		
Act No. 21 of April 6, 2016, known as "Emergency Moratorium Act and Financial Rehabilitation of Puerto Rico"; this Act provides for the declaration of a state fiscal emergency by the Legislative Branch of Puerto Rico.		

2. Has your state established a funding mechanism that mandates *how* collected funds can be used? *Check one.*

- Yes
- No

2a. If you checked YES, provide a legal citation to the funding mechanism of any such criteria.

2b. If you checked NO, describe how your state or jurisdiction decides how collected funds can be used.

Act No. 144 of December 22, 1994, as amended.

Section 5. — Provisions on the Telephone Subscribers Charges. — (25 L.P.R.A. § 1914)

Section 6. — Distribution and Use of the Funds Collected for Charges to Telephone Subscribers. — (25 L.P.R.A. § 1915)



Federal Communications Commission
Washington, D.C. 20554

Description of Uses of Collected 911/E911 Fees

- 1. Provide a statement identifying with specificity all activities, programs, and organizations for whose benefit your state, or political subdivision thereof, has obligated or expended funds collected for 911 or E911 purposes and how these activities, programs, and organizations support 911 and E911 services or enhancements of such services.**

Operating Expenses	\$15,327,662.92
Transfers to emergency management agencies and municipalities	\$6,328,209.07
Act No. 66 of June 17, 2014, as amended, Article 19. Establishes that the savings generated by the application of Article 11 of the aforementioned Act No. 66 will be contributed to the “Work Promotion and Economic Activity Fund” under the custody of the Trade and Export Company of the Commonwealth of Puerto Rico. FY 2015	\$240,916.54



Federal Communications Commission
Washington, D.C. 20554

2. Please identify the allowed uses of the collected funds. Check all that apply.			
Type of Cost		Yes	No
Operating Costs	Lease, purchase, maintenance of customer premises equipment (CPE) (hardware and software)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
	Lease, purchase, maintenance of computer aided dispatch (CAD) equipment (hardware and software)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
	Lease, purchase, maintenance of building/facility	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Personnel Costs	Telecommunicators' Salaries	<input checked="" type="checkbox"/>	<input type="checkbox"/>
	Training of Telecommunicators	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Administrative Costs	Program Administration	<input checked="" type="checkbox"/>	<input type="checkbox"/>
	Travel Expenses	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Dispatch Costs	Reimbursement to other law enforcement entities providing dispatch	<input checked="" type="checkbox"/>	<input type="checkbox"/>
	Lease, purchase, maintenance of Radio Dispatch Networks	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Grant Programs		<input type="checkbox"/> If YES, see 2a.	<input checked="" type="checkbox"/>
2a. During the annual period ending December 31, 2015, describe the grants that your state paid for through the use of collected 911/E911 fees and the purpose of the grant.			
\$0			



Federal Communications Commission
Washington, D.C. 20554

D. Description of 911/E911 Fees Collected

1. Please describe the amount of the fees or charges imposed for the implementation and support of 911 and E911 services. Please distinguish between state and local fees for each service type.

Service Type	Fee/Charge Imposed	Jurisdiction Receiving Remittance (e.g., state, county, local authority, or a combination)
Wireline	.50¢ \$1.00 Commercial	\$0
Wireless	.50¢ \$1.00 Commercial	\$0
Prepaid Wireless	.50¢	\$0
Voice Over Internet Protocol (VoIP)	\$0.00	\$0
Other	\$0.00	\$0

2. For the annual period ending December 31, 2015, please report the total amount collected pursuant to the assessed fees or charges described in Question F 1.

Service Type	Total Amount Collected (\$)
Wireline	Not Available
Wireless	Not Available
Prepaid Wireless	Not Available
Voice Over Internet Protocol (VoIP)	Not Available
Other	Not Available
Total	\$21,896,788.53



Federal Communications Commission
Washington, D.C. 20554

2a. If an amount cannot be provided, please explain why.

N/A

3. Please identify any other sources of 911/E911 funding.

N/A

Question	Yes	No
<p>4. For the annual period ending December 31, 2015, were any 911/E911 fees that were collected by your state or jurisdiction combined with any federal, state or local funds, grants, special collections, or general budget appropriations that were designated to support 911/E911/NG911 services? <i>Check one.</i></p>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<p>4a. If YES, please describe the federal, state or local funds and amounts that were combined with 911/E911 fees.</p>		
<p>N/A</p>		



Federal Communications Commission
Washington, D.C. 20554

5. Please provide an estimate of the proportional contribution from each funding source towards the total cost to support 911 in your state or jurisdiction.	Percent
State 911 Fees	100%
Local 911 Fees	0%
General Fund – State	0%
General Fund – County	0%
Federal Grants	0%
State Grants	0%



Federal Communications Commission
Washington, D.C. 20554

E. Description of Diversion or Transfer of 911/E911 Fees for Other Uses

Question	Yes	No
1. In the annual period ending December 31, 2015, were funds collected for 911 or E911 purposes in your state or jurisdiction made available or used solely for the purposes designated by the funding mechanism? Check one.	<input type="checkbox"/>	<input checked="" type="checkbox"/>
1a. If NO, please identify what amount of funds collected for 911 or E911 purposes were made available or used for any purposes other than the ones designated by the funding mechanism or used for purposes otherwise unrelated to 911 or E911 implementation or support, including any funds transferred, loaned, or otherwise used for the state's general fund. Along with identifying the amount, please include a statement identifying the non-related purposes for which the collected 911 or E911 funds were made available or used.		
Amount of Funds (\$)	Identify the non-related purpose(s) for which the 911/E911 funds were used. (Add lines as necessary)	
\$240,916.54	Act No. 66 of June 17, 2014, as amended, Article 19. Establishes that the savings generated by the application of Article 11 of the aforementioned Act No. 66 will be contributed to the "Work Promotion and Economic Activity Fund" under the custody of the Trade and Export Company of the Commonwealth of Puerto Rico.	
\$243,100.00	Act No. 66 of June 17, 2014, as amended, Article 19. Establishes that the savings generated by the application of Article 11 of the aforementioned Act No. 66 will be contributed to the "Work Promotion and Economic Activity Fund" under the custody of the Trade and Export Company of the Commonwealth of Puerto Rico.	
\$12 Millions in the Government Development Bank	Act No. 21 of April 6, 2016, known as "Emergency Moratorium Act and Financial Rehabilitation of Puerto Rico"; provides for the declaration of a state fiscal emergency by the Legislative Branch of Puerto Rico.	



Federal Communications Commission
Washington, D.C. 20554

F. Oversight and Auditing of Collection and Use of 911/E911 Fees

Question	Yes	No
1. Has your state established any oversight or auditing mechanisms or procedures to determine whether collected funds have been made available or used for the purposes designated by the funding mechanism or otherwise used to implement or support 911? Check one.	<input type="checkbox"/>	<input checked="" type="checkbox"/>
1a. If YES, provide a description of the mechanisms or procedures and any enforcement or other corrective actions undertaken in connection with such auditing authority, for the annual period ending December 31, 2015. (Enter "None" if no actions were taken.)		

Question	Yes	No
2. Does your state have the authority to audit service providers to ensure that the amount of 911/E911 fees collected from subscribers matches the service provider's number of subscribers? Check one.	<input checked="" type="checkbox"/>	<input type="checkbox"/>
2a. If YES, provide a description of any auditing or enforcement or other corrective actions undertaken in connection with such auditing authority, for the annual period ending December 31, 2015. (Enter "None" if no actions were taken.)		
<p>Interagency agreement between the 911 Service Government Board of the Commonwealth of Puerto Rico and the Telecommunications Regulatory Board. The agreement ensures that both agencies share confidential information for auditing purposes.</p> <p>Regulation 6203 - Billing and Collection Regulations for the charge to subscribers for the service 9-1-1</p> <p>Article VII - Conservation of Documents</p>		



Federal Communications Commission
Washington, D.C. 20554

G. Description of Next Generation 911 Services and Expenditures

Question	Yes	No
1. Does your state or jurisdiction classify expenditures on Next Generation 911 as within the scope of permissible expenditures of funds for 911 or E911 purposes? <i>Check one.</i>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
1a. If YES, in the space below, please cite any specific legal authority:		

Question	Yes	No
2. In the annual period ending December 31, 2015, has your state or jurisdiction expended funds on Next Generation 911 programs? <i>Check one.</i>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
2a. If YES, in the space below, please enter the dollar amount that has been expended.		
Amount (\$) 	\$86,000	



Federal Communications Commission
Washington, D.C. 20554

3. For the annual period ending December 31, 2015, please describe the type and number of NG911 Emergency Service IP Network(s) (ESInets) that operated within your state.					
Type of ESInet	Yes	No	If Yes, Enter Total PSAPs Operating on the ESInet	If Yes, does the type of ESInet interconnect with other state, regional or local ESInets?	
				Yes	No
a. A single, state-wide ESInet	<input checked="" type="checkbox"/>	<input type="checkbox"/>	02	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Local (e.g., county) ESInet	<input type="checkbox"/>	<input checked="" type="checkbox"/>		<input type="checkbox"/>	<input checked="" type="checkbox"/>
c. Regional ESInets	<input type="checkbox"/>	<input checked="" type="checkbox"/>	[If more than one Regional ESInet is in operation, in the space below, provide the total PSAPs operating on each ESInet]	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Name of Regional ESInet:				<input type="checkbox"/>	<input checked="" type="checkbox"/>
Name of Regional ESInet:				<input type="checkbox"/>	<input checked="" type="checkbox"/>



Federal Communications Commission
Washington, D.C. 20554

4. Please provide a description of any NG911 projects completed or underway during the annual period ending December 31, 2015.

Net Generation Text 911

Question	Total PSAPs Accepting Texts
5. During the annual period ending December 31, 2015, how many PSAPs within your state implemented text-to-911 and are accepting texts?	2
Question	Estimated Number of PSAPs that will Become Text Capable
6. In the next annual period ending December 31, 2016, how many PSAPs do you anticipate will become text capable?	2



Federal Communications Commission
Washington, D.C. 20554

H. Description of Cybersecurity Expenditures

Question	Check the appropriate box		If Yes, Amount Expended (\$)
1. During the annual period ending December 31, 2015, did your state expend funds on cybersecurity programs for PSAPs?	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>	

Question	Total PSAPs
2. During the annual period ending December 31, 2015, how many PSAPs in your state either implemented a cybersecurity program or participated in a regional or state-run cybersecurity program?	\$0

Question	Yes	No	Unknown
3. Does your state or jurisdiction adhere to the National Institute of Standards and Technology <i>Framework for Improving Critical Infrastructure Cybersecurity</i> (February 2014) for networks supporting one or more PSAPs in your state or jurisdiction?	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>



Federal Communications Commission
Washington, D.C. 20554

I. Measuring Effective Utilization of 911/E911 Fees

- 1. Please provide an assessment of the effects achieved from the expenditure of state 911/E911 or NG911 funds, including any criteria your state or jurisdiction uses to measure the effectiveness of the use of 911/E911 fees and charges. If your state conducts annual or other periodic assessments, please provide an electronic copy (*e.g.*, Word, PDF) of the latest such report upon submission of this questionnaire to the FCC or provide links to online versions of such reports in the space below.**

2015 Annual Report 911 Service Government Board of the Commonwealth of Puerto Rico