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STATE OF NEW MEXICO
DEPARTMENT OF FINANCE AND ADMINISTRATION
LOCAL GOVERNMENT DIVISION
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July 27, 2015

David G. Simpson
Rear Admiral, USN (Ret)
Chief, Public Safety and Homeland Security Bureau
Federal Communications Commission
Washington, D. C. 20554

Dear Admiral Simpson,

Attached, please find the Net 911 Act fee report for calendar year 2014. The attached completed form details requested information on fees and charges collected in connection with the implementation and support of 911 and E911 services provided in New Mexico.

I verify that the attached information is accurate and correct. If you have questions concerning these responses, please contact me at 505-827-8053 or rick.lopez3@state.nm.us.

Sincerely,

Rick Lopez, Director
Local Government Division

Enclosure

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Approved by OMB
3060-1122
Expires: March 31, 2018
Estimated time per response: 10-55 hours

Annual Collection of Information

Related to the Collection and Use of 911 and E911 Fees by States and Other Jurisdictions

Pursuant to OMB authorization 3060-1122 , the FCC's Public Safety and Homeland Security Bureau seeks the following specific information in order to fulfill the Commission's obligations under Section 6(f)(2) of the NET 911 Act:

A. Filing Information

1. Name of State or Jurisdiction

State or Jurisdiction
State of New Mexico

2. Name, Title and Organization of Individual Filing Report

Name	Title	Organization
Rick Lopez	Director	Local Government Division, Department of Finance and Administration

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B. Overview of State or Jurisdiction 911 System

1. **Please provide the total number of active Public Safety Answering Points (PSAPs) in your state or jurisdiction that receive funding derived from the collection of 911/E911 fees during the annual period ending December 31, 2014:**

PSAP Type[1]	Total
Primary	47
Secondary	3
Total	50

2. **Please provide the total number of active telecommunicators[2] in your state or jurisdiction that were funded through the collection of 911 and E911 fees during the annual period ending December 31, 2014:**

Number of Active Telecommunicators	Total
Full-Time	None funded through E-911 fees
Part-time	None funded through E-911 fees

3. **For the annual period ending December 31, 2014, please provide an estimate of the total cost to provide 911/E911 service in your state or jurisdiction.**

[1] A Primary PSAP is one to which 911 calls are routed directly from the 911 Control office. A secondary PSAP is one to which 911 calls are transferred from a Primary PSAP. *See* National Emergency Number Association, Master Glossary of 9-1-1 Terminology (*Master Glossary*), July 29, 2014, at 118, 126, available at https://c.ymcdn.com/sites/www.nena.org/resource/resmgr/Standards/NENA-ADM-000.18-2014_2014072.pdf .

[2] A telecommunicator, also known as a call taker or a dispatcher, is a person employed by a PSAP who is qualified to answer incoming emergency telephone calls and/or who provides for the appropriate emergency response either directly or through communication with the appropriate PSAP. *See Master Glossary* at 137.

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Amount ($)	$7,133,196

3a. If an amount cannot be provided, please explain why.

4. Please provide the total number of 911 calls your state or jurisdiction received during the period January 1, 2014 to December 31, 2014.

Type of Service	Total 911 Calls
Wireline	248,461
Wireless	1,029,007
VoIP	21,638
Other	
Total	1,236,463

C. Description of Authority Enabling Establishment of 911/E911 Funding Mechanisms

1. Has your State, or any political subdivision, Indian tribe, village or regional corporation therein as defined by Section 6(f)(1) of the NET 911 Act, established a funding mechanism designated for or imposed for the purposes of 911 or E911 support or implementation (please include a citation to the legal authority for such mechanism)? *Check one.*

- Yes ..... ☒
- No ..... ☐

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1a. If yes, provide a citation to the legal authority for such a mechanism.

New Mexico's Enhanced 911 Act (Section 63-9D-1 et. seq. NMSA 1978) provides a funding mechanism designated to support local governments' and carriers' costs of providing 911 service throughout the state.

1b. If yes, during the annual period January 1 - December 31, 2014, did your state or jurisdiction amend, enlarge, or in any way alter the funding mechanism.

No, the funding mechanism remained unchanged from January 1 – December 31, 2014.

2. Which of the following best describes the type of authority arrangement for the collection of 911/E911 fees? *Check one.*

- The State collects the fees ..... ☒
- A Local Authority collects the fees ..... ☐
- A hybrid approach where two or more governing bodies (*e.g.*, state and local authority) collect the fees ..... ☐

3. Describe how the funds collected are made available to localities.

The surcharge is collected in accordance with the Enhanced 911 Act (Section 63-9D-1 et. seq. NMSA 1978) and deposited into the Enhanced 911 fund administered by the Local Government Division of the Department of Finance and Administration. Payments from the fund, through reimbursement grants, are made to or on behalf of local governing entities or their fiscal agents for the costs of providing Enhanced 911 service.

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D. Description of State or Jurisdictional Authority That Determines How 911/E911 Fees are Spent

1. Indicate which entities in your state have the authority to approve the expenditure of funds collected for 911 or E911 purposes.

Jurisdiction	Authority to Approve Expenditure of Funds *(Check one)*	
	Yes	**No**
State	☒	☐
Local (*e.g.*, county, city, municipality)	☐	☒

1b. Please briefly describe any limitations on the approval authority per jurisdiction (*e.g.*, limited to fees collected by the entity, limited to wireline or wireless service, etc.)

2. Has your state established a funding mechanism that mandates *how* collected funds can be used? *Check one.*

- Yes …….. ☒
- No ……..….. ☐

2a. If you checked YES, provide a legal citation to the funding mechanism of any such criteria.

New Mexico has established written criteria, Rule 10.6.2 NMAC, Enhanced 911 Requirements (Rule), detailing the allowable uses of the fund.

2b. If you checked NO, describe how your state or jurisdiction decides how collected funds can be used.

E. Description of Uses of Collected 911/E911 Fees

1. Provide a statement identifying with specificity all activities, programs, and organizations for whose benefit your state, or political subdivision thereof, has obligated or expended funds collected for 911 or E911 purposes and how these activities, programs, and organizations support 911 and E911 services or enhancements of such services.

Pursuant to the Enhanced 911 Act (Section 63-9D-1 et. seq. NMSA 1978), funds are expended for network, database, E-911 equipment, E-911 equipment maintenance, training, GIS training and equipment for GIS data sources, municipality operated PSAPs, county operated PSAPs, Department of Public Safety PSAPs and Tribal PSAPs.

2. Please identify the allowed uses of the collected funds. ***Check all that apply.***

Type of Cost		Yes	No
Operating Costs	Lease, purchase, maintenance of customer premises equipment (CPE) (hardware and software)	☒	☐
	Lease, purchase, maintenance of computer aided dispatch (CAD) equipment (hardware and software)	☐	☒

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	Lease, purchase, maintenance of building/facility	☐	☒
Personnel Costs	Telecommunicators' Salaries	☐	☒
	Training of Telecommunicators	☒	☐
Administrative Costs	Program Administration	☒	☐
	Travel Expenses	☒	☐
Dispatch Costs	Reimbursement to other law enforcement entities providing dispatch	☐	☒
	Lease, purchase, maintenance of Radio Dispatch Networks	☐	☒
Grant Programs		☒ **If Yes, see 2a.**	☐

2a. During the annual period ending December 31, 2014, describe the grants that your state paid for through the use of collected 911/E911 fees and the purpose of the grant.

Grants to local government pay for E-911 equipment and maintenance, generators, dispatch consoles, recorders, dispatch software, GIS equipment and training, 911 training, 911 and Data Networks, Network termination equipment, such as routers, firewalls and switches.

F. Description of 911/E911 Fees Collected

1. **Please describe the amount of the fees or charges imposed for the implementation and support of 911 and E911 services. Please distinguish between state and local fees for each service type.**

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Service Type	Fee/Charge Imposed	Jurisdiction Receiving Remittance (*e.g.*, state, county, local authority, or a combination)
Wireline	$.51 per line per month	State
Wireless	$.51 per line per month	State
Prepaid Wireless	None	
Voice Over Internet Protocol (VoIP)	None	
Other		

2. **For the annual period ending December 31, 2014, please report the total amount collected pursuant to the assessed fees or charges described in Question F 1.**

Service Type	Total Amount Collected ($)
Wireline	
Wireless	
Prepaid Wireless	$0
Voice Over Internet Protocol	$0
Other	
Total	$11,600,163.44

2a. If an amount cannot be provided, please explain why.

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Remittances from the Tax and Revenue Department combine wireless and wireline revenues, and therefore a total revenue amount can be provided. However, separate wireless and wireline revenue cannot be determined from the data.

3. Please identify any other sources of 911/E911 funding.

None.

Question	Yes	No
4. For the annual period ending December 31, 2014, were any 911/E911 fees that were collected by your state or jurisdiction combined with any federal, state or local funds, grants, special collections, or general budget appropriations that were designated to support 911/E911/NG911 services? *Check one.*	☐	☒
4a. If Yes, please describe the federal, state or local funds and amounts that were combined with 911/E911 fees.		

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5. Please provide an estimate of the proportional contribution from each funding source towards the total cost to support 911 in your state or jurisdiction.	**Percent**
State 911 Fees	100%
Local 911 Fees	0%
General Fund - State	0%
General Fund - County	0%
Federal Grants	0%
State Grants	0%

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G. Description of Diversion or Transfer of 911/E911 Fees for Other Uses

Question	Yes	No
1. In the annual period ending December 31, 2014, were funds collected for 911 or E911 purposes in your state or jurisdiction made available or used solely for purposes designated by the funding mechanism identified in Question 5? *Check one.*	☒	☐

1a. If No, please identify what amount of funds collected for 911 or E911 purposes were made available or used for any purposes other than the ones designated by the funding mechanism or used for purposes otherwise unrelated to 911 or E911 implementation or support, including any funds transferred, loaned, or otherwise used for the state's general fund. Along with identifying the amount, please include a statement identifying the non-related purposes for which the collected 911 or E911 funds were made available or used.

Amount of Funds ($)	Identify the non-related purpose(s) for which the 911/E911 funds were used. (*Add lines as necessary*)

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H. Oversight and Auditing of Collection and Use of 911/E911 Fees

Question	Yes	No
1. Has your state established any oversight or auditing mechanisms or procedures to determine whether collected funds have been made available or used for the purposes designated by the funding mechanism or otherwise used to implement or support 911? *Check one.*	☐	☒
1a. If yes, provide a description of the mechanisms or procedures and any enforcement or other corrective actions undertaken in connection with such auditing authority, for the annual period ending December 31, 2014. *(Enter "None" if no actions were taken.)*		

Question	Yes	No
2. Does your state have the authority to audit service providers to ensure that the amount of 911/E911 fees collected form subscribers matches the service provider's number of subscribers? *Check one.*	☐	☒
2a. If yes, provide a description of any auditing or enforcement or other corrective actions undertaken in connection with such auditing authority, for the annual period ending December 31, 2014. *(Enter "None" if no actions were taken.)*		

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I. Description of Next Generation 911 Services and Expenditures

Question	Yes	No
1. Does your state or jurisdiction classify expenditures on Next Generation 911 as within the scope of permissible expenditures of funds for 911 or E911 purposes? *Check one.*	☒	☐
1a. If yes, in the space below, please cite any specific legal authority:		
New Mexico's Enhanced 911 Act (Section 63-9D-1 et. seq. NMSA 1978) provides a funding mechanism designated to support local governments' and carriers' costs of providing 911 service throughout the state.		

Question	Yes	No
2. In the annual period ending December 31, 2014, has your state or jurisdiction expended funds on Next Generation 911 programs? *Check one.*	☐	☒
2a. If yes, in the space below, please enter the dollar amount that has been expended.		

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Amount ($)	

3. For the annual period ending December 31, 2014, please describe the type and number of NG911 Emergency Service IP Network(s) (ESInets) that operated within your state.

Type of ESInet	**Yes**	**No**	**If Yes, Enter Total PSAPs Operating on the ESInet**	**If Yes, does the type of ESInet interconnect with other state, regional or local ESInets?**	
				Yes	**No**
a. A single, state-wide ESInet	☐	☒		☐	☐
b. Local (*e.g.*, county) ESInet	☐	☒		☐	☐
c. Regional ESInets	☐	☒	[If more than one Regional ESInet is in operation, in the space below, provide the total PSAPs operating on each ESInet]	☐	☐

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Name of Regional ESInet:		☐	☐
Name of Regional ESInet:		☐	☐

4. Please provide a description of any NG911 projects completed or underway during the annual period ending December 31, 2014.

When PSAP equipment is replaced, Next Generation ready equipment is being used.

Question	Total PSAPs Accepting Texts
5. During the annual period ending December 31, 2014, how many PSAPs within your state implemented text-to-911 and are accepting texts?	None
Question	**Estimated Number of PSAPs that will Become Text Capable**
6. In the next annual period ending December 31, 2015, how many PSAPs do you anticipate will become text capable?	None

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J. Description of Cybersecurity Expenditures

Question	Check the appropriate box		If Yes, Amount Expended ($)
1. During the annual period ending December 31, 2014, did your state expend funds on cybersecurity programs for PSAPs?	Yes ☐	No ☒	

Question	Total PSAPs
2. During the annual period ending December 31, 2014, how many PSAPs in your state either implemented a cyber security program or participated in a regional or state-run cyber security program?	None

Question	Yes	No	Unknown
3. Does your state or jurisdiction adhere to the National Institute of Standards and Technology *Framework for Improving Critical Infrastructure Cybersecurity* (February 2014) for networks supporting one or more PSAPs in your state or jurisdiction?	☐	☒	☐

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K. Measuring Effective Utilization of 911/E911 Fees

1. **Please provide an assessment of the effects achieved from the expenditure of state 911/E911 or NG911 funds, including any criteria your state or jurisdiction uses to measure the effectiveness of the use of 911/E911 fees and charges. If your state conducts annual or other periodic assessments, please provide an electronic copy (*e.g.*, Word, PDF) of the latest such report upon submission of this questionnaire to the FCC or provide links to online versions of such reports in the space below.**

No assessment has been conducted to determine the effectiveness of E-911 expenditures.