



Federal Communications Commission
Washington, D.C. 20554

Approved by OMB
3060-1122
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hours

Annual Collection of Information

Related to the Collection and Use of 911 and E911 Fees by States and Other Jurisdictions

Pursuant to OMB authorization 3060-1122 , the FCC’s Public Safety and Homeland Security Bureau seeks the following specific information in order to fulfill the Commission’s obligations under Section 6(f)(2) of the NET 911 Act:

A. Filing Information

1. Name of State or Jurisdiction

State or Jurisdiction
Illinois

2. Name, Title and Organization of Individual Filing Report

Name	Title	Organization
Cindy Barbera-Brelle	Statewide 9-1-1 Administrator	Illinois State Police



Federal Communications Commission
Washington, D.C. 20554

B. Overview of State or Jurisdiction 911 System

- 1. Please provide the total number of active Public Safety Answering Points (PSAPs) in your state or jurisdiction that receive funding derived from the collection of 911/E911 fees during the annual period ending December 31, 2015:**

There are 200 9-1-1 authorities (county or municipal 9-1-1 boards) that actually receive money from 9-1-1 surcharge, however our agency does not have the information to indicate whether all PSAPs are funded with 9-1-1 surcharge.

PSAP Type¹	Total
Primary	253
Secondary	25
Total	278

- 2. Please provide the total number of active telecommunicators² in your state or jurisdiction that were funded through the collection of 911 and E911 fees during the annual period ending December 31, 2015:**

Number of Active Telecommunicators	Total
Full-Time	3,428
Part-time	N/A

¹ A Primary PSAP is one to which 911 calls are routed directly from the 911 Control office. A secondary PSAP is one to which 911 calls are transferred from a Primary PSAP. See National Emergency Number Association, Master Glossary of 9-1-1 Terminology (*Master Glossary*), July 29, 2014, at 118, 126, available at https://c.ymcdn.com/sites/www.nena.org/resource/resmgr/Standards/NENA-ADM-000.18-2014_2014072.pdf.

² A telecommunicator, also known as a call taker or a dispatcher, is a person employed by a PSAP who is qualified to answer incoming emergency telephone calls and/or who provides for the appropriate emergency response either directly or through communication with the appropriate PSAP. See *Master Glossary* at 137.



Federal Communications Commission
Washington, D.C. 20554

3. For the annual period ending December 31, 2015, please provide an estimate of the total cost to provide 911/E911 service in your state or jurisdiction.

*This number excludes Chicago.

Amount (\$)	\$140,583,131
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3a. If an amount cannot be provided, please explain why.

Last year we were able to include the City of Chicago at a total of \$263,503,493.00. The City's 2015 Audit has not been finalized and they were not able to provide this information. So the number above is for the entire State excluding Chicago.

4. Please provide the total number of 911 calls your state or jurisdiction received during the period January 1, 2015 to December 31, 2015.

Type of Service	Total 911 Calls
Wireline	6,950,782
Wireless	7,297,041
VoIP	Included in Wireline Total
Other	
Total	14,247,823

C. Description of Authority Enabling Establishment of 911/E911 Funding Mechanisms

1. Has your State, or any political subdivision, Indian tribe, village or regional corporation therein as defined by Section 6(f)(1) of the NET 911 Act, established a funding mechanism designated for or imposed for the purposes of 911 or E911 support or implementation (please include a citation to the legal authority for such mechanism)? *Check one.*



Federal Communications Commission
Washington, D.C. 20554

- Yes X
- No

1a. If yes, provide a citation to the legal authority for such a mechanism.

50 ILCS Act 750 (Emergency Telephone System Act, ETSA)
 50 ILCS Act 751 (Wireless Emergency Telephone Safety Act, WETSA)
 50 ILCS Act 753 (Prepaid Wireless 9-1-1 Surcharge Act)

1b. If yes, during the annual period January 1 - December 31, 2015, did your state or jurisdiction amend, enlarge, or in any way alter the funding mechanism.

Yes. Senate Bill 96 amended the Emergency Telephone Safety Act and the Wireless Emergency Telephone Safety Act merging the requirements of both Acts into the Emergency Telephone System Act in July 2015. It also amended the Pre-paid Wireless Act.

Summary of amendments to the Emergency Telephone System Act:

- Transferred the oversight of local 9-1-1 systems from the Illinois Commerce Commission to the Illinois State Police effective January 1, 2016.
- Established the Office of Statewide 911 Administrator as a division of the Department of State Police (ISP) effective January 1, 2016. The Administrator is responsible for developing, implementing, and overseeing a uniform statewide 911 system for all areas of the State outside the City of Chicago. The Administrator will be appointed by the Governor with the advice and consent of the Senate. First term expires January 1, 2017 and then on a two year cycle thereafter.
- Created a 9-1-1 Advisory Board effective on July 1, 2015 with 2 and 3 year terms.
- Established a uniform monthly surcharge of \$.87 effective January 1, 2016 for wireline, VoIP and wireless connections; this surcharge is collected and disbursed by the State. Where multi voice grade communication channels are connected through a PBX or Centrex service, a 5 surcharge per network connection will apply. *(Same as today.)*
- Wireline and VoIP 9-1-1 surcharges which were managed and set by the local governments were eliminated.
- Established the distribution formula for the \$.87 surcharge effective January 1, 2016:
 - \$.013 to counties under 100,000 population
 - \$.033 transferred to Wireless Carrier Reimbursement Fund until June 30, 2017. Thereafter, the amount transferred to the Wireless Carrier Reimbursement Fund is reduced each year until June 30, 2021, when transfers to that fund end. .
 - \$.007 cover ISP administrative costs



Federal Communications Commission
Washington, D.C. 20554

- After the disbursements listed above, all remaining funds in the Statewide 911 Fund shall be disbursed in the following priority order:
- Monthly payment to 9-1-1 authorities that imposed surcharges under section 15.3 on October 1, 2014 of an amount equal to the average monthly wireline and VOIP surcharge revenue for the most recent 12-month reported to the Department for October 1, 2014 filing.
- Monthly payment to counties that did not collect a wireline surcharge of an amount equal to population multiplied by .37 multiplied by the rate of \$0.69. Counties that do not provide E911 will not receive funds until the service is provided.
- Monthly payment to counties without E911 service but have a 911 surcharge as of December 31, 2015 in an amount equal to their population multiplied by .37 by their surcharge rate established by referendum.
- All 911 network costs for systems outside of the City of Chicago, to be paid directly to vendors.
- All expenses incurred by Administrator and Advisory Board associated with the NG 911 RFP and contract.
- Disbursement of Annual Grants for consolidations under section 15.4a, 15.4 and for NG9-1-1 expenses up to:
 - 2016 = \$12.5 million
 - 2017 = \$12.5 million
 - 2018 = \$13.5 million
 - 2019 = \$14.5 million
 - 2020 = \$15.5 million
 - 2021 = \$16.2 million
 - 2022 = \$23.1 million
- 2023 and each year thereafter \$ 17 million.
- All remaining funds shall be distributed to appropriate 911 authority taking wireless 911 based on the postal zip code of billing addresses of subscribers of wireless carriers.
- Extended Chicago's authority to impose a local surcharge of \$3.90 until July 1, 2017.
- Provided that the 911 surcharge shall not be applied to the lifeline subsidized portion of the service.
- Allows each telecommunication carrier (non-wireless) to deduct 3% of gross amount of surcharge collected to reimburse for expense of accounting and collecting surcharge. Wireless carriers will be allowed to do the same beginning July 1, 2022.
- Remittance of surcharge within 30 days of collection for deposit into the Statewide 911 Fund
- Wireless carriers may still recover 911 service costs that are not reimbursed through the Wireless Carrier Reimbursement Fund through a direct charge to their respective customers.



Federal Communications Commission
Washington, D.C. 20554

- Required 9-1-1 systems who must consolidate to file a consolidation plan or waiver to consolidation by July 1, 2016 with the ISP.
- Required 9-1-1 systems to have the consolidation plan implemented by July 1, 2017.
- The Emergency Telephone Systems Act sunsets on June 30, 2017

Summary of amendments to the Pre-Paid Wireless Act:

- Increased the 911 pre-paid wireless surcharge to 3% for the State and 9% for Chicago, effective on October 1, 2015. Chicago’s rate will then drop to 7% effective July 1, 2017.

2. Which of the following best describes the type of authority arrangement for the collection of 911/E911 fees? Check one.

- The State collects the fees
- A Local Authority collects the fees
- A hybrid approach where two or more governing bodies
(e.g., state and local authority) collect the feesX

3. Describe how the funds collected are made available to localities.

The following is an accurate description of the funding mechanism until Jan. 1, 2016 when the revised Emergency Telephone System Act takes effect.

Wireline:

The ETSA specifies that the wireline surcharge must be applied on each network connection and billed by the Local Exchange Carriers and VoIP providers who provide service in the local 9-1-1 jurisdiction’s area. Once collected, the carriers are allowed to deduct 3% of the gross amount of the surcharge for administrative fees. The carriers are then obligated to remit the surcharge no later than 30 days after the surcharge is collected to the appropriate 9-1-1 authority, county or municipality which instituted the surcharge.

Wireless:

As noted above, the wireless surcharge for the State of Illinois was \$.73 per wireless subscriber through December 31, 2015. Of the \$.73 postpaid wireless surcharge collected, \$0.05 was deposited into the Wireless Carrier Reimbursement Fund, from which wireless carriers are permitted to seek reimbursement for their 911 related expenses. Pursuant to statute, such funds could and still can be used “to reimburse wireless carriers for all of their costs incurred in complying with the applicable provisions of Federal Communications Commission wireless enhanced 9-1-1 service mandates”. 50 ILCS 751/35. As a general matter, in order to receive a reimbursement, the carriers were required under Section 729.510 of the Illinois Commerce



Federal Communications Commission
Washington, D.C. 20554

Commission's Rules, 83 Ill. Adm. Code 729.510, to submit invoices detailing expenses and how they are related to providing 911 services.

The remaining \$0.68 of each postpaid surcharge, and the entire prepaid surcharge after administrative costs, were deposited into to the Wireless Services Emergency Fund. Through December 31, 2015 \$0.66 was distributed on a monthly basis Statewide to local governments (except for Chicago) based upon wireless subscriber zip code data. These funds are remitted to authorized 911 governmental entities, typically ETSBs that provide wireless 911 services. The funds are to be used for "the design, implementation, operation, maintenance, or upgrade of wireless 911 or E911 emergency services and public safety answering points... [.]" 50 ILCS 751/20. Further, \$.02 of each surcharge was distributed equally to County Emergency Telephone System Boards in counties with a population under 100,000. The funds are disbursed to the proper entities by subscriber zip code; each entity owns a zip code, or a portion of a zip code, and receives the funds generated from that area, 50 ILCS 751/25. Additionally, up to \$.01 of the amount deposited into this fund could be used by the Illinois Commerce Commission to cover its administrative cost, see 50 ILCS 751/17 (b).



Federal Communications Commission
Washington, D.C. 20554

D. Description of State or Jurisdictional Authority That Determines How 911/E911 Fees are Spent

1. Indicate which entities in your state have the authority to approve the expenditure of funds collected for 911 or E911 purposes.		
Jurisdiction	Authority to Approve Expenditure of Funds <i>(Check one)</i>	
	Yes	No
State	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Local <i>(e.g., county, city, municipality)</i>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
1b. Please briefly describe any limitations on the approval authority per jurisdiction (e.g., limited to fees collected by the entity, limited to wireline or wireless service, etc.)		

2. Has your state established a funding mechanism that mandates *how* collected funds can be used? *Check one.*

- Yes
- No

2a. If you checked YES, provide a legal citation to the funding mechanism of any such criteria.

50 ILCS Act 750 (Emergency Telephone System Act, ETSA)
 50 ILCS Act 751 (Wireless Emergency Telephone Safety Act, WETSA)
 50 ILCS Act 753 (Prepaid Wireless 9-1-1 Surcharge Act)



Federal Communications Commission
Washington, D.C. 20554

2b. If you checked NO, describe how your state or jurisdiction decides how collected funds can be used.



Federal Communications Commission
Washington, D.C. 20554

E. Description of Uses of Collected 911/E911 Fees

- 1. Provide a statement identifying with specificity all activities, programs, and organizations for whose benefit your state, or political subdivision thereof, has obligated or expended funds collected for 911 or E911 purposes and how these activities, programs, and organizations support 911 and E911 services or enhancements of such services.**

This agency would not have this specific information.



Federal Communications Commission
Washington, D.C. 20554

2. Please identify the allowed uses of the collected funds. Check all that apply.			
Type of Cost		Yes	No
Operating Costs	Lease, purchase, maintenance of customer premises equipment (CPE) (hardware and software)	X	<input type="checkbox"/>
	Lease, purchase, maintenance of computer aided dispatch (CAD) equipment (hardware and software)	X	<input type="checkbox"/>
	Lease, purchase, maintenance of building/facility	X	<input type="checkbox"/>
Personnel Costs	Telecommunicators' Salaries	X	<input type="checkbox"/>
	Training of Telecommunicators	X	<input type="checkbox"/>
Administrative Costs	Program Administration	X	<input type="checkbox"/>
	Travel Expenses	X	<input type="checkbox"/>
Dispatch Costs	Reimbursement to other law enforcement entities providing dispatch	X	<input type="checkbox"/>
	Lease, purchase, maintenance of Radio Dispatch Networks	X	<input type="checkbox"/>
Grant Programs		<input type="checkbox"/> If Yes, see 2a.	X
2a. During the annual period ending December 31, 2015, describe the grants that your state paid for through the use of collected 911/E911 fees and the purpose of the grant.			



Federal Communications Commission
Washington, D.C. 20554

F. Description of 911/E911 Fees Collected

1. Please describe the amount of the fees or charges imposed for the implementation and support of 911 and E911 services. Please distinguish between state and local fees for each service type.		
Service Type	Fee/Charge Imposed	Jurisdiction Receiving Remittance (e.g., state, county, local authority, or a combination)
Wireline	Fee ranges from \$.30 to \$5.00	County or municipal
Wireless	\$.73	State
Prepaid Wireless	Retail 1.5%	State
Voice Over Internet Protocol (VoIP)	Same as wireline	County or municipal
Other		

2. For the annual period ending December 31, 2015, please report the total amount collected pursuant to the assessed fees or charges described in Question F 1.

Service Type	Total Amount Collected (\$)
Wireline	\$32,545,952
Wireless	\$57,045,443
Prepaid Wireless	Included in wireless
Voice Over Internet Protocol	\$5,908,954



Federal Communications Commission
Washington, D.C. 20554

Other	
Total	\$95,500,349 (Self-reported numbers and excludes Chicago numbers)

2a. If an amount cannot be provided, please explain why.

In reporting systems were not required to breakout prepaid wireless surcharge as it is lumped in with the normal wireless surcharge.

3. Please identify any other sources of 911/E911 funding.

Local government resources.

Question	Yes	No
4. For the annual period ending December 31, 2015, were any 911/E911 fees that were collected by your state or jurisdiction combined with any federal, state or local funds, grants, special collections, or general budget appropriations that were designated to support 911/E911/NG911 services? <i>Check one.</i>	<input type="checkbox"/>	X
4a. If Yes, please describe the federal, state or local funds and amounts that were combined with 911/E911 fees.		



Federal Communications Commission
Washington, D.C. 20554

5. Please provide an estimate of the proportional contribution from each funding source towards the total cost to support 911 in your state or jurisdiction.* Excludes Chicago	Percent
State 911 Fees	47%
Local 911 Fees	44% (all local sources)
General Fund - State	0%
General Fund - County	9%
Federal Grants	0%
State Grants	0%



Federal Communications Commission
Washington, D.C. 20554

G. Description of Diversion or Transfer of 911/E911 Fees for Other Uses

Question	Yes	No
1. In the annual period ending December 31, 2015, were funds collected for 911 or E911 purposes in your state or jurisdiction made available or used solely for purposes designated by the funding mechanism identified in Question 5? <i>Check one.</i>	<input type="checkbox"/>	X
1a. If No, please identify what amount of funds collected for 911 or E911 purposes were made available or used for any purposes other than the ones designated by the funding mechanism or used for purposes otherwise unrelated to 911 or E911 implementation or support, including any funds transferred, loaned, or otherwise used for the state's general fund. Along with identifying the amount, please include a statement identifying the non-related purposes for which the collected 911 or E911 funds were made available or used.		
Amount of Funds (\$)	Identify the non-related purpose(s) for which the 911/E911 funds were used. <i>(Add lines as necessary)</i>	
\$7,500,000	The money was transferred out of the Wireless Services Emergency Fund to the State's General Revenue Fund. There was a \$5,000,000 transfer in April 2015 and \$2,500,000 transfer in June of 2016. Both were done through Statute.	



Federal Communications Commission
Washington, D.C. 20554

H. Oversight and Auditing of Collection and Use of 911/E911 Fees

Question	Yes	No
1. Has your state established any oversight or auditing mechanisms or procedures to determine whether collected funds have been made available or used for the purposes designated by the funding mechanism or otherwise used to implement or support 911? Check one.	<input checked="" type="checkbox"/>	<input type="checkbox"/>
1a. If yes, provide a description of the mechanisms or procedures and any enforcement or other corrective actions undertaken in connection with such auditing authority, for the annual period ending December 31, 2015. (Enter "None" if no actions were taken.)		
<p>Beginning in October of 2014, 9-1-1 authorities were required to file an annual financial report detailing a variety of revenue and expenditure information. These reports are to be available online and are currently viewable at the Illinois Commerce Commission's web site. Additionally the State's Auditor General has specific requirements for auditing the State's collection and distribution of 9-1-1 funds.</p>		

Question	Yes	No
2. Does your state have the authority to audit service providers to ensure that the amount of 911/E911 fees collected from subscribers matches the service provider's number of subscribers? Check one.	<input type="checkbox"/>	<input checked="" type="checkbox"/>
2a. If yes, provide a description of any auditing or enforcement or other corrective actions undertaken in connection with such auditing authority, for the annual period ending December 31, 2014. (Enter "None" if no actions were taken.)		



Federal Communications Commission
Washington, D.C. 20554

I. Description of Next Generation 911 Services and Expenditures

Question	Yes	No
1. Does your state or jurisdiction classify expenditures on Next Generation 911 as within the scope of permissible expenditures of funds for 911 or E911 purposes? Check one.	<input type="checkbox"/>	<input checked="" type="checkbox"/>
1a. If yes, in the space below, please cite any specific legal authority:		
The statute is silent as to the use of funds for NG9-1-1, however it is not expressly prohibited.		

Question	Yes	No
2. In the annual period ending December 31, 2015, has your state or jurisdiction expended funds on Next Generation 911 programs? Check one.	<input type="checkbox"/>	<input checked="" type="checkbox"/>
2a. If yes, in the space below, please enter the dollar amount that has been expended.		
Amount (\$)		



Federal Communications Commission
Washington, D.C. 20554

3. For the annual period ending December 31, 2015, please describe the type and number of NG911 Emergency Service IP Network(s) (ESInets) that operated within your state.					
Type of ESInet	Yes	No	If Yes, Enter Total PSAPs Operating on the ESInet	If Yes, does the type of ESInet interconnect with other state, regional or local ESInets?	
				Yes	No
a. A single, state-wide ESInet	<input type="checkbox"/>	<input checked="" type="checkbox"/>		<input type="checkbox"/>	<input type="checkbox"/>
b. Local (e.g., county) ESInet	<input type="checkbox"/>	<input checked="" type="checkbox"/>		<input type="checkbox"/>	<input type="checkbox"/>
c. Regional ESInets	<input checked="" type="checkbox"/>	<input type="checkbox"/>	[If more than one Regional ESInet is in operation, in the space below, provide the total PSAPs operating on each ESInet]	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Name of Regional ESInet: CSI			11	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Name of Regional ESInet:				<input type="checkbox"/>	<input type="checkbox"/>



Federal Communications Commission
Washington, D.C. 20554

4. Please provide a description of any NG911 projects completed or underway during the annual period ending December 31, 2015.

A region of 14 9-1-1 authorities joined together calling themselves the Counties of Southern Illinois (CSI) to create a NG9-1-1 system. Seven of the 14 systems were implemented in 2014 and the remaining 7 implemented in 2015.

Question	Total PSAPs Accepting Texts
5. During the annual period ending December 31, 2015, how many PSAPs within your state implemented text-to-911 and are accepting texts?	N/A
Question	Estimated Number of PSAPs that will Become Text Capable
6. In the next annual period ending December 31, 2016, how many PSAPs do you anticipate will become text capable?	N/A



Federal Communications Commission
Washington, D.C. 20554

J. Description of Cybersecurity Expenditures

Question	Check the appropriate box		If Yes, Amount Expended (\$)
1. During the annual period ending December 31, 2015, did your state expend funds on cybersecurity programs for PSAPs?	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>	

Question	Total PSAPs
2. During the annual period ending December 31, 2015, how many PSAPs in your state either implemented a cyber security program or participated in a regional or state-run cyber security program?	N/A

Question	Yes	No	Unknown
3. Does your state or jurisdiction adhere to the National Institute of Standards and Technology <i>Framework for Improving Critical Infrastructure Cybersecurity</i> (February 2015) for networks supporting one or more PSAPs in your state or jurisdiction? Illinois has never built a network for 9-1-1 to date.	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>



Federal Communications Commission
Washington, D.C. 20554

K. Measuring Effective Utilization of 911/E911 Fees

- 1. Please provide an assessment of the effects achieved from the expenditure of state 911/E911 or NG911 funds, including any criteria your state or jurisdiction uses to measure the effectiveness of the use of 911/E911 fees and charges. If your state conducts annual or other periodic assessments, please provide an electronic copy (*e.g.*, Word, PDF) of the latest such report upon submission of this questionnaire to the FCC or provide links to online versions of such reports in the space below.**

The 9-1-1 authorities 2015 AR 9-1-1 reports which outline revenues and expenses by authority can be found here: <https://www.icc.illinois.gov/filings/ar911/>