

Dear Diane,

I realize the window for submitting suggestions has passed, but I just wanted to reach out.

My name is Art Neill, and I sit on the FCC's Consumer Advisory Committee, and chair the Broadband Working Group. I am an attorney and adjunct professor at California Western School of Law. I am Executive Director of CWSL's New Media Rights program which provides a variety of free legal services to consumers and creators related to communications, internet, and intellectual property issues.

I just wanted to give you a heads up that myself and others on the CAC are working towards a producing a recommendation regarding improving consumer complaint reporting, so keep an eye out for that.

I also personally have a lot of suggestions about ways that the agency could improve complaint data reporting that would benefit both the agency in efficiency and the public.

I look forward to working with you and Chairman Wheeler, and thank you for your efforts to ensure we have cutting edge regulatory agency to oversee our nation's communications.

Sincerely,

Art Neill

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