

Approved by OMB 3060-1122 Expires: March 31, 2018

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hours

Annual Collection of Information

Related to the Collection and Use of 911 and E911 Fees by States and Other Jurisdictions

Pursuant to OMB authorization 3060-1122, the FCC's Public Safety and Homeland Security Bureau seeks the following specific information in order to fulfill the Commission's obligations under Section 6(f)(2) of the NET 911 Act:

A. Filing Information

1. Name of State or Jurisdiction

State or Jurisdiction	
South Dakota	

2. Name, Title and Organization of Individual Filing Report

Name	Title	Organization
Shawnie Rechtenbaugh	State 9-1-1 Coordinator	Department of Public Safety

B. Overview of State or Jurisdiction 911 System

1. Please provide the total number of active Public Safety Answering Points (PSAPs) in your state or jurisdiction that receive funding derived from the collection of 911/E911 fees during the annual period ending December 31, 2014:

PSAP Type ¹	Total
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¹ A Primary PSAP is one to which 911 calls are routed directly from the 911 Control office. A secondary PSAP is one to which 911 calls are transferred from a Primary PSAP. *See* National Emergency Number Association, Master Glossary of 9-1-1 Terminology (*Master Glossary*), July 29, 2014, at 118, 126, available at https://c.ymcdn.com/sites/www.nena.org/resource/resmgr/Standards/NENA-ADM-000.18-2014 2014072.pdf.



Primary	29
Secondary	0
Total	29

2. Please provide the total number of active telecommunicators² in your state or jurisdiction that were funded through the collection of 911 and E911 fees during the annual period ending December 31, 2014:

Number of Active Telecommunicators	Total
Full-Time	205
Part-time	32

3. For the annual period ending December 31, 2014, please provide an estimate of the total cost to provide 911/E911 service in your state or jurisdiction.

3a. If an amount cannot be provided, please explain why.

N/A

4. Please provide the total number of 911 calls your state or jurisdiction received during the period January 1, 2014 to December 31, 2014.

Type of Service	Total 911 Calls	
Wireline	Unknown	

² A telecommunicator, also known as a call taker or a dispatcher, is a person employed by a PSAP who is qualified to answer incoming emergency telephone calls and/or who provides for the appropriate emergency response either directly or through communication with the appropriate PSAP. *See Master Glossary* at 137.



Wireless	Unknown
VoIP	Unknown
Other (all 911 call types)	319,450
Total	319,450

***Note – this information is currently not collected from the PSAPs because every PSAP has a different CPE and some of their systems do not allow them to pull call counts by service type. However in calendar year 2015 the state is deploying a statewide hosted CPE. Once the CPE is deployed in all the PSAPs the state will have access to all of the call data. This is expected to take until March of 2017. The state will have call data on at least some of the PSAPs in 2015, 2016 and 2017. Calendar year 2018 will be the first full year with all PSAPs on the hosted CPE and therefore the call counts will be available by service type.

C. Description of Authority Enabling Establishment of 911/E911 Funding Mechanisms

1. Has your State, or any political subdivision, Indian tribe, village or regional corporation therein as defined by Section 6(f)(1) of the NET 911 Act, established a funding mechanism designated for or imposed for the purposes of 911 or E911 support or implementation (please include a citation to the legal authority for such mechanism)? Check one.			
	■ Yes X		
	■ No		
	provide a citation to the legal authority for such a mechanism.		
	ota Codified Law 34-45 s.sd.gov/Statutes/Codified_Laws/DisplayStatute.aspx?Type=Statute&Statute=34-45		
1b. If yes, during the annual period January 1 - December 31, 2014, did your state or jurisdiction amend, enlarge, or in any way alter the funding mechanism.			
No			
	of the following best describes the type of authority arrangement for the collection of 911 fees? <i>Check one</i> .		
•	The State collects the fees		
•	A Local Authority collects the fees		
•	A hybrid approach where two or more governing bodies		
	(e.g., state and local authority) collect the fees		



3. Describe how the funds collected are made available to localities.

South Dakota Codified Law 34-45-8.4 http://legis.sd.gov/Statutes/Codified Laws/DisplayStatute.aspx?Type=Statute&Statute=34-45-8.4

State disburses 70% of the \$1.25 surcharge collected back to the county in which it was collected.

D. Description of State or Jurisdictional Authority That Determines How 911/E911 Fees are Spent

1. Indicate which entities in your state have the authority to approve the expenditure of funds collected for 911 or E911 purposes.			
Jurisdiction	Authority to Approve Expenditure of Funds (Check one)		
	Yes	No	
State	Χ□		
Local (e.g., county, city, municipality)	Χ□		
1b. Please briefly describe any limitations on the approval authority per jurisdiction (e.g., limited to fees collected by the entity, limited to wireline or wireless service, etc.)			
http://legis.state.sd.us/statutes/DisplayStatute.aspx?Type=Statute&Statute=34-45-12 34-45-12. 911 coordination fundDistributions to public safety answering points. There is hereby created within the state treasury the South Dakota 911 coordination fund. Any funds collected from			

created within the state treasury the South Dakota 911 coordination fund. Any funds collected from prepaid wireless telecommunications service pursuant to § 34-45-4.2 shall be deposited in the South Dakota 911 coordination fund. Any money in the South Dakota 911 coordination fund is continuously appropriated for reimbursement of allowable nonrecurring and recurring costs of 911 service and operating expenses of the board. The board shall authorize disbursements from the fund pursuant to this chapter for the expenses of the board and for approved nonrecurring and recurring costs requested by the governing body of eligible 911 public safety answering points. The board may solicit proposals to coordinate and implement an upgrade to the 911 emergency service system of all public safety answering points. The funds may be disbursed for the purpose of planning, coordinating, purchasing, installing, maintaining, and operating, an upgrade to the 911 emergency services system. Any interest earned on money in the fund shall be credited to the fund.

In addition the local entities (cities/counties) expend 911 funds. The authority to approve the



expenditure of funds collected for 911 or E911 purposes rests with the governing entity receiving such surcharge monies.

2.	. Has your state established a funding mechanism that mandates <i>how</i> collected funds can be used? <i>Check one</i> .			
	■ Yes X□			
	■ No			
	2a. If you checked YES, provide a legal citation to the funding mechanism of any such criteria.			
	South Dakota Codified Law 34-45-4 Allowable recurring/non-recurring costs. http://legis.sd.gov/Statutes/Codified_Laws/DisplayStatute.aspx?Type=Statute&Statute=34-45-4 SDCL 34-45-12 Distribution to PSAPs.			
http://legis.sd.gov/Statutes/Codified Laws/DisplayStatute.aspx?Type=Statute&Statute=34-SDCL 34-45-18.2 Board promulgates rules for allowable expenditures. http://legis.sd.gov/Statutes/Codified Laws/DisplayStatute.aspx?Type=Statute&Statute=34-ASDR 50:02:04:07 through 12. Written criteria regarding allowable uses of the 911 surcha http://legis.sd.gov/Rules/DisplayRule.aspx?Rule=50:02:04				
				•
	N/A			
Е.	Description of Uses of Collected 911/E911 Fees			
1.	1. Provide a statement identifying with specificity all activities, programs, and organizations for whose benefit your state, or political subdivision thereof, has obligated or expended funds collected for 911 or E911 purposes and how these activities, programs, and organizations support 911 and E911 services or enhancements of such services.			
	rsonnel costs, CPE, CAD, radio, mapping, workstation equipment, training, consoles, HVAC, building tal maintenance, 911 trunks			
2.	Please identify the allowed uses of the collected funds. Check all that apply.			



	Type of Cost	Yes	No
Operating Costs	Lease, purchase, maintenance of customer premises equipment (CPE) (hardware and software)	Χ□	
	Lease, purchase, maintenance of computer aided dispatch (CAD) equipment (hardware and software)	Χ□	
	Lease, purchase, maintenance of building/facility	Χ□	
Personnel Costs	Telecommunicators' Salaries	Χ□	
	Training of Telecommunicators	Χ□	
Administrative Costs	Program Administration	Χ□	
	Travel Expenses	Χ□	
Dispatch Costs	Reimbursement to other law enforcement entities providing dispatch	Χ□	
	Lease, purchase, maintenance of Radio Dispatch Networks	Χ□	
Grant Programs		X If Yes, see 2a.	

2a. During the annual period ending December 31, 2014, describe the grants that your state paid for through the use of collected 911/E911 fees and the purpose of the grant.

The state offered a grant program in 2014 with the goal of the program to be: provide financial assistance to PSAPs that need help in funding non-recurring costs necessary to achieve or maintain compliance with the standards set out in Administrative Rules of South Dakota ("ARSD") sections 50:02:04:02 (General operational standards), 50:02:04:03 (Call taking standards), 50:02:04:04 (Communication with field units), 50:02:04:05 (Facilities and equipment) and 50:02:04:06 (Technical standards). The maximum amount of any single grant award is \$50,000.

The board granted \$50,000 to the Winner Police Department PSAP during the 2014 calendar year and the PSAP provided a 50% match.



F. Description of 911/E911 Fees Collected

1. Please describe the amount of the fees or charges imposed for the implementation and support of 911 and E911 services. Please distinguish between state and local fees for each service type.

Service Type	Fee/Charge Imposed	Jurisdiction Receiving Remittance (e.g., state, county, local authority, or a combination)
Wireline	\$1.25 per line	State (all funds are collected at the state level and the dispersed by the state to the county)
Wireless	\$1.25 per line	State (all funds are collected at the state level and the dispersed by the state to the county)
Prepaid Wireless	2% point of sale	State (all funds are collected at the state level and the dispersed by the state to the county)
Voice Over Internet Protocol (VoIP)	\$1.25 per line	State (all funds are collected at the state level and the dispersed by the state to the county)
Other	None	N/A

2. For the annual period ending December 31, 2014, please report the total amount collected pursuant to the assessed fees or charges described in Question F 1.

Service Type	Total Amount Collected (\$)
Wireline	\$4,082,892
Wireless	\$7,996,698
Prepaid Wireless	\$959,868



Voice Over Internet Protocol	\$55,776
Other	
Total	\$13,095,234

	2a. If an amount cannot be provided, please explain why.
	N/A
3.	Please identify any other sources of 911/E911 funding.
	None

Question	Yes	No
4. For the annual period ending December 31, 2014, were any 911/E911 fees that were collected by your state or jurisdiction combined with any federal, state or local funds, grants, special collections, or general budget appropriations that were designated to support 911/E911/NG911 services? Check one.	Χ□	

4a. If Yes, please describe the federal, state or local funds and amounts that were combined with 911/E911 fees.

At the state level, the answer to this question is no. The 911 dollars were not combined with any other funding at the state level.

However, at the local level (county/municipality) they supplement their 911 surcharge funds with additional funding from these sources: local general funds, Office of Homeland Security grant funds, State 911 Surcharge interest, State Grants, Other Intergovernmental Revenue, Charges for Goods/Services, Emergency Management Performance Grant, other Federal Grants, PSAP city/county host subsidy.



5. Please provide an estimate of the proportional contribution from each funding source towards the total cost to support 911 in your state or jurisdiction.	Percent
State 911 Fees total revenues for 2014 was 19,066,960	49.5%
Local 911 Fees	0
General Fund - State	0
General Fund - County	25.9%
Federal Grants	2.1%
State Grants	.27%

G. <u>Description of Diversion or Transfer of 911/E911 Fees for Other Uses</u>

	Question	Yes	No
funds collected for 91 jurisdiction made ava	ending December 31, 2014, were 1 or E911 purposes in your state or illable or used solely for purposes ding mechanism identified in ae.	Χ□	
1a. If No, please identify what amount of funds collected for 911 or E911 purposes were made available or used for any purposes other than the ones designated by the funding mechanism or used for purposes otherwise unrelated to 911 or E911 implementation or support, including any funds transferred, loaned, or otherwise used for the state's general fund. Along with identifying the amount, please include a statement identifying the non-related purposes for which the collected 911 or E911 funds were made available or used.			
Amount of Funds (\$)	Identify the non-related purpose(s) for	or which the 911/E	911 funds were



	used. (Add lines as necessary)
N/A	

H. Oversight and Auditing of Collection and Use of 911/E911 Fees

Question	Yes	No
1. Has your state established any oversight or auditing mechanisms or procedures to determine whether collected funds have been made available or used for the purposes designated by the funding mechanism or otherwise used to implement or support 911? <i>Check one</i> .	Χ□	

1a. If yes, provide a description of the mechanisms or procedures and any enforcement or other corrective actions undertaken in connection with such auditing authority, for the annual period ending December 31, 2014. (Enter "None" if no actions were taken.)

SDCL 34-45-20 The 911 Coordination board has the authority to collect annual financial data from any entity receiving 911 surcharge funds. The board will develop criteria for implementing performance audits which will be conducted by the Department of Legislative Audit.

 $\underline{http://legis.state.sd.us/statutes/DisplayStatute.aspx?Type=Statute \& Statute=34-45-20$

SDCL 34-45-18.7 The Department of Revenue Board has the authority to promulgate rules regarding returns, records and audits.

 $\underline{http://legis.sd.gov/Statutes/Codified_Laws/DisplayStatute.aspx?Type=Statute\&Statute=34-45-18.7$

However, at this time there is nothing in Statute that gives the board the authority to enforce compliance with the Administrative Rules.

Question	Yes	No
2. Does your state have the authority to audit service providers to ensure that the amount of 911/E911 fees collected form subscribers matches the service provider's number of subscribers? Check one.	Χ□	



2a. If yes, provide a description of any auditing or enforcement or other corrective actions undertaken in connection with such auditing authority, for the annual period ending December 31, 2014. (Enter "None" if no actions were taken.)

SDCL 34-45-18.7 The Department of Revenue has the authority to audit service providers. http://legis.sd.gov/Statutes/Codified_Laws/DisplayStatute.aspx?Type=Statute&Statute=34-45-18.7

The Department of Revenue audited several 911 surcharge remitters in calendar year 2014. Customer numbers and remittance are compared to verify proper collection of funds.

When errors were found taxpayers made corrections to all previous periods and the auditor recommended corrective actions for the collection and remittance of the 911 surcharge in future months.

I. <u>Description of Next Generation 911 Services and Expenditures</u>

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Question	Yes	No
1. Does your state or jurisdiction classify expenditures on Next Generation 911 as within the scope of permissible expenditures of funds for 911 or E911 purposes? Check one.	Χ□	
1a. If yes, in the space below, please cite any specific legal authority:		
http://legis.sd.gov/Statutes/Codified Laws/DisplayStatute.aspx?Tyl SDCL 34-45-12 Distribution to PSAPs for allowable recurring/non-disbursed for the purpose of planning, coordinating, purchasing, ins an upgrade to the 911 emergency services system. http://legis.sd.gov/Statutes/Codified Laws/DisplayStatute.aspx?Tyl SDCL 34-45-18.2 Board promulgates rules for allowable expenditu http://legis.sd.gov/Statutes/Codified Laws/DisplayStatute.aspx?Tyl ASDR 50:02:04:07 through 12. Written criteria regarding allowable	South Dakota Codified Law 34-45-4 Allowable recurring/non-recurring costs. http://legis.sd.gov/Statutes/Codified_Laws/DisplayStatute.aspx?Type=Statute&Statute=34-45-4 SDCL 34-45-12 Distribution to PSAPs for allowable recurring/non-recurring costs. The funds may be disbursed for the purpose of planning, coordinating, purchasing, installing, maintaining, and operating,	
http://legis.sd.gov/Rules/DisplayRule.aspx?Rule=50:02:04		

Question	Yes	No
2. In the annual period ending December 31, 2014, has your state or jurisdiction expended funds on Next Generation 911	X	



programs? Check one.						
2a. If yes, in the space below, please enter the dollar amount that has been expended.						
Amount (\$)	\$288,773					

3. For the annual period ending December 31, 2014, please describe the type and number of NG911 Emergency Service IP Network(s) (ESInets) that operated within your state.					
Type of ESInet	Yes	No	If Yes, Enter Total PSAPs Operating on	If Yes, does the type of ESInet interconnect with other state, regional or local ESInets?	
			the ESInet	Yes	No
a. A single, state-wide ESInet		X_			
b. Local (e.g., county) ESInet		X.			
c. Regional ESInets		Χ□	[If more than one Regional ESInet is in operation, in the space below, provide the total PSAPs operating on each ESInet]		
Name of Regional ESInet:					



Name of Regional ESInet:		

4. Please provide a description of any NG911 projects completed or underway during the annual period ending December 31, 2014.

In November 2014, the state entered into a contract (5 yrs with 5 yr renewal option) with GeoComm to create a statewide GIS dataset and maintenance to be used for geospacial call routing in our NG911 system.

In December we entered into a contract (5 yrs with a 5 yr renewal option) with TCS (TeleCommunication Systems) for our Statewide ESInet, statewide hosted call answering system and managed services.

	Question	Total PSAPs Accepting Texts
5.	During the annual period ending December 31, 2014, how many PSAPs within your state implemented text-to-911 and are accepting texts?	0
	Question	Estimated Number of PSAPs that will Become Text Capable
6.	In the next annual period ending December 31, 2015, how many PSAPs do you anticipate will become text capable?	0

J. Description of Cybersecurity Expenditures

Question	Check the appropriate box	If Yes, Amount Expended (\$)
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	No X	Yes	During the annual period ending December 31, 2014, did your state expend funds on cybersecurity programs for PSAPs?
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Question	Total PSAPs
2. During the annual period ending December 31, 2014, how many PSAPs in your state either implemented a cyber security program or participated in a regional or state-run cyber security program?	0

Question	Yes	No	Unknown
3. Does your state or jurisdiction adhere to the National Institute of Standards and Technology Framework for Improving Critical Infrastructure Cybersecurity (February 2014) for networks supporting one or more PSAPs in your state or jurisdiction?		Χ□	

^{**}Note – in calendar year 2014 we did not have a network of PSAPs in South Dakota. Each PSAP ran individually and no state or regional network system existed.

K. Measuring Effective Utilization of 911/E911 Fees

1. Please provide an assessment of the effects achieved from the expenditure of state 911/E911 or NG911 funds, including any criteria your state or jurisdiction uses to measure the effectiveness of the use of 911/E911 fees and charges. If your state conducts annual or other periodic assessments, please provide an electronic copy (e.g., Word, PDF) of the latest such report upon submission of this questionnaire to the FCC or provide links to online versions of such reports in the space below.

We monitor the appropriate use of the 911 funds by the counties and PSAPs, i.e. allowable recurring and non-recurring costs, and we do this through an annual financial audit. I have provided a copy of the audit form for reference. Additionally, we audit the PSAPs for compliance with the minimum operational, technical and financial standards that are set forth in Administrative Rules by the 911 board. This is audited through an on-site visit to the PSAP to complete the review checklist. An example of this review checklist is included with this report.