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4	FEDERA	AL COMMUNICATIONS COMMISSION
5	ME	DIA OWNERSHIP WORKSHOP
6		HEARING
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3	DATE :	February 23, 2010
4		
5	TIME:	6:00 p.m.
6		
7	LOCATION:	South Carolina State Museum
		301 Gervais Street
3		Columbia, SC 29210
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0	REPORTED BY:	RITA A. DEROUEN, Professional
1		Shorthand Reporter
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3	PANEL MEMBERS:
4	JANE PIGG
5	Owner and President
6	WCRE-AM, Cheraw, SC
7	ALEX SNIPE
8	Owner
9	Glory Communications, Columbia, SC
10	HAROLD T. MILLER, JR.
11	President and CEO
12	Miller Communications, Florence,
13	Sumter, Orangeburg and Columbia, SC
14	
15	EVELYN LUGO
16	President
	South Carolina Hispanic Chamber of
17	Commerce
18	
19	FOR THE FCC:
20	STEVE WALDMAN
	SHERRESE SMITH
21	WILLIAM T. LAKE
	JENNIFER TATEL
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23	
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1	PROCEEDINGS
2	* * * * * * * * *
3	MR. LAKE: Good evening, we'll get
4	started. Welcome to this second session of the
5	Commission's the FCC's workshop on media
6	ownership. As I mentioned when we had our first
7	session in the afternoon, the Commission is
8	reviewing its rules for the ownership of broadcast
9	radio and TV stations, and we're holding a series
10	of workshops to seek public input on our rules and
11	their impact on the industry and how they might be
12	changed.
13	These are the first workshops that
14	we're holding outside of Washington, and we're
15	very happy to be here in Columbia.
16	The subject of our first session
17	this afternoon was the state of the television
18	industry, and we're speaking this evening about
19	the state of the radio industry, although there
20	was so much interest in radio that we heard a fair
21	amount about radio, in particular, low-power FM
22	during our television session.
23	This session, like the first one,
24	will begin with a panel discussion, and then we'll
25	have some questions from the moderators to the

panelists, and then we'll open the microphones and
 look very much forward to hearing comments and
 guestions from members of the public.

I want to thank the museum for so graciously hosting us for this event and recognize Commissioner Mignon Clyburn, who's with us, and we're very delighted that she was able to come down with us.

9 We will begin with the panel 10 discussion. Each of the panelists will speak for 11 ten minutes. And we'll now just turn it over to 12 our moderator, Steve Waldman, who is a senior 13 advisor to Chairman Genachowski of the FCC. 14 MR. WALDMAN: Thank you very much,

Bill. The context for this workshop, of course, as with the TV workshop, is a media landscape that is changing dramatically and rapidly in many different ways.

And today we'll be looking at the effects on radio and how radio stations or content providers are reacting to it and how FCC policy relates to that.

23 So the panel that we have today 24 includes Evelyn Lugo, President of the South 25 Carolina Hispanic Chamber of Commerce; Harold

1 Miller, the President and CEO of Miller Communications; Jane Pigg, owner and president of 2 3 WCRE; and Alex Snipe, owner of Glory Communications. 4 So why don't we start first with 5 6 Evelyn Lugo, President of the South Carolina 7 Hispanic Chamber of Commerce. 8 MS. LUGO: Thank you, sir. And good 9 evening everybody. Before we start, I'd like to 10 thank Commissioner, Madame Commissioner, and her staff for giving me this opportunity to be here 11 today and to speak to you on behalf of the South 12 Carolina Chamber of Commerce. 13 14 And I have already introduced 15 myself, of course, I'm Evelyn Lugo, the president 16 for the first Hispanic Chamber here in South 17 Carolina. Allow me to give you a little bit of 18 history about the Chamber. I came from Puerto 19 Rico almost four years ago, and a little after my 20 21 arrival here in Greenville, South Carolina I got a 22 job in the credit card industry. 23 My first task was to reach out for the Hispanic community, especially the business 24 25 community. Needless to say that what I found

among the business community was discouraging. 1 2 People were trapped in contracts and 3 had little understanding of the process in industry; and, a long story short, also finding 4 that there were no Hispanic Chambers to help them. 5 6 The U.S. Hispanic Chamber of 7 Commerce in Washington encouraged me to start a Chamber, and in August of 2007, the South Carolina 8 9 Hispanic Chamber of Commerce was incorporated. 10 It is through my work in getting the Chamber started that I came across Marta Lucia, 11 12 who has more than ten years in the radio industry in the upstate, where she produces and conducts a 13 community talk show helping me to introduce the 14 15 Chamber to the community. 16 Soon I learned about her struggles to have her radio show on the air, especially 17 18 since we all know the air in the radio is not 19 free, and all the work she has to do to get her show going. 20 21 Also, we have seen the closings of 22 the probably only Hispanic-owned station in the 23 Greenville area due to the economy that we all know has affected our nation and the world. 24 25 It is my opinion that we need more

presence of minority- and women-owned businesses in our state, though I recognize that the Hispanic community is a young emerging minority group but with a tremendous impact in the community as a whole.

6 In the TV panel, early this 7 afternoon, we heard words such as contribution, participation, education, and information. 8 And 9 they were certainly well-spoken, but if we don't 10 get those words into action, they might certainly mean nothing or little to our community, 11 12 especially in the business industry where you see men and women trying to do their own businesses 13 14 and to grow and to participate and to really 15 contribute to this economy and to the State of 16 South Carolina. 17 And I just want to let you know that

17 And I just want to let you know that 18 the Hispanic Chamber is here to help this 19 community, that we see and we understand that they 20 have a lot of struggles, and we want to 21 participate more.

We want to open our doors, not only for the Hispanics but for any other minority that would like to come and grow with us as we are going into our third year with just a new Chamber,

1 a new concept in South Carolina.

As I already told you, we are the 2 3 first Hispanic Chamber. Once again, I want to thank the Commission for allowing me to be here 4 and represent the minority and especially the 5 6 Hispanics here in South Carolina. Thank you. 7 MR. WALDMAN: Thank you very much. Next we'll hear from Harold Miller, President and 8 9 CEO of Miller Communications, which has stations 10 in Florence, Sumter, Orangeburg and Columbia. 11 MR. MILLER Thank you very much. Thank you very much, Madam Commissioner. I do 12 appreciate being here. I'm Harold T. Miller, Jr., 13 14 of Miller Communications. We operate 15 radio 15 stations in South Carolina. 16 You know, changes to any industry 17 brings positive and negative results. I've found 18 that being a small-market broadcaster with the 19 ability to operate subradio stations from one centralized office or studio has enhanced our 20 21 operations and provided a vehicle for Miller 22 Communications to better serve the public 23 interest. By grouping a cluster of stations 24

25 located in a centralized office and studios built

in Florence, Sumter, Orangeburg but close to the 1 adjacent licensed communities have positive 2 3 efficiencies and far outweigh any negatives. 4 We're able to provide better news 5 coverage, sports coverages, community forums, 6 military reports, interviews, church services, 7 broadcasts, festival coverage, fairs, community programming, et cetera. 8 9 Convergence has provided better 10 access for the public and community officials to access the airways. One thing that has been a 11 12 godsend, I've been able to have multiple stations, and not only do our stations broadcast from a 13 centralized location, but we can tie them together 14 15 by fiber links in emergencies, not only the recent 16 snow emergency, which turned out to be not as bad as it could be recently here as D.C. and the 17 18 Northeastern part of the United States, but 19 hurricanes and also ice.

For example, we can centralize in one place much like the ATF or the FBI or NASA would do for control point for a missile launch. By having all our resources in one location, not only do we have an abundance of staff to cover whatever we need to cover, but, for

example, when a hurricane hits the coast, you're 1 most likely going to have some services knocked 2 3 down on your stations unless you're very hardened. 4 By backing up to a centralized location like in Florence, South Carolina, you can 5 6 still furnish feeds out on the network and you can be feeding these secondary stations off the coast 7 that have a good chance of staying up along with 8 9 the stations on the coast that do stay up. 10 Now, for example, we were able to maintain 24-hour coverage in these type of 11 12 environments by having a network up and be able to continue to give information. 13 I learned my lesson in Hugo before 14 15 we ever tried this or were able to do this, when 16 you could literally hit the button and the FM would run from 88 all the way up to the end of the 17 band with no coverage; of course, that was during 18 19 the storm while electricity was erratic and all kinds of particles were flying through the air. 20 21 So the very interesting part that's 22 come out of this is public service. Let me give 23 one example. There was a lady in Pinewood, South Carolina who was in labor, had left her house for 24 no heat, no electricity. She was in her car. 25

1 She could not stay warm anymore 2 because the gas had run out of the car. She 3 called into the radio station on the air. People heard this call. We found that opening up the 4 phone lines -- there's only so much information 5 6 you can give out over and over, so we turned it 7 over to group therapy, we let people talk, neighborhoods, let people tell what happened in 8 9 different places on live area network to tie the 10 stations together. 11 When people heard this, people with chainsaws and four-wheel drives went and cut their 12 way in, got the lady, the paramedics took her to 13 the hospital, and all was well. Now, that's what 14 15 radio is all about. That's what makes it worth 16 getting up and going in. 17 I mean, the other -- the other day 18 we had the snow, you have to almost tell the staff that you have too many people sometimes because 19 everyone likes to go in and do those kind of 20 21 things, it's a love of the industry and serving 22 the public, and that's what you need when you 23 operate radio. The one thing about radio stations 24

25 that you've got to understand, and television, in

1 the words of Former Commissioner Jim Quello of the FCC, he used to always say, "A radio station 2 3 serving the public interest is one in the black." 4 Now what that statement means is simply this: if you're broke, you can't help 5 6 anybody. Let me illustrate. How can you throw 7 five dollars into a Salvation Army kettle at Christmas if you don't have any money in your 8 9 pocket? 10 So, in other words, if your radio station is not making money, you cannot provide 11 the staffing, the equipment, or keep up the 12 maintenance on the facility to be able to be 13 14 reliable. 15 You must make sure that you can pay 16 your bills, it is vital to be a good community business and to also serve the public interest. 17 It is vitally important, especially in this day 18 19 and time, we do that. Especially this present climate that we're in economically, we've got to 20 21 be very frugal. 22 We had to lay people off, like many 23 industries; it was heartbreaking. But the bottom line was that's what we had to do to get by. 24

25 We've had to have people do three or four jobs

where we used to have three or four people. It's
 tough.

But we're all working together, and we hope with time things will turn around. And we've seen this in many industries, not just our industry: the car industry, the banking industry. We're all aware of where we are right now.

9 Let's talk about some other 10 interesting points that were asked -- or questions that were asked or subjects of curiosity here as 11 12 far as this inquiry is concerned. The state of radio right now, as far as it up against the new 13 devices, technology. The bottom line with public 14 15 radio or commercial radio is anyone can play back-16 to-back music.

17 Broadcasters can entertain but also 18 they can lace their products with local content, 19 weather, and public service. They can show up at 20 events, the Heart Walk, they can be there, they 21 can extend a hand, they can help the Chamber sell out their Expo, they can reach out to minority 22 23 groups and help them grow their Chambers, which 24 we'd be glad to do.

The bottom line is, if you forget

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1 where you're from as far as the license and 2 community that you serve is the day you should cut 3 off your transmitter because you're not going to 4 make it, bottom line. You've got to be community 5 oriented.

6 People also want to know where they 7 can get three hot dogs for a dollar; it's 8 important. They want to know what's going on in 9 their communities, not only in advertising, public 10 service, events, events for children, so on and so 11 forth. You've got to keep that going. So serving 12 the public is a vital part in our roles.

Stations are financially suffering 13 right now, but centralization was a godsend as far 14 15 as being able to operate effectively and 16 efficiently right now. That has been able to help us get through this tough time that we're still 17 18 in, and hopefully we'll get through the rest of 19 it, all of us together, all businesses. Market changes right now currently 20 21 in markets in South Carolina that I know 22 personally of and looking around in adjacent

23 markets to South Carolina -- I feel as though 24 markets are changing or what move-ins and move-25 outs are still existing, what few stations are left to cluster, and what stations might be going
 out of business, that's the availability as far as
 changes in markets.

4 Programming is certainly affected by competition and signals in the market. Usually, 5 6 the more signals in a market the more diverse the 7 programming is. As far as concentration of radio 8 on a national level and radio ownership on a 9 national level, let the free market take care of 10 itself, the strong will survive and the weak will sell to somebody else who thinks his or her 11 business model will be successful. 12

Anytime there's a change in industry, there will be good and bad in the shakeout. The bottom line is the concern for broadcast and competition in broadcast is not other radio stations, it's through technology, broadband.

18 Radio stations are limited as to how 19 many things they can do, television stations also, 20 where broadband can do numerous things. It's 21 imperative that we keep pace with technology 22 ourselves and also that the FCC helps us grow.

Right now, as far as ownership caps,
we should do nothing, we should keep it where it
is. Subcaps, it's -- I have a difficult time with

subcaps, and it's a difficult subject to actually
 explain, but there are limitations on how you can
 own stations.

I feel it's unfair because what one 4 counts against a low-powered station also counts 5 6 for high-powered stations. So the bottom line is, 7 if you're on 100,000-watt station, the cap -- it's like a small station, and we all know that a 8 9 larger station gets out much further. 10 So without going into a lot of detail, I'm just going to put that into the record 11 because it's hard to explain and my time is 12 running out here. 13 14 Can I have a few more minutes, is 15 that okay? 16 As far as amending the rural factors in the market shares of stations, I feel we should 17 18 get away from private rating companies to rate or to determine the litmus tests for broadcast 19 ownership in markets. 20 21 I would rather see us go back to the 22 old contour method, where actually we see what 23 signals, what strength overlap and where. The reason why is I don't feel like all these rating 24 25 services are accurate. We have dropped the

current company that we use because of the
 inaccuracies.

3 And it bothers me that that could 4 influence someone for owning more than or less than their fair share in a marketplace. I feel 5 6 that the old contour method absolutely proves 7 whether a station puts a certain city-grade signal, city-grade signal meaning the same thing 8 9 as a hand-held here in this building, you can see 10 your signal. 11 City-grade is the same thing as a 12 radio, you can pick up the signal in this building or anywhere in this town. City-grade, same as a 13 hand-held signal. That's what determines whether 14 15 a radio station effectively covers a town. 16 MR. LAKE: Thank you very much. If you have some further thoughts, we'd welcome them. 17 18 We'll go through the panel and then --19 MR. MILLER: Thank you. I do have some further things I would like to add. 20 Thank 21 y'all, and that was a fast ten minutes. 22 MR. WALDMAN: Thank you very much. 23 Next we're going to hear from Jane Pigg, who is the owner and President of WCRE in Cheraw. 24 25 Am I pronouncing that right?

1 MS. PIGG: That's right, P-I-G-G, as 2 in oink, oink. 3 I am Jane Pigg. I'm the President of the South Carolina Broadcaster's Association. 4 I'm a resident of Cheraw, and I'm the licensee of 5 6 WCRE and translator W-230AS. 7 My station is the only radio station physically located in Chesterfield County and one 8 of only two live local stations in the 9 10 Northeastern area of South Carolina. All of our programming other than 11 Coastal Carolina football originates in our 12 studios. We're an oldies format with heavy 13 emphasis on news, events, festivals, and high 14 15 school sports for both boys and girls. 16 WCRE is located in somewhat of an isolated area. We fringe on the Charlotte and 17 Florence metro areas, but we don't identify with 18 those areas. I'd like to comment on the state of 19 the radio marketplace and how marketplace changes 20 have affected the media marketplace. 21 22 This question can be answered in two 23 ways. The service radio provides is great. We 24 are serving our communities at unprecedented 25 levels. Just recently, stations across America

1 broadcast continuously during the severe weather. 2 On the other hand, the current state 3 of the radio marketplace is guite depressed, 4 especially in small market areas, such as Cheraw, South Carolina. We have additional competitors 5 6 for people's time. 7 I think that whenever we have a new media that competes for radio time, such as iPods 8 9 and satellites, it's like the hula hoop. It's a 10 great fad, but the when fads dies and things get back to normal, radio always comes back due to its 11 12 local programming and service. Radio that is simply a source of 13 music entertainment is probably affected by the 14 15 new technologies in the marketplace. There are 16 niche formats now available in even the smallest markets via satellite, iPods and other mobile 17 18 listening devices. 19 However, importantly, and especially in small markets like ours, radio provides daily 20 21 services including local news, weather, community 22 announcements, emergency announcements, local 23 coverage of everything from sales to local sports 24 to community activities.

25 Last night we had a police officer

who was shot in the line of duty in Cheraw. 1 We were able to follow this story all the way through 2 3 until the end. It's stories such as this that make our local audience tune in to us. 4 The largest adverse market change to 5 6 have affected us recently has been the general 7 poor state and especially the poor state of the automobile industry. We lost five dealers who 8 9 regularly advertised with us. 10 These dealers represented from 15 to 11 20 percent of our monthly billing, and that's 12 billing that isn't easily replaced in a small or large market. 13 14 I'd like to comment on marketplace 15 changes, including AM stations on FM translators, 16 which had enabled AM owners like me to have a second voice on FM From my small market 17 18 perspective, this has been the biggest and the 19 most beneficial change in recent history for 1420 WCRE, which began broadcasting on July 17, 1953. 20 21 The ability to rebroadcast on 93.9 22 FM has given new life to my radio station. We 23 have listeners that did not even know our AM station existed. We greatly increased our 24 25 listeners in our local market, we're able to

completely serve our community 24 hours a day, 1 seven days a week, and this is especially helpful 2 3 during high school ball games and severe weather. 4 Listeners can hear us on a clear signal. Like most AM stations, the WCRE signal 5 6 had been greatly affected by changes in the 7 marketplace. We signed the translator on the air April 1st, 2008, and suddenly WCRE became a major 8 9 media influence in the marketplace. 10 In times of severe weather and emergency situations, everyone always listened to 11 12 WCRE, but this new signal has made a tremendous difference. It's not scratchy, it's not limited. 13 Now WCRE can be our local market's station every 14 15 day, every hour of every day. 16 With more listeners, our advertisers get more results. Our advertising has increased, 17 which has allowed us to hire additional employees 18 19 and better serve our community. Consolidation has had a very 20 21 positive side. It has one -- it's one that can't 22 be ignored by the Commission. Many small-market 23 stations that provide vital services to their towns and counties have only survived through 24 25 consolidation.

1 Where there have been huge drops in 2 revenue and programming has been reduced, in most 3 instances, stations that are owned by broadcast 4 professionals as opposed to bankers and bean 5 counters, they've been better able to weather this 6 economic storm and continue to serve the 7 community.

8 I'd like to tell you a personal 9 story of some coverage that we did. In September 10 of 2004, a tornado hit a wing of Cheraw Primary 11 School. WCRE was on the air immediately with news 12 reports and reassuring parents that no child was 13 hurt.

We literally gave our microphone to the police captain so that he could direct traffic to parents trying to get their children. The traffic pattern had to go through parking lots and backyards. Apparently, everyone was listening to the station because not a single car got out of the traffic pattern.

During Hurricane Katrina, a former Cheraw resident called the radio station. She had been unable to call her mother. She was using her last calling card, and she only had two minutes left on it.

1	We were able to get the number she
2	was calling from, call her back, put her on the
3	radio. She was able to get a message to her
4	mother. Of course, as soon as we got off the air,
5	we went and bought another calling card for her.
6	It's stories like those that make
7	local radio so important to the community. Local
8	radio that serves the community will always be
9	with us. I own the local newspaper in my area,
10	and we have been able to combine our resources
11	with our news reporters and extend our radio
12	coverage. It works very well for us.
13	Our newspaper comes out on Tuesday,
14	and we are able to get news out immediately, more
15	so than if we were just depending on the revenue
16	from the radio station alone.
17	In closing, I would like to say that
18	I appreciate the opportunity to come and speak out
19	for my industry. Radio is so valuable to a
20	community. Every local community deserves a
21	strong local radio station. These local radio
22	stations like mine go out to the schools, we
23	participate in career fairs, we broadcast the
24	local ball games, we share with the community.
25	It is our goal at WCRE to make

everyone's day just a little bit better because he 1 Thank you, Commissioner; 2 or she listened to WCRE. 3 thank you, Commission staff. I appreciate the 4 opportunity to speak with you. MR. WALDMAN: Thank you very much. 5 6 Finally, we'll hear from Alex Snipe, the owner of 7 Glory Communications. 8 MR. SNIPE: Good evening and thank 9 you for the opportunity to speak tonight. My name 10 is Alex Snipe, President of Glory Communications, which operates radio stations here in Columbia and 11 in several other cities in South Carolina. 12 I have worked in the industry for 29 13 years. I am a member of the South Carolina 14 15 Broadcaster's Association, Radio Board, and a 16 former member of the National Association of the Broadcaster's Radio Board. 17 18 Radio has always held a special 19 place in my heart. Since I was a boy, it was how I interacted with the outside world. Each station 20 21 that I listened to was a new experience for me. 22 Now my grandchildren have the Internet, satellite 23 radio, cell phones, texting, Twitter, iPods, and other mediums to interact with. 24 25 It is a far different world today

than it was many years ago. There are more options to choose from. Today radio shares the marketplace with many other mediums. Each new technology consumes a slice of the available audience pie, but the new technology expands the opportunity for radio to nurture listeners and grow audience share.

8 Radio is separated by its unique 9 underlying responsibility to the community. Its 10 mission to serve the public interest is a valuable 11 platform for our communities. Free over-the-air 12 broadcasting is the only medium with an obligation 13 to serve the public interest.

14 The past two years have been very 15 difficult ones economically for the country. Our 16 communities have experienced layoffs, high 17 unemployment, business closings, and home 18 foreclosure crisis.

During times of crisis, local radio's commitment to inform and enlighten the community shines bright, be it local news, election coverage, participation in amber alerts, weather, raising funds for education, feeding the hungry, providing valuable information on health care, and the local high school sports.

1Glory Communications stations are2committed to making a difference. During the3recent foreclosure crisis, we kept listeners4abreast of information on mortgage relief5programs.6During the Presidential election, we

7 provided live pre- and post-coverage of the first 8 Democratic presidential debate at South Carolina 9 State College and the Republican debate at the 10 Cobra Center. We aired live coverage of the 11 first address before the joint South Carolina 12 Legislature by an African-American Congressman 13 since Reconstruction.

14Over the past four years, the Glory15Communications stations have raised and awarded16\$1,500 scholarships to 30 underprivileged high17school seniors attending college through our18future leader scholarship program.

19Each year we provide Thanksgiving20meals for hundreds of families during our Share21the Spirit of Giving campaign, and during22Christmas gifts for hundreds of children that23otherwise would not have received anything.24This year, one particular family was

25 brought to my attention, a family of eight, both

parents unemployed, the father had suffered a 1 2 stroke and was very ill; the mother, in her 30s, 3 was battling cancer and was under hospice care. 4 There were six children ranging in ages two to ten. The mother was so overwhelmed 5 6 with appreciation she took a moment to share her story with the staff members. Needless to say, it 7 was very touching. 8

9 In the local markets we operate, 10 there have not been any changes to speak of in 11 concentration over the past four years. The 12 markets have settled into a variety of different 13 formats.

14 The combined ownership of multiple 15 radio stations in a single market has proven to 16 provide faster response in emergency conditions 17 over multiple formats. This increases the number 18 of stations with access to vital information for 19 the public.

The competitive landscape ensures a constant search for niche formats that will attract new audiences. The marketplace demands a variety of formats to satisfy the diversity of each community. It makes good business sense to seek an underserved segment of the population to

provide programming suited to their lifestyle. 1 Diversity is alive and well because 2 3 radio is always in the hunt for new opportunities. 4 In the Commission's quest for greater local service by broadcasters, please be mindful of the 5 6 unintended consequence of overregulation. 7 Serving the local community is a broadcaster's path to success. It is driven by 8 9 the need to fulfill a demand. It makes good 10 business sense to serve the public interest. It 11 is what separates radio from all other mediums. 12 FCC policies have the ability to assist radio stations in providing greater 13 community service. Rules that will not create or 14 15 increase burdensome reporting requirements allow 16 broadcasters more resources for other valuable services. 17 How, when, and where the public gets 18 19 news and information has changed drastically. There are many media choices that deliver news 20 21 anywhere, anytime. The dominance newspaper once 22 enjoyed has given way to the Internet and other 23 mobile news services. Some days I can't believe the size 24

25 of the daily paper. The market has made a swift

1 change away from the paper being its main source of the news. It is probably time for the 2 3 Commission to consider further relaxation of the 4 cross-ownership rules. I would like to mention a couple of 5 6 actions by the FCC that have been very helpful to radio ownership, AM on FM translator. This action 7 by the Commission has breathed new life into AM 8 9 stations. 10 Once-dying daytime AM stations now 11 can provide 24 hours of programming to their 12 audience. This means more news, more local coverage, and public information to those 13 communities. It would be helpful to resolve the 14 15 translator backlog and rule in favor of 16 continued AM use of FM translator. 17 Secondly, I want to thank the FCC 18 for its diversity initiatives of the '90s. It was 19 through this Commission's efforts that increased diversity -- let me repeat that. 20 21 It is through the Commission's 22 effort to increase diversity in broadcast 23 ownership that I was able to enter ownership. Based on today's landscape, other minorities do 24 25 not have the same opportunity afforded me.

As much as possible should be done 1 2 to ease entry for females and minorities. This 3 will help to ensure diversity and media ownership. 4 The NAB's educational foundation BLT program is doing a great job preparing minorities for 5 6 ownership. Several people I know have completed 7 the program and raved about its effectiveness. 8 They are provided information that they would not 9 normally have access to. 10 My youngest daughter, who is here with me tonight, has worked in the family business 11 12 for 15 years. She is now enrolled in the program. We hope the knowledge that she gains through the 13 program and her work experience will help improve 14 15 her chances for broadcast ownership. 16 As an African-American, it was 17 difficult for me 17 years ago, but today it will be next to impossible for her and other females 18 19 and minorities wanting to enter ownership. As we look ahead to the future of radio ownership and 20 21 what it will look like, we look for a balance that 22 will reflects the cultural makeup of this country, 23 one that is economically strong, technologically advanced, and regulatory compliant. 24 25

Thank you again for coming here

today and for the opportunity to speak with you. 1 Thank you very much 2 MR. WALDMAN: 3 for really excellent statements. What we're going to do next is have some questions from the FCC 4 staff, and then after that we'll open the floor up 5 6 to questions from the audience. 7 MS. SMITH: I'd like to follow up on a point that Alex made about concentration, and I 8 9 wanted to hear from some of the others on the 10 panel about what they're seeing as far as concentration in the marketplace. 11 Has that changed in the last four 12 years and what impact, if any, has it had on local 13 news and other local content? 14 15 MR. MILLER: Commissioner, I would 16 say that it's slowed down a good bit. The 17 situation in South Carolina has left just a handful of locally owned stations out there. 18 19 The activity, as far as marketplace changes that have been move-ins or move-outs, are 20 21 stations purchased that are remaining locally 22 owned or owned by an individual or a company that 23 wants to sell off that only owns one or maybe two 24 AM/FMs. 25 And I think the economics of the

1 last few years have also affected that too.

2 People are not out buying stations like they used 3 to. Although there's some movement, there's 4 nowhere near the movement there was three years 5 ago.

I think it's somewhat -- I would say somewhat stabilized; although there's some slight movement, but it is not, in my opinion, enough to say there's been any dramatic swings.

10 One I can think of, for example, would be there was a station that moved from down 11 the road into Columbia and became a sports station 12 and recently -- they are doing a good job, but 13 14 that added to the Columbia market landscape, a 15 50,000 -watt channel. That would be a move into a 16 market that had an effect on the market, for 17 example.

But you don't see those kind of 18 19 opportunities happening where you used to have two, three, four, five of those going on. That's 20 21 not going on anymore as far as South Carolina is 22 concerned. I'm just not as knowledgeable with the 23 other states to be able to present that to you. MR. WALDMAN: Could I follow up on 24 25 that? You said there were only a handful of

locally owned stations in South Carolina. Is that a positive or a negative or a neutral? What do you make of that?

4 MR. MILLER: When I say a handful, I don't mean just five or six. For example, we have 5 6 15 stations which are all locally owned, South 7 Carolina corporations, all South Carolinian-owned 8 companies. But I don't think it's been 9 necessarily a negative. 10 It's changed radio's landscape, but I think what we're seeing now is the strong will 11 survive, the weak will not. When those 12 stations -- I think, if you're looking -- this 13 might be changing the gear on you a little bit. 14 I think, if you're looking for 15 16 diversity, where the issue is the problem, stations will become available. I think the 17 18 financing and the money is the issue here. 19 There's always going to be stations available, and as time goes on, I think you'll see 20 21 a lot of these consolidations, maybe some of those will be spun off. Who knows. But the bottom line 22 23 is I think we need to enable the people that want to get into this industry to have access to the 24

25 funds to be able to get into this.

1 MR. SNIPE: If I could jump in for a I think Harold's point of reference is 2 moment. 3 compared to what it was 15 or 20 years ago. Harold has been involved with radio in South 4 Carolina for a number of years, probably 20-plus 5 6 years. 7 So when we attend the Association meetings, at one point there was probably ten 8 9 managers or owners in a community like Columbia or 10 maybe Charleston, whereas now that's reduced to maybe three or four, in some cases five. 11 So I think, when you look at the 12 reduction from that perspective, it's a small 13 number. But it has not changed over the last four 14 15 years; it's relatively stable. 16 The same people or the same 17 companies that have owned stations in Columbia or Charleston are still there. But the point of 18 19 reference was from maybe 15 or 20 years ago, where there was a general manager and sales manager for 20 21 each station and perhaps seven or eight owners in the market, and that's what makes it seem like a 22 23 handful. 24 When we look around and look for

25 other managers and owners to get involved in the

Association, then it's very slim because there are
 fewer owners, but that's something that's across
 the country.

4 MR. LAKE: To follow up further on this question of concentration, I think when the 5 6 Commission reviewed its rules four years ago, 7 there was a great deal of concern in some quarters that massive consolidation was occurring and that 8 9 this was a threat to some local or diverse values. 10 I think, at the national level, some sense of that trend has slowed, if not reversed, 11 12 and that there's some deconsolidation going on. Bringing that question down to the local level, do 13 any of our broadcaster panelists think that if we 14 15 relaxed our rules, would we see more consolidation 16 in this local market, or is it all basically happening as a result of market forces rather than 17 18 our rules at this point? 19 MS. PIGG: I'd like to comment on I think it comes down to money. As far as 20 that. 21 serving the communities, a good broadcaster, 22 whether it is a local owner or a national owner, 23 is going to serve that community.

A person in New York can have a manager in a South Carolina radio station to

1 thoroughly serve that community. I don't believe
2 that's the issue.

3 As far as the multiple ownership, it gets down to the money. If a person can get the 4 money, he or she can go into broadcasting, but it 5 6 comes right down to the money, which is a -- that 7 is the stumbling point at this time. 8 MR. SNIPE: I think, from my 9 perspective, the marketplace is driving 10 the changes that we see, or the lack of changes. I think that, even if the rules were relaxed, you 11 wouldn't see more combinations or more 12 concentration at this point in time because, you 13 know, it has to make sense in terms of money. 14 15 So I think that the marketplace is 16 dictating the activity that you're seeing, or the 17 lack of. MR. WALDMAN: The FCC, when it 18 determines rules like this, it has to think not 19 only about what the current economic climate is 20 21 but also what it might be two, three, four years 22 out. 23 So the question then is: When we talk about well, it's really economic forces that 24 25 are limiting the numbers of consolidation, are

1 those economic forces the current recession, in 2 other words, something that will change hopefully 3 in a year or two, or are they something more systemic that will stay there three or four years 4 down the line? 5 6 MR. SNIPE: I think that flat will 7 be the new up. I don't think that we're going to get back to the days that we used to have some 8 9 time ago. I think that the market has changed too 10 much. 11 I think that we are in a bad 12 economic situation that we are hoping will improve, but it will not improve to the point that 13 we will have the same Wall Street interest and the 14 15 same kind of investments that we had before. So I 16 think you will see --17 MR. WALDMAN: Why do you think so? 18 MR. SNIPE: Why I do think that it 19 won't? 20 MR. WALDMAN: Yes. 21 MR. SNIPE: One of the reasons is 22 that we're sharing the market with so many other 23 mediums, so that's one major reason. And investors look for the newest technology, the 24 25 newest thing that's working, and right now radio

1 is not it.

2	There are a lot of positive things
3	on the horizon. HD radio hopefully will offer
4	some other opportunities and things that hopefully
5	the Commission will do in the future will probably
6	drive some investors back to radio, but I don't
7	see that it will reach I guess where we were
8	before.
9	MR. WALDMAN: Did you have any
10	questions?
11	MS. TATEL: Not right now.
12	MR. WALDMAN: Jane, when you
13	mentioned, in theory, a station owned by someone
14	in New York can do a perfectly good job serving a
15	local community if they have the right manager on
16	location, so that raises the question not so much
17	not just of concentration but of whether or not
18	it's concentration that's locally owned versus
19	nationally owned.
20	And your view, as you said, was that
21	nationally owned radio chains can be just as good
22	as locally owned chains at serving local areas.
23	So, first of all, I wanted to see
24	what the rest of you thought of that. Do you feel
25	that nationally owned chains has the track

record been that they serve local communities as
 well as, say, South Carolina owned chains or local
 individual stations?

4 MR. MILLER: Absolutely. And, in 5 addition to that, they've been good partners in 6 the South Carolina Broadcasters Association. A 7 lot of stations have actually hired former South 8 Carolina managers.

9 Secondly, the people that have 10 transplanted into South Carolina have become 11 valuable partners in our Association and helped 12 the Association grow and prosper and have been 13 good broadcast stewards and very active. There 14 are always a few, there's a few in every 15 industry.

MR. SNIPE: Well, I think that it's a matter of the culture of the company that has stations in a particular market than the manager that's actually on the ground in that market and his interest in the community, and I think that they can serve as well.

I like to think that because I'm a local person I can do just a pinch better because I attend church in the community, I care about the families that are there, I've grown up in it.

So I think that there's an advantage 1 2 that someone who has grown up in a community and 3 lives in that community may have, but in terms of 4 being able to do the same job, they are capable. During my experience at NAB, I met a 5 6 lot of the larger broadcasters and I've attended 7 several of the awards, banquets, the Crystal Awards, the Marconi awards, and there's a big 8 9 emphasis on serving the community because it does 10 make good business sense, and particularly in times like we're in now. 11 So I think that all companies are 12 reaching deeper into the community. I'm just a 13 little biased and think, because I'm here, I can 14 15 do a better job. 16 MR. WALDMAN: A number of you talked 17 about news, news and information or providing 18 information to community through crisis 19 situations. And, of course, the context that 20 21 we're -- the broader context that the media 22 landscape is showing is that newspapers are 23 contracting and other forms of media are having 24 trouble. 25 Do you feel -- what do you see as

the basic trend lines for radio, specifically in 1 2 terms of the question of providing local news and 3 information, is this something that's been what about it was five, ten years ago and where do you 4 see it going in the future? 5 6 MS. PIGG: Local news is not where 7 it was five or ten years ago; this is more due to economics. When radio stations have had to cut 8 9 back personnel, many times news reporters were cut 10 out, and, in some instances, news departments were cut out. It is a matter of economics more than 11 12 anything else, in my opinion. MR. MILLER: We tried to get 13 creative in a number of instances; for example, we 14 15 married the newspapers and we married local 16 television stations. 17 They have certainly the assets to go 18 out and gather -- we could never compete with the 19 news force they have. They do a very good job of providing that to us. We can carry that same news 20 21 on the stations, they can use it to promote their 22 news or promote their stories. 23 It's a partnership. We can raise 24 the quality of our newscast; they can get the 25 promotion for people to watch their news or to

read their news. It seems as though there's a big
 place for more and more of this partnership to
 come together.

4 MS. SMITH: I quess a follow-up question to that would be, you talked a little bit 5 6 about some of the private things you've done to 7 kind of help facilitate the local development of 8 news, and Jane has talked about the fact that 9 local news is not where it was five years ago. 10 What can the Commission do, how should the rules be changed to help facilitate an 11 increase in local news? 12 MS. PIGG: I still believe it comes 13 down to money. If broadcasters cannot get the 14 15 money to operate in the black, they will not be 16 able to function and serve the community and have 17 the local news. In a small market such as mine, 18 19 where I'm somewhat isolated, my radio station -my newspaper has a website. My newspaper comes 20 21 out once a week. And you can go to breaking news 22 on my newspaper website. 23 But my radio station is the only 24 place that local citizens can get local news 24 25 hours a day. If it is a major news story like an

officer getting shot, a television station is 1 going to come in from outside the market to cover 2 3 it, but just on a day-in, day-out news basis, my radio station is the only place for that news. 4 MS. SMITH: So there's not really 5 6 much for changes in the current rules that could 7 help? MS. PIGG: I don't see that the 8 9 current rules would help other than relaxing some 10 of the ways it takes to get into the industry, such as the auctions. 11 It's very -- you start out by having 12 to bid on the auction, and that's very expensive, 13 and then, of course, it's very expensive to 14 15 furnish a radio station with the equipment. And 16 it just comes down to money, which, in the current economic climate, the money is just not there. 17 MR. SNIPE: If I could chime in 18 19 here. I think there is one thing that can be done. News has changed in the way that we get 20 21 news now. 22 Most conservative news -- people 23 will get their news from conservative talk stations, that's where they find out everything. 24 25 We have three stations here in Columbia, one is a

combination of ministry and praise and worship 1 music, the other is a combination of black talk 2 3 and traditional gospel music, and the other is a 4 music-intensive inspirational station. And on our station that does the 5 6 black talk, that's a form of news for the audience 7 that we serve. This is something that was not available three, four, five years ago; it's 8 9 something that is emerging because of the need and 10 the interest that's in the market. 11 We're living in historic times, and 12 people are consuming news in different ways. I've got a friend who is working on an older car, and 13 he is a staunch conservative. And every night I 14 15 call him he tells me what Obama is doing, every 16 night. 17 He says, Alex, you know what they're 18 doing now? His news is coming from -- I mean, 19 it's true, it's a true story. But we can have conversations. I would like to think that the 20 21 audience that we serve with black talk, that 22 they're getting their news from us on what is 23 actually going on around the country. So I think news, in the sense that 24 25 it used to be done at the top of every hour, 12

hours a day, I don't think it's going to happen 1 like that, but I think it's going to come in the 2 3 form of formats delivering news on a regular 4 basis. And if the Commission allows AM to 5 6 continue to use FM translator, if that's able to 7 continue, I think you'll see more of that on AM stations that aren't doing anything now and it 8 9 will give them an opportunity to be live for 24 10 hours. 11 So that's one of the reasons I'm 12 kind of pushing for that. Because if I have a translator for this particular station, even 13 though it has 100 watts at night, you can't pick 14 15 it up three, four miles away. 16 So having a translator on that station will allow us to serve the greater part of 17 the metro if we were able to do that. 18 19 MR. WALDMAN: Maybe this isn't what you're saying, but do you feel like if more of 20 21 that were occurring, that talk-based formats would 22 be likely the most popular iteration event? 23 MR. SNIPE: Absolutely. MR. WALDMAN: Why is that? 24 25 MR. SNIPE: Because most AMs, other

than the dominant conservative talk AM in town, is 1 not really making a lot of money. So you can only 2 3 spend so much in AM technology to try to improve 4 it, because you're just not going to get the return; but having the FM translator opens up an 5 6 entire new world, it gives you an additional 12 7 hours a day to provide programming and possibly 8 have a chance at obtaining revenue. 9 MR. WALDMAN: And the programming 10 would likely be talk versus music? 11 MR. SNIPE: I would think so. You can't compete with a music station with a 12 translator, you can't compete with that. 13 14 MR. MILLER: May I add one thing? 15 Mr. Snipe certainly taught me the value and the 16 power of African-American, black gospel music, and 17 I guarantee you it certainly outpowers conservative talk radio. 18 19 He runs a very successful operation. But I do agree with Alex. If we can 20 21 make more outlets, we can be more diverse. This 22 is the name of the game. It's no different than 23 the Internet. You can do so many different things on it, we just need more ways to reach. 24 25 The translator issue, if I may.

1 You've granted the availability of translators

2 to AM stations, but then you said you can only use 3 the ones that were prior to March, I think, of 4 '09.

5 Well, there's not a -- not a ton of 6 translators out there for everybody. That creates 7 an issue. It's sort of like inviting 100 kids to 8 Disney World who all have the same birthday but 9 only having 20 gifts. People are desperate to get 10 them because they know it will make the 11 difference.

For example, when I put one on WDXY, my news talk station, it wasn't long after that that I was invited by the general of Shaw Air Force Base, which is a strategic strike Air Force base in the Mideast, to come in to be a voice for them to talk back to the town of Sumter to give to that Air Force base.

19 They wanted a voice. They wanted to 20 get people on there to say things, like the airmen 21 who come back to tell his story of what it's like 22 in Afghanistan and then to have his wife to tell 23 what it was like to be there waiting on him so 24 anxious and their children or talk about an airman 25 who won some awards or somebody who saved

somebody's life, the personal side. 1 Now the third Army is coming in 2 3 there. It's going to be a very large -- and your father has had a lot to do with this too. 4 5 MS. SMITH: It's actually her 6 father. 7 MR. MILLER: Thank you. COMMISSIONER CLYBURN: We get mixed 8 9 up all the time. 10 MR. MILLER: The bottom line is: What we would like to do is try to help that 11 12 situation if we can. Excuse me for that, by the 13 way. 14 COMMISSIONER CLYBURN: No problem. 15 MR. MILLER: Is to help that 16 situation if we can and make availability and be fair, also be fair to other applicants and people 17 18 who are desirous of other opportunities. 19 MR. LAKE: If I can change the topic just a bit. We hear so much about the new media 20 21 these days, and it's clear that some of the new 22 media present alternative sources for music and 23 entertainment, even the iPod is to some extent, is 24 a competitor to radio.

When you talk about news and public

25

events, public affairs, do you see any glimmerings 1 2 of alternative sources on the Internet, for 3 example, of the kind of news and public affairs 4 programming that you provide other than radio stations or newspapers' websites, you know, that 5 6 are independent sources of that kind of 7 programming that are arising on the Internet, or 8 is it still the broadcast world and the 9 newspapers? 10 MS. PIGG: I would like to answer that. We have embraced new media. 11 We use 12 Facebook, we use Twitter any way we can to get our message out; however, the local news, the local 13 sports, the local coverage, the immediacy, it's 14 15 going to go back to your local over-the-air radio 16 stations. 17 I personally do not believe that a satellite radio station will ever be able to 18 deliver for the local market. There will always 19 be a place for local radio in the local market. 20 21 I love music, music is great, I like to listen to music; but in a local station such as 22 23 mine, what is said between the songs, that's why people listen to my radio station. 24 25 MR. SNIPE: I don't know if that

1	model is figured out yet, but I'm certain that
2	they're working on it. And I'll probably have to
3	consult with my children or grandchildren to get
4	an answer for you.
5	But I would think that they're
6	working on it, I just question how effective they
7	will be able to be. But, you know, with
8	Twittering and texting now, you know, information
9	is flowing to so many places so quickly, I just
10	don't know how they're going to tailor it to meet
11	the immediate needs to the local community, but
12	I'm sure someone's working on it.
13	MS. TATEL: A couple of you have
14	mentioned working with your television
15	broadcasters in your communities or with
16	newspapers in your communities, partnering to
17	improve service over your radio station.
18	We have a couple of cross-media
19	rules that are the subject of this review here. I
20	was wondering, when looking at those in
21	particular, if you think that further relaxation
22	of cross-media rules would give you additional
23	opportunities to do that kind of partnering and if
24	that, in turn, might address some of the financial
25	issues you're talking about and help in that way?

1	MR. MILLER: Certainly partnering
2	with the TV and newspaper has helped fill the void
3	for the news person that we probably cannot afford
4	to put on right now.
5	But as far as cross-ownership, I
б	think, as technology marches forward, it's almost
7	comparable to the days of one AM and one FM, a
8	broadcaster owned against 500 cable channels back
9	then and the technology and the Internet coming
10	off growing by leaps and bounds.
11	I would assume, provided that it's
12	done correctly and that's a big provided, if
13	it's done correctly that it would be a good
14	thing, because there's so much I mean, in other
15	words, supposedly the newspaper is having a hard
16	time, you've got the news reporters that can go
17	right on the air, also television is gathering
18	news.
19	So I think it could all help each
20	other, done the right way. Now, that would have
21	to be left up to you to learn at the FCC to figure
22	out.
23	MS. PIGG: I will say that owning a
24	radio and newspaper, weekly newspaper, has been a
25	tremendous asset to us. We are able to not double

1 our coverage but more than quadruple our

2 coverage.

3 We have our radio people working with our newspaper people, our newspaper people 4 working with our radio people. 5 6 MR. MILLER: You can certainly 7 reinforce ads in the paper by promoting it on the 8 radio. 9 MS. PIGG: Absolutely. 10 MS. SMITH: I wanted to ask a little bit about new entrants and trying to get more 11 12 diversity of ownership. Are there particular things that we can do with our rules that would 13 14 help facilitate new entry into radio markets or 15 diversity of ownership? 16 MR. MILLER: I'm sorry. Can you repeat the question? 17 18 MS. SMITH: I was saying that I 19 wanted to talk a little bit about new entrants and how we could facilitate having more new entrants 20 21 into these markets and are there things we could 22 do to help have more people or more diverse voices 23 come in and own some of the stations? MR. MILLER: I know in the latest 24 25 auction -- maybe I said that a while ago, I can't

1 remember -- there were 37 stations that were not 2 bidded for. That's just one thing I'd like to 3 mention.

I don't know how you would go about
rationing those out to maybe minorities or
females. Secondly, I think though, if you look -even if you had the radio stations, you've still
got to build it, you've still got to operate it,
it becomes a financial issue.

10 I think that is the key, getting in 11 and being able to survive and getting the station 12 going is what needs to happen, and that's where 13 the help needs to be given. There used to be some 14 former programs that would help this, but through 15 the years they kind of dwindled away.

16 And I really feel that the more valuable or the better off radio is and 17 18 television, the more people could be -- the more 19 the financial markets will become interested in them and the more people would sell them because 20 21 they would become like houses going up and people 22 would be more interested in buying things and, as 23 a result you get turnover, and then, if minorities could afford to get the loans to go in to buy 24 25 them, then that would open up turnover. Right now 1 it's just hard to get a loan for anything.

MR. SNIPE: If I could jump in here, 2 3 I think this is my spot. MR. MILLER: Thank you, Alex, you 4 took me off of mine. 5 6 MR. SNIPE: Well, this is my spot. 7 The minority tax certificate would be a greet help 8 if there was some encouragement from the FCC to 9 Congress to move on this action. I think it would 10 do a lot to encourage a lot of the larger 11 companies to sell to smaller companies, women and 12 minorities, if there was some incentive for them do that. 13

14 I think that that's one of the main 15 things. I think there are a number of proposals 16 that have been sent to the Commission by the Minority Media Telecommunications Council that if 17 18 some attention could be paid to those proposals, I 19 think that they have quite a few ideas on how we could increase minority ownership in broadcasting. 20 21 That would be something good to pay 22 some attention to. I think I got a copy of a 23 letter that was sent out to the Chairman last week, I think there were maybe 23 or 26 24 25 organizations that signed on to that letter.

1 I think that would be a good first 2 step along with the minority tax certificate. You 3 know, there's a small problem of discrimination in 4 advertising that could help the minorities that are now in ownership that have stations that are 5 6 serving the African-American community. 7 There are no-urban, no-black dictates that that's still alive and well. 8 Тf 9 there's some way that could be addressed by the 10 Commission or enforced by the Commission, I think that would be helpful to those minority owners 11 12 that are already in place. But there are a number of things 13 that could be helpful, and I think the proposals 14 15 that the Minority Media Telecommunications Council 16 have put forward would be a good place to start. 17 MS. PIGG: I think anything that the 18 Commission can do to help the smaller owners. And 19 it boils back down to money. Tax credits, tax certificates, anything in that way to help. A 20 21 broadcaster is a little bit different than a 22 banker, and a person who is a true broadcast 23 professional is going to put the good of the community first. But we have to be profitable or 24 25 we can't serve the community.

1 MR. WALDMAN: This is a question 2 that I'm stealing from Bill, who asked this at the 3 last panel. But if you had to pick one change in 4 the current FCC regimen that you think is the most important thing to change, what would it be, or is 5 6 it all perfect? 7 MS. PIGG: Well, I would say that, in light of the economic climate, perhaps the 8 9 regulatory fees could be reduced. Anything that 10 you can do to put more money in our pockets, that would be a good thing. 11 12 MR. MILLER: Also, speed up processes that could help us make money; in other 13 words, focus on the financial part to be able to 14 15 let radio and television stations keep more of 16 their money right now to -- maybe a moratorium on owner spectrum fees for a while, maybe a reduction 17 18 in the fees. 19 I know not everyone is filing applications right now, that's maybe not the 20 21 biggest contribution, but, for example, I mean, 22 there's a number of applications that take so long 23 that if we had those construction permits and we could move forward on them immediately it could 24 25 mean revenue and help us earn revenue.

1 It's not that we want y'all to come 2 down and pay our way, we just want y'all to help 3 us get the thing up and running so we can make 4 money. Sometimes delays take a long time. But we do understand y'all have a 5 6 pretty tough job up there with everybody wanting 7 everything tomorrow. So I think focusing on the 8 financial part of it right now is the hardest part 9 for the broadcaster. 10 MR. WALDMAN: In terms of the ownership rules, it sounds like from what we're 11 hearing that obviously all of you feel like this 12 13 shouldn't be tightened. 14 Do you feel like, on balance, they're about right where they are or that they 15 16 should be loosened? And I guess make the 17 distinction in this case between the overall 18 ownership caps versus the cross-ownership type 19 rules. MR. MILLER: I think radio is okay. 20 21 Television, I'm a little -- I'm not as versed on that, but I feel the -- as long as TV broadcasters 22 23 get the same opportunities that the radio 24 broadcasters have got. 25 MR. WALDMAN: But your base feeling

is that the way it is currently is about right? 1 MR. MILLER: As far as radio. 2 3 MR. WALDMAN: Do you feel the same 4 way? 5 MR. SNIPE: I was thinking about 6 that. I think it's been driven by the market. 7 And, you know, relaxing radio even further, I 8 don't see what the good would be in it at this 9 point, but it doesn't mean that there wouldn't be 10 some good. 11 I'm thinking about it from my market perspective. That could be very different than 12 the top 10 or top 20 markets. I'm speaking for 13 Columbia, I'm not speaking for New York or 14 15 Detroit. 16 I didn't speak up on the one thing 17 that I would change at the Commission, but the one 18 thing that I would change that would create the 19 greatest opportunity for me, for my company, we have five AM stations, and I would like to see 20 21 them become vibrant, and it would be to change the position now that, after May, the AM stations will 22 23 not be able to use those other translators that may be coming forward. 24 25 So that would impact my company, so

1 that would be the one change I would make at this point. 2

3

MS. PIGG: I am a graduate of the 4 NAB's broadcast leadership training program, and many of my fellow graduates have expressed 5 6 interest in owning AM stations. 7 Recently, there have been a large number of AM licenses that have been turned in 8 9 because the owners could not make a profit on the 10 station, they were not viable. 11 From my personal experience with an 12 FM translator on an AM station, it can breathe new life into an AM station. I also would like very 13 much to see that. 14 15 MR. MILLER: Not only can it breathe 16 new life, it can raise the value of AM stations. Immediately, after we put ours on WDXY in Sumter, 17 18 the stations became profitable, not just a break-19 even entity. We were able to hire people, and now 20 21 we're being asked to do all these shows. And we 22 have great community involvement, politicians on a 23 regular basis. We had all the presidential 24 candidates coming through Sumter on the radio 25 station, we're out at Shaw Air Force Base.

1	So now we feel like we're doing our
2	job because we can be heard. And keep in mind,
3	when I say this, this is 1,000-watt day-and-night
4	station built probably back in the '40s when
5	Sumter was five miles wide.
6	And at night, it's on a community
7	channel, you can probably hear it about four and a
8	half miles, and the ground system is very old.
9	But the bottom line is the technology is just
10	outdated. Thank you.
11	MS. PIGG: I would echo everything
12	Harold said on that. Because 93.9 FM has turned
13	into such a valuable entity in the market.
14	MR. LAKE: Thank you. We might just
15	give each of the panelists an opportunity to give
16	us any parting thoughts, it is your opportunity to
17	speak to the Federal government. We're here to
18	listen.
19	COMMISSIONER CLYBURN: Do you want
20	to do parting thoughts before the
21	MR. LAKE: Oh, yes, before the
22	and then we'll have the public
23	COMMISSIONER CLYBURN: Just a
24	suggestion, maybe something somebody might say
25	MR. LAKE: Let's move to the public

open mic. You folks have sat and listened long 1 enough. Before we turn it over to totally open 2 3 mic for members of the public, we've invited a 4 small number of individuals to speak to us briefly just for about two minutes. We didn't have room 5 6 for that many people on the panel here, but we 7 would like to hear from these individuals. 8 The first is Stephen Varholy, 9 President and general manager of Gamecock Alumni 10 Broadcasters, WXRY-LP. If you'd like to approach 11 the microphone. MR. VARHOLY: I'm instructed -- I 12 used to be a litigator, so I'm instructed for our 13 stenographer to, first of all, say my name. It's 14 15 Stephen, S-T-E-P-H-E-N, middle initial F, Varholy 16 V, as in Victor, A-R-H-O-L-Y. I'm with Gamecock, that's one word, Alumni Broadcasters, Ltd., 17 Limited, WXRY-LP here in Columbia, South Carolina. 18 And, first of all, I want to thank 19 you all for coming to Columbia, South Carolina, 20 21 hopefully you'll enjoy yourselves here. Second of all, Chief Lake, Chief Tatel, and our advisors --22 23 I don't think you realize what great broadcasters 24 you have here on the panel. 25 These are some folks that are

really, really, really doing it right. When I used to work for Clear Channel back when they had ten stations, one of which was the big DM here in town, Steve Patterson, the general manager, was always pointing to Mr. Snipe about how wonderful and what a sharp broadcaster he is, and that is absolutely true. He's a great guy.

8 I just wanted to share some good 9 news with you. The first thing is we're one of 10 two low-powered FM stations in the Columbia, South 11 Carolina area. We are probably one of three that 12 are financially viable and successful in the 13 United States of America.

14 First, there's KXQZ in Texas and 15 WRAR in Richmond, Virginia. We have had a 16 fantastic year in 2010. We are up to our revenues 17 month to month, from last year up 25 percent. Our 18 audience went from 1,000 folks when we signed on 19 five years ago. Our fifth birthday is going to be 20 St. Patrick's Day this year.

We went from 1,000 people cumulative, we're up to about 20- to 25,000 a week. So we're definitely having an impact. And, in fact, we have really been able to really impact the community by virtue of our special status as a 1 noncommercial entity.

2	We're owned by a nonprofit
3	organization, a private foundation founded by
4	alumni of the University of South Carolina. As
5	the executive director of the nonprofit art house
6	theater in town, Nickelodeon, said, Larry Hembry
7	said, You're the radio station that does the most
8	for the most nonprofits in Columbia, South
9	Carolina. And that certainly is true.
10	We don't concentrate our we take
11	our mission to build and serve the community very
12	seriously. And that means we have a lot of public
13	service announcements. And instead of just having
14	one show dedicated to public service, we bring
15	folks on in the largest time period that we have
16	available in the afternoon to come and share their
17	thoughts and issues on the community, and we've
18	been fairly successful.
19	Just one example, we were the
20	pioneer to decide to locate on Main Street in
21	Columbia, South Carolina. In 2004, you probably
22	ran to your car at 4 o'clock in the afternoon just
23	so you wouldn't be stopped by somebody or were
24	afraid of getting shot.
25	We like to say that our downtown, if

25 We like to say that our downtown, if

you manage to take a trip through it, in 2010 is 1 very vibrant, and we were the first media outlet. 2 3 We're now joined by the free local News Weekly and 4 also the ABC affiliate here in town, and it's a real vibrant neighborhood to take place in. 5 6 In fact, in 22 years of 7 broadcasting, I will say this, I have never seen an audience so passionate and so grateful that we 8 9 exist in the community. We actually tell people 10 -- they come and say, We're so glad you're here. Our landlord, who we run a grant 11 12 announcement for every hour, says, "We constantly get calls and e-mails thanking us for supporting 13 you." And it's truly been great to be embraced by 14 15 the community. 16 I know I'm running short of time. I did want to address a couple of issues. 17 In terms 18 of the ownership, you've got the noncommercial 19 world and you've got the commercial world. First of all, the commercial, in 20 21 terms of the local, at this time, the Commission should consider not doing anything with the local 22 23 ownership caps. In Columbia, South Carolina we've 24 got a great local broadcaster, like Alex; we've 25

got Harold on the fringes with a couple rim shots; 1 2 and then we've got basically three consolidators, 3 Citadel, which is in bankruptcy, and Clear 4 Channel, and then Inner City as well. There are some competitive issues 5 6 because of this concentration. And I'll just give 7 one example. We try to be involved in a lot of community events because that's very important to 8 9 We like to be able to participate in us. 10 broadcast from and we draw attention and attendance to these nonprofit organizations. 11 12 In at least three occasions over the past year, we've been told that we are not invited 13 14 to participate because the organization has struck 15 a deal with one of the consolidators, whereby, for 16 a break on paid advertising, no other broadcaster is allowed to participate in these community 17 18 events and we're disinvited. 19 Another occasion, one of the local breweries specifically has made sure that the 20 21 nonprofit organization not allow us to participate 22 because of their relationship with another 23 broadcaster. And those sorts of things concern 24 25 me, because these sorts of groups need the

exposure more than the average 10 to 15, maybe 20 1 percent of the market. And that kind of concerns 2 3 us greatly, because we're here to serve first. 4 Second, I'd like to speak a little bit about the FM translators. Our goal is to try 5 6 to extend our mission, and that's our primary 7 focus rather than, you know, seeing how much money we can choke out of shareholders, because we don't 8 9 have them. 10 As to the translators, we are actually at a technical disadvantage with 11 12 translators. Although we both share a secondary regulation class, what we would like to be able to 13 see is to be able to use a contour method to 14 15 upgrade our facility to allow us to use the 16 interference contours just as a translator does. 17 Alex's translator, great signal. 18 250 watts at a great height, same class. He's got 19 a much better ability to serve the community, whereas we're limited to -- I think we're -- ERP 20 21 is about 17 watts or so. We like to say we have 22 the most watts per person -- I mean, the most 23 people per watt in the community. So those are the two things I really 24 25 thought -- I'd also like the Commission to not buy

1 the -- what we need to get bigger in order to be financially viable. I'd say that's old wine in 2 3 new bottles, but it's actually old wine in old 4 bottles. 5 We first heard that during the 6 docket '80-'90 proceedings, then in the '80s and 7 into the '90s and also preceding the '96 act as well, and look where it's seemed to have brought 8 9 us now. 10 So those are my comments, and I'd like to thank the Commission for their support and 11 12 for supporting low-power FM. We'd like to bring Senator Jim DeMint along at some point. We're a 13 worthwhile entity as well. Thank you again, and 14 15 thank you for coming to Columbia. 16 MR. WALDMAN: Can I ask a follow-up 17 question to you --18 MR. VARHOLY: Absolutely. 19 MR. WALDMAN: -- about something you said at the very beginning in your introduction? 20 21 MR. VARHOLY: Yes. 22 MR. WALDMAN: You said that you were 23 one of the few break-even or profitable low-powered FM stations in the country. 24 25 MR. VARHOLY: Yes.

1 MR. WALDMAN: Why are there so few 2 and why are you different? 3 MR. VARHOLY: Well, one, is, first of all, it's your market and where you're located, 4 technically. We're very fortunate. We're on a 5 6 ridge, we're in the center of the populated area. 7 We cover about 60 to 70 percent of the populated area in the Columbia metropolitan. 8 9 We don't cover all of those counties, but we come 10 pretty close to populated areas. If Harold's 99.3 weren't our co-channel, we'd probably cover a 11 little bit more, but that's probably just 12 squeaking things through a little bit. 13 14 By the way, his station is good. Ι 15 just wish he wouldn't come over us sometimes. But 16 a lot of it has to do with programming and identifying an audience. You have a lot of 17 18 community groups that are well-meaning, but they 19 aren't experienced broadcasters. And like Harold told me on the phone 20 21 one time, it's all about the dollars. And it is. It is. I mean, you cannot serve -- like Jane 22 23 said, you cannot serve the community unless you're financially viable. We've been lucky. 24 25 I mean, we've -- since -- after nine

1	months in, we were completely self-supporting, and
2	now with the salaries of two full-time people, one
3	of them myself, we're actually we're still in
4	the black. Thank you.
5	MR. LAKE: Thank you.
6	I'd next like to invite to the
7	microphone Diane Bagnal-Moody, Manager of
8	Development of Special Programs Palmetto Health,
9	Children's Hospital.
10	MS. BAGNAL-MOODY: Good evening.
11	How are y'all? Good, good.
12	Since 1989, when I first began
13	working at Children's Hospital, I've seen the
14	exceptional growth and change in our hospital,
15	making us the best, in my mind.
16	We've been able to grow subspecialty
17	services from 11 subspecialists to 31, ancillary
18	teams such as child life, pharmacy, pediatric
19	sedation, and, most recently, we've become the
20	first free-standing children's hospital in the
21	state.
22	All of this growth and change is, in
23	a large part, due to the commitment that we've had
24	in our community. This commitment includes both
25	private and public support.

1	My first true experience with
2	support from radio happened when B106.7 stepped up
3	to the plate and provided us with the opportunity
4	to air our very first radiothon.
5	The dedication that we witnessed
б	over the years from these wonderful people at this
7	station is phenomenal; in fact, it would be very
8	difficult for us at Children's Hospital to
9	accomplish our vision and our mission without the
10	support and dedication that we've received and
11	continue to receive daily from B106.7.
12	Through them and their voices,
13	they've become our advocates. And people truly
14	believe them when they say how wonderful we are;
15	of course, we think we are. They also set the
16	stage for our patients, our families, our doctors,
17	and our staff to be able to tell our stories and
18	educate the community on children's health care
19	issues.
20	This annual interaction by radio has
21	not only impacted our ability to grow and expand
22	program services within the hospital, but it's
23	also impacted our ability to market our exclusive
24	children's services to the 17 counties we serve in

25 central South Carolina.

1	Palmetto Health Children's Hospital,
2	because the best care matters, it's the place to
3	seek care for your child when the condition is
4	considered serious and the best specialists,
5	equipment and talents are needed.
6	When it comes to your child, the
7	best care that's available is always what's
8	desired if hospital care is needed. And when the
9	outcome of care is in question, Children's
10	Hospital provides the best option.
11	And our relationship with the
12	broadcast media in our community has ensured that
13	we continue to be the best option. Thank you.
14	MR. LAKE: Thank you very much.
15	Next we're happy to hear from
16	Captain Chris Cowan, Community Services Division
17	Commander, Richland County Sheriff's Department,
18	and Chairperson for Crime Stoppers.
19	MR. COWAN: Good evening. The best-
20	laid plan is just that, it's a best-laid plan.
21	And, in order to implement those plans, we need
22	the media. And one of the things that we wanted
23	to mention to y'all tonight was that all of the
24	programs we have in Richland County and we have in
25	law enforcement across state are not successful

1 without the relationships with the media.

And one of the things that Sheriff Lott and myself and several other people do is we go across the state and convince law enforcement that we need the media more than the media needs us.

7 And one of the things that we are trying to do across this state and through Crime 8 9 Stoppers and through many other programs is to 10 continue to develop that relationship with the media and through the media be able to introduce 11 12 information, introduce plans, introduce initiatives and programs and services to the 13 community. So it's imperative that we utilize our 14 15 relationships and build those relationships with 16 the media.

17 So I guess, in essence, what I'm 18 saying is that without the media we can't be 19 successful in law enforcement. And one of the things that we've done through law enforcement and 20 21 through Crime Stoppers is build the relationships 22 and the communications and the partnerships so 23 that we can, in turn, get information out, whether 24 it's about a wanted person or whether it's about a 25 safety issue or whether it's about a program or

1 it's about a new service that we're able to 2 provide.

3 So, again, in saying -- in saying -what we're trying to tell you basically is that 4 without the media we wouldn't be successful and we 5 6 can't be successful. So we appreciate any 7 assistance you can give us in continuing our relationship. Thank you. 8 9 MR. LAKE: Great. Thank you very 10 much. 11 Now we will hear from the Honorable Grady Brown, South Carolina State Representative 12 and radio talk show host -- or music show host. 13 14 MR. BROWN: And a very pleasant good 15 evening. I am Grady Brown. I live in Lee 16 County. And I've had the honor and distinction of representing Lee County and Sumter County for the 17 past 26 years in the South Carolina General 18 19 Assembly, and the honor has been all mine, it's been a pleasure. 20 21 It's an honor tonight to be able to 22 be with you and to speak before this distinguished 23 group. We of the General Assembly extend a warm welcome and a warm welcome home to Commissioner 24 25 Clyburn.

1 Commissioner Clyburn, in looking and doing some homework, I won't give dates, but I did 2 3 my first radio show a few months after you were born. Again, we won't give dates. 4 But I have been honored to know 5 6 Commissioner Clyburn for a number of years, and I 7 have watched her with great respect and admiration 8 as her public service career has developed from 9 her posting at the South Carolina Public Service 10 Commission over ten years ago to her recent appointment to the Federal Communications 11 12 Commission. South Carolinians are fortunate to 13 be the recipients of her outstanding civic 14 15 generosity and leadership by Ms. Clyburn and, of 16 course, by her father, the distinguished Congressman and Majority Whip of the U.S. House, 17 18 James Clyburn. 19 The Clyburns have many contacts and many relatives who live in Lee and Sumter County. 20 21 They're friends of mine, and I'm glad to call them friends and constituents, Commissioner. 22 23 In my role as a legislator and public servant, I have been afforded the 24 25 opportunity to observe the broadcast industry and

the vital role it plays in the lives of South 1 Carolinians from the coverage of political 2 3 processes, voter awareness campaigns, Chamber 4 events, amber alert notifications, to public affairs programs, local charities, and as serving 5 6 as the foundation of our public warning system, 7 which is so critical in an area that is frequently the target of dangerous hurricanes and other 8 9 severe weather. 10 I go back to the days of radio when, if you did a radio show -- and for those of you 11 12 who did, you had a camcorder, or not a camcorder, but a recorder on each side with a 4-by-8 piece of 13 plywood with a little tape, and you kind of -- and 14 15 you whomp, whomp. Those were the days when we 16 cued those little tapes. 17 So, you know, radio has some so far 18 in just a few short years. I've had the 19 opportunity to observe the industry from the other side as a host of a local radio show, a beach 20 21 music show on Sunday evenings, networked across South Carolina on five radio stations. 22 23 I experience a personal hometown connection that exists between the broadcaster and 24

their listeners. I guess I'm boasting. But the

25

1 rating industry says I have many thousands of listeners, and I'm proud to be a part of that 2 3 process, I want you to know that tonight. 4 I personally see how much the public depends on local radio, I see how dedicated 5 6 conscientious station managers and owners are, and 7 I see the loyalty to the public of station 8 employees. I also see the enormous challenges that local stations face today to keep their 9 10 business afloat. I can't put enough emphasis on that. 11

To keep employees on the payroll and to continue to offer the level of community service that we have all come to expect and appreciate, any regulatory or monetary relief the FCC can provide to assist local broadcasters would be a godsend.

The people of South Carolina depend 18 19 on free over-the-air local radio and television, and we do not want to let them down. Again, 20 21 Commissioner, it's an honor for me to be able to 22 be here tonight. And please note that you are 23 welcome in Lee County or Sumter County or South Carolina any time you can come home. God bless 24 25 you.

1 COMMISSIONER CLYBURN: I appreciate 2 it. I'll see you soon. 3 MR. LAKE: Thank you very much. And, on that note, we will open the microphones. 4 We welcome comments or questions from anyone in 5 6 the room. If you'd like to make a comment or ask 7 a question, please just approach one of the 8 microphones in the aisles.

9 I will ask you to try to limit your 10 comments to two minutes, please, and to start by stating your name and any affiliation. Welcome. 11 12 MR. MILLER: Good afternoon. My name is Howard Miller. I'm a student of Professor 13 Fodder's politics and media course at University 14 of South Carolina, and I have questions for 15 16 Mr. Miller and Mr. Snipe.

Mr. Snipe, you said we need to watch out for the dangers of over-regulation. In what way does the FCC currently over-regulate you?

20 MR. SNIPE: I was speaking of future 21 regulations. We're in a difficult climate right 22 now, and if broadcasters have to spend more time 23 and money to process reportings of our activities, 24 it will drive the cost up for us, and that money 25 has to come from somewhere.

1 So we will have to sacrifice 2 services of some kind to meet that need, and 3 that's what I was referring to. 4 MR. MILLER: So you also mentioned the problems about diversity ownership. My 5 6 question is -- and I'm going to kind of side with 7 Ms. Pigg here, she's pretty plain and forthright 8 about what matters, and that's dollars and cents. 9 So my question is: If a minority 10 group or person has the money, what's the problem, why can't they bid on the station and own it? 11 12 MR. SNIPE: Is that a question for 13 me? 14 MR. MILLER: Yes. 15 MR. SNIPE: My number is up. 16 COMMISSIONER CLYBURN: You said you 17 were the one. MR. SNIPE: Well, if you have the 18 19 money -- take when I got started, for example. Back then I was fortunate to work for a good 20 21 company that allowed me to pursue my dreams and goals and didn't fire me, allowed me to continue 22 23 to work for them. Steve Patterson, who is here 24 25 tonight, was the general manager that I worked

for, and he knew that I had applied for a station,
 and he allowed me to continue to work.

3 And when I received the station, he 4 let me continue to stay there until I could get it built. I think the challenge is if you have the 5 6 money then you have to personally participate in the process. There have been several auctions 7 8 that I have personally participated in. 9 There were two auctions that I think 10 my daughter participated in. So it's a matter of 11 getting involved. People like myself would 12 probably be helpful to you. I'd be happy to share any information that I could. 13 14 So, if you have the money, you 15 really don't have a problem, you're just lacking 16 the information so that you can engage. 17 MR. MILLER: I also had a question for Mr. Miller. Sir, you said centralization has 18 19 been very cost effective for you. In what way has it been cost effective for you? 20 21 MR. MILLER: Well, it's sort of like 22 you have everything in one place so your engineer 23 can work on everything in one place, your production guys can cut the commercials and we can 24 distribute them to all radio stations in one 25

1 place.

2	So it's sort of like having a giant
3	restaurant that can serve many, many people, and
4	you're doing everything in one place, cooking
5	everything, cleaning everything.
б	So, in other words, we're
7	centralizing our in South Carolina, we're
8	actually classified as a manufacturer, we're
9	manufacturing air sound, it's hard to see, but
10	it's there.
11	The bottom line is: It takes our
12	manufacturing efforts and puts them in one place.
13	Let's say there's an emergency. It's much easier
14	to put it across four or five radio stations
15	located in once place and you've got a news man
16	who can flip one switch and all five stations come
17	up and you're reaching I mean, if you lose your
18	contact lens at night, would you rather have one
19	flashlight or would you rather have four other
20	friends with you and have five flashlights looking
21	for your contact lens?
22	You're going to cover more
23	territory. So the theory is here the name of
24	the game is how fast can you get that information
25	out to the most people because it's critical. And

1 central location of assets has allowed us to do
2 that.

3	When we first started doing this, I
4	had no idea that this two things, A, that it
5	was going to provide an overwhelming positive
6	effect during emergencies; and, two, after you
7	give out as much information as you can possibly
8	give out, then you turn it into letting neighbors
9	talk to neighbors across the network, they'll help
10	each other, you don't have to do a thing but
11	moderate. It's unbelievable.
12	MR. LAKE: I've certainly had
13	occasions where I could use those five
14	flashlights.
15	MR. MILLER: I have a follow-up
16	question on that, sir. Centralization is
17	obviously working for you right now. But I'm kind
18	of concerned.
19	Can centralization work against the
20	people in terms of, okay, everything is coming
21	into one office, you've got one editor that says,
22	For all the stations, this is what you report? Is
23	there a danger in that?
24	MR. MILLER: One editor?
25	MR. MILLER: I'm just saying, could

you possibly have one person distribute to all 1 2 stations, subordinate stations, this is what you 3 report as news because you're so centralized? 4 MR. MILLER: We don't -- right now, we take our news from the television and 5 6 newspaper, television companies and newspaper. 7 They can do a better job with it than I can right now because of my staff. They've got the assets 8 9 to cover it correctly. 10 If I did have a news director and he was doing something like that, I can guarantee you 11 12 he wouldn't be there very long, I'm not going to allow that. I mean, that's crazy. I wouldn't do 13 14 it. You know what I'm saying? I have the same 15 concern you have. 16 MR. MILLER: Yes, sir, I 17 understand. 18 MR. MILLER: I have the same concern 19 you have. MR. SNIPE: When he's saying 20 21 centralization, he's talking about in terms of 22 cost as it relates to -- in my case, I have three 23 stations in Columbia, one is licensed to South Congaree, one is licensed to Cayce, and one is 24 25 licensed to Columbia.

1	They're all located in one building
2	in Columbia, so rather than paying rent for three
3	locations, utilities, telephones for the multiple
4	locations, they're all in one location.
5	MR. MILLER: So it's not about
б	MR. SNIPE: No, not in terms of
7	diversity of format or programming content.
8	MR. MILLER: I have one last
9	question, and this is for Ms. Lugo. I'm sort of
10	curious, what does a Chamber of Commerce do and
11	why does there need to be a Hispanic Chamber of
12	Commerce?
13	MS. LUGO: I'm sorry?
14	MR. MILLER: What does a Chamber of
15	Commerce do and why does there need to be a
16	separate Hispanic Chamber of Commerce?
17	MS. LUGO: Let me address that this
18	way: When you look at our neighbors, like
19	Georgia, they have a Hispanic Chamber 25 years
20	old. And how they serve the community, they not
21	only serve the Hispanics, but they serve even the
22	English speaking.
23	And it was encouraging to me when I
24	went to Georgia and spoke with Sada, and she
25	encouraged me to have a Chamber here and how well

1 they serve the community.

2	The other area that you go to and
3	you see how they have grown and how they're
4	serving is in El Paso, Texas. Of course, we're
5	talking here about communities that are there for
6	years and they are growing and serving the
7	community.
8	But let me tell you, they have been
9	through struggles like anybody else because it's
10	not accepted, why a Hispanic Chamber when you have
11	a regular Chamber. But you have to look to this
12	as a particular culture in how we do business.
13	It's not that we're going to do our
14	own things, it's just that we understand each
15	other and it has to be in English, of course. But
16	we understand each other, and sometimes it's
17	better for you to come to me, that I speak Spanish
18	and I understand the system and I want to
19	understand the system and I want you to do the
20	right thing.
21	So the Hispanic Chambers really do a
22	great job serving the Hispanics, but, at the same
23	time, serving the community that wants to do
24	business with the Hispanics, understanding how to

25 reach them better.

1	MR. MILLER: Thank you.
2	MR. LAKE: Thank you very much.
3	Do we have other questions and
4	comments? We welcome them. This is your chance
5	to talk to your Federal government face to face.
6	MR. WALDMAN: By the way, you should
7	become a journalist.
8	MR. JENKINS: Yes, ladies and
9	gentlemen, Mel Jenkins, M-E-L, J-E-N-K-I-N-S. I
10	live here in Columbia, and I have about three or
11	four pages of notes, but I'll try to stick to the
12	two minutes. That's broadcasting, you're supposed
13	to hit your mark.
14	Thank you, Ms. Smith, for your
15	recognition that radio news has some value,
16	because radio news did produce a different product
17	than print or television. It's a different
18	approach and a different result.
19	I hope that your being here will
20	accomplish a number of things, first, that you
21	will get some good information; second, that we
22	will learn your procedures. And I'm learning
23	about them, I'm seeing how you work, and that's
24	illuminating.
25	Third, that it will get to be more

of a communication between us, the people here who 1 2 have knowledge of the past years of radio, and I'm 3 going to address that, and television and the Internet. And we can look at the future coming 4 out of that past. 5 6 I'll simply say, I have to be 7 confrontational a little bit, you people broke it, now we're going to have to try to fix it. We had 8 9 a good working model in broadcast in this country 10 which got broken as it went to the auctions and it went to bidding up the prices of these station 11 licenses and that sort of thing. 12 You broke it, now it's going to have 13 to be figured out how to fix it. Well, don't 14 15 forget, the airwaves were defined as belonging to 16 the people of the United States. It's a natural resource, a limited natural resource, that's why 17 18 we set up the system we did. 19 In other countries they set up different systems, but here it was a mixed system. 20 21 What can we do? Well, I think we need to look and 22 find how we can have more voices, and I say that 23 again and again. We need to have community involvement. 24 25

You have come in here sort of like

1 on a whistle stop, and you'll get coal and water 2 and then you'll pull the train out of town, and 3 that will be that. And we need to do it a bit 4 differently.

So that's where we're going to try 5 6 to head, that's where I'm going to try to head. 7 I've talked to some low-power FM people today, and I think we'll try to start some dialogue going to 8 9 try to deal with these things, because you can't 10 just whistle stop in and out when there's no good dialogue coming from the community to the FCC. 11 12 Thank you. 13 MR. LAKE: Madam Commissioner? 14 COMMISSIONER CLYBURN: I wanted to 15 address that particular thing, and I might get up 16 one more time about my friend, the broadcaster, about the whistle stop. I want to address that, 17 18 and I was going to say this anyway. 19 This is our first hearing outside of the Beltway as it relates to this particular 20 21 issue. As was mentioned, this was part of our

Quadrennial Review. Every four years, we look at our rules and kind of, I mean, really, look for a change.

25

The Federal government says, Okay,

we're not 100 percent sure that the current rules, 1 2 the way we've been doing things for the past some-3 odd years, we're not sure if it's kept up with the marketplace. So we're going to look at ourselves, 4 we're going to evaluate ourselves. 5 6 And one of the things in the 7 Chairman's wisdom that we decided to do was get out of the Beltway to come to see -- it's not just 8 9 coming home, I love to come home, but it's not 10 just about coming home. It's coming and seeing real people, real consumers of this product. 11 12 But it does not end here, sir, and everybody else. This is an ongoing interactive 13 process. Again, this is the first outside-of-the-14 Beltway stop. You have the opportunity to call, 15 16 write, we still open our mail, Twitter, tweet, whatever, you know, and e-mail. 17 18 Because we're on live right now. 19 Persons who are not here are viewing us live, they're listening to us live. So this is not but 20 21 one stop. And I know you didn't say that to 22 necessarily be maybe overly critical -- uh-oh, I 23 called him back. I'm just saying, it doesn't end 24 25 here, that the comment cycle is not closed. The

comment cycle technically will never be closed,
 but it's not closed as it relates to this review
 process.

4 So I wanted to reaffirm that at this 5 point so no one would think that if they didn't 6 want to come up now that they cannot email, call, 7 or write later. 8 MR. JENKINS: Thank you very much.

9 I know your father, I've worked with him, and I 10 know that you speak in the same approach that he 11 has. And I will take that as an invitation, and I 12 hope that a lot of the other people will too.

Because I think that is something that's very lacking in all parts, not just the FCC world, but that community involvement is how we will make things better.

17 Thank you.

18 COMMISSIONER CLYBURN: Thank you. I 19 appreciate it.

20 MS. SMITH: Can I also say one thing 21 just to really drive the Commissioner's point 22 home? When the Chairman came to the FCC, he was 23 very clear that this was going to be an agency 24 that would be very open, very transparent, and 25 very committed to having an open dialogue.

1 One of the early things that he did 2 and he recognized was that it wasn't that easy, 3 quite frankly, to have comments on the web or to 4 otherwise engage with the Commission. We immediately opened up some 5 6 Twitter, Facebook accounts, we immediately redid 7 the website so that you could post comment. And Bill is going to talk about how you can actually 8 9 have comments in this proceeding as well. 10 So we want to make sure you know that this is a Chairman who is absolutely 11 12 committed to hearing what you have to say. And we want you -- we're going to hold you to it as well, 13 that we want to hear from you, we want to hear 14 15 your suggestions. 16 MR. LAKE: I think that's my cue for a commercial announcement. Our website is 17 18 fcc.gov/ownership, that is an open portal into our 19 ownership docket in this proceeding. And we'd welcome anyone in the room, if you don't feel like 20 21 standing up and saying something in public, just 22 post it to that site and that will be part of the 23 record of the proceeding. And please tell all your friends as 24

25 well, because we do very much want to hear from

the people who are affected by our decisions. 1 2 MR. WALDMAN: Can your station give 3 me 15 seconds for a PSA? In addition to that, there's a 4 second project going on at the FCC on the future 5 6 of the media and the information needs of the 7 communities, it's in coordination with this ownership review, it's slightly broader. 8 9 And, for instance, it's going to 10 look very carefully at the whole question of what 11 is the public interest obligation in the digital 12 era, what happened to that structure that we had before, what should we have in the future. So 13 there's -- the website for that is 14 15 fcc.gov/futureofmedia. 16 MR. BROOMFIELD: Good evening. My name is John Broomfield, and I'm a small business 17 18 owner, minority broadcaster. There's a lot of 19 problems I think that we're facing now, but the most important one is access to capital. 20 21 I think with that we probably would be able to handle a lot of the others. One of the 22 23 -- my question is: What is the FCC doing to help the SBA guarantee the loans or get the banks to 24 25 actually make the loans?

1 MR. LAKE: We're very aware of the fact that if we -- if we weren't aware before, we 2 3 certainly heard it today, that money is a 4 substantial part of the problem in these times. And we're looking into that very closely as part 5 6 of this inquiry. 7 We did hold a full-day's workshop in Washington specifically on the question of access 8 9 to capital for broadcasters and particularly for 10 minority and women broadcasters. I don't have any solutions for you at this point, but this is 11 something we're looking at. 12 MR. BROOMFIELD: I understand that 13 SBA makes the loans or they guarantee the loans, 14 15 but they don't actually have the money. The banks 16 have the money, and the banks won't make loans. 17 I actually have an SBA guaranteed loan for one of my stations, but that was during 18 19 the time when banks were making loans, now they're 20 not. 21 MS. SMITH: But I think one of the 22 things is recognizing that there is a problem and 23 trying to understand what the problem actually I think we'll all acknowledge that even in 24 is. 25 the last four years since the last ownership

1 review, things have substantially changed.

That was one of the reasons we did 2 3 have the day-long workshop last fall to really try 4 to get a full understanding of what's happening on the ground, what's going on with the SBA, what's 5 6 going on with access to funding and we have 7 someone who's in charge of thinking about this and coming up with ideas and solutions. And we hope 8 9 to have some ideas soon. 10 MR. BROOMFIELD: I think the banks 11 -- if you talk to the banks, their problem is that they're regulators. They don't want -- the 12 regulators are telling them not to make the 13 14 loans. 15 COMMISSIONER CLYBURN: It's not this 16 regulator. 17 MR. BROOMFIELD: Well, I don't know 18 which ones. 19 MS. SMITH: It's not us. MR. BROOMFIELD: I've gone to at 20 21 least 25 banks. Because the SBA will guarantee 22 the loans, but the banks will not make the loans. 23 And they're saying that they -- well, there's different -- I don't know what all their problems 24 25 are.

1 But they're telling us that the regulator is saying that they need to clean the 2 3 books and they need to do all of this and they 4 can't make the loans. COMMISSIONER CLYBURN: I would ask 5 6 them which regulator or what regulatory body is 7 saying that. The unfortunate part about where we 8 are in today's climate, it's hard for everyone --9 now, he scared me. I'm usually pretty good, he 10 scared me. 11 It is hard for people to -- with good credit to buy a home. I mean, it's the whole 12 marketplace, I mean, the whole United States. I 13 mean, seriously, and I'm not trying to be funny. 14 15 Everyone is having the same type of issues. 16 I think you hear and see that one of the variables which we can control, which would be 17 -- some people used to call regulatory 18 19 uncertainty. The reason why we're being -- you 20 21 know, the Chairman is being so transparent and 22 open and having these type of dialogues and 23 focusing on some of the key issues you're talking 24 about is because we want to erase that part of the 25 equation, that we don't want to be seen as a

1	barrier to you attempting to do business, that we
2	are open to review, we're open to looking at
3	ourselves, to review ourselves, and to make the
4	tweaks or make the adjustments going forward so we
5	would not we don't think we are, but we try to
6	ensure that we are not one of the barriers to
7	entry, to success for you.
8	So you've got our commitment, I
9	wouldn't be on live feed saying this to you.
10	You've got our commitment in terms of our
11	universe, what we can do, we will do. I have a
12	love, a passion for radio.
13	The guy sitting behind you in the
14	chair, we once almost blew up a radio station, but
15	I'll talk to you about that later. That's how
16	much I love radio. So, you know, you've got
17	persons who are passionate and committed to the
18	viability of this space.
19	That public interest option that has
20	been mentioned is one of the reasons why I was so
21	passionate about saying yes to coming to the FCC,
22	not to have "Commissioner" before or behind my
23	name, it's because I have a love for this space
24	and love of this universe.
25	So let's each keep in touch. You

know how to get in touch with me. But I assure
 you that we're going to do our part in making sure
 that your life, in terms of your medium, is
 easier.

MR. BROOMFIELD: Thank you. I 5 6 appreciate that. My question still with -- as far 7 as the SBA, because I am currently working with the SBA, I'm currently trying to get SBA funding 8 9 for another project that I'm doing, and SBA is on 10 board, but, obviously, you have -- you have the preferred banks and then you have, I guess, just 11 12 other banks that SBA guarantees.

I'm not sure if you understand what I'm saying. The preferred bank -- I don't know the difference except for I understand that usually the preferred banks can approve the loan and then the banks will accept the loan from the preferred bank.

19 Is that correct or not?

20 MR. LAKE: I think, yes, there is 21 some stratification in that regard in the banking 22 industry. Are you suggesting that there is 23 something specific that SBA could do that it's not 24 doing or that we could be doing the same? 25 MR. BROOMFIELD: My understanding is

that the government, not FCC, but the government, 1 had extended the amount of loans, guaranteed 2 3 loans, they would do. I don't know if you know what that amount is or not, but I might be talking 4 to the wrong party maybe. 5 6 MR. SNIPE: Maybe I could offer just 7 a couple thoughts. I think one of the issues is, in terms of getting the banks to release the 8 money, it may relate to a collateral and value 9 10 issue. 11 Radio stations values are down now 12 considerably, and we are unable to use our license as collateral. And as one banker said to me, 13 We're looking for bricks and mortar. And when you 14 15 have a radio station, you don't really have bricks 16 and mortar that will serve as enough collateral to make the kind of loan that you probably need. 17 18 This is just a perspective. The 19 regulatory body that you're referring to is the banking industry regulatory body. Banks -- all 20 21 banks are under scrutiny now for the bad loans that they have made, and because of those bad 22 23 loans, they have to have a loan loss reserve, which is now much higher than it was in the past. 24 25 So their obligations to their

regulatory body has increased considerably, so 1 they are very cautious now when you come to the 2 3 table with a radio station and you don't have the kind of collateral that you need to collateralize 4 the loan, what they're looking for. 5 6 And that's why they're not -- based 7 on what I have been told, that is the issue, and 8 the Commission will not allow us to use the 9 license as collateral. 10 MR. BROOMFIELD: I appreciate it. Any help you can give on not passing the 11 performance tax would help as well. 12 13 MR. LAKE: Thank you very much. 14 MS. DOYLE: Hi. MY name is Brandy 15 Doyle, and I work with the Prometheus radio 16 project. And we help to build and support 17 low-power radio stations across the country. 18 And I wasn't planning on speaking 19 tonight, but I wanted to respond to the question that Mr. Waldman asked Mr. Varholy about the 20 21 low-power service. 22 We work with many stations, there are about 800 low-powered radio stations licensed 23 across the country, and WXRY, the station here in 24 Columbia, the LPFM station, is among the most 25

economically successful, and I think that has to
 do with its strong ties to the business community
 and the nonprofit community.

4 They're right there on Main Street and they're able to do real local service. And so 5 6 that's true. And I think that also there's 7 another point to make, that there's not many LPFM stations licensed in the mid- to large-markets in 8 9 the country due to restrictions on third adjacent 10 channel; however, you know, we work every day with low-powered broadcasting across the country, of 11 whom there are many, many economically sound, 12 viable, and successful stations and on different 13 14 models.

15 Some of the stations are run by 16 churches, a great number are run by churches, many 17 are run by emergency responders, by schools and colleges, and a lot of local government. So --18 and many of them -- you know, these news 19 underwriters, they use on their pledge drives and 20 21 other models for raising money. So there's quite a number of them. 22

I used to work with WSLR down in
Sarasota, Florida before I was with Prometheus,
and, you know, that station is doing quite well

1 with its strong community support there.

2 This year marks the ten-year 3 anniversary of the LPFM service, and so, you know, 4 throughout this year we'll enjoy sharing more success stories with the Commission and also ways 5 6 that you all can improve the regulatory landscape 7 to make it easier for LPFM stations to thrive. 8 MR. WALDMAN: Can I ask you a 9 question about that? One of the things that's 10 happening in the media landscape right now, of course, as you said, newspapers have contracted, 11 12 there's an incredible abundance of interesting new web startups, hyper-local blogs or news-oriented 13 14 startups. 15 Have you seen any signs that these 16 local websites are hooking up with low-power FM 17 and doing partnerships? Has that happened yet or 18 is that something that ought to be encouraged or 19 are there limitations for why that would happen? MS. DOYLE: It's definitely 20 21 something that could be encouraged. More, we've

22 seen it from the other side where low-powered 23 stations are looking to expand their broadband 24 capabilities as access points to help community 25 members come in and have that be a local computing

1 center. LPFM stations make a natural community 2 hub, people are already familiar with the radio 3 stations, so it gives them access that way. 4 We've done some work to try to figure out how to help stations do more streaming 5 6 and also to try to help build their news and 7 public affairs departments, both on air and broadcast and broadband. So that's something that 8 9 we're certainly looking at as well. 10 MR. LAKE: Thank you. Welcome. 11 12 MR. WHITE: Good afternoon, ladies and gentlemen. My name is Marion White, and I am 13 the control room manager at Benedict College 14 15 locally here in Columbia, South Carolina. 16 And I want to, again, thank you for coming out, because I know you have a very busy 17 schedule. As I listened to your speeches, I can't 18 19 help but notice that you are talking about commercial radio stations. 20 21 I'm from the noncommercial era, so 22 to speak. My first question -- I have several. 23 My first question to the panel, anyone can answer it, is: What do you feel is the role or impact of 24 25 noncommercial radio stations in today's community?

1	MR. MILLER: I feel it's a valuable
2	service. I feel, A, education; two, information;
3	C, a vehicle to raise money for charitable
4	organizations; an outlet for government or city
5	government or churches or in other words, it's
6	educational service or religious service, if I
7	could fall back to the beginning of it, with
8	expansion into the new day. Certainly low-power
9	FM would be taking that to a new place.
10	Is that an answer?
11	MR. WHITE: I guess that's a start.
12	MR. MILLER: College would certainly
13	be another category, but that falls under
14	education. You're familiar with WUSC. Do y'all
15	have one at Benedict?
16	MR. WHITE: Well, that's going to be
17	my next question. Because in the past three
18	years, we have been working on trying to get our
19	own radio station. We have completed the forms to
20	the FCC and, Commissioner, hopefully you can
21	answer this question we've completed the forms,
22	we've done surveys, we've done everything I
23	think we've paid the fines or fees that we're
24	supposed to pay as well, but still we're not able
25	to receive any answer as to whether or not we can

receive a low-power frequency radio station for
 Benedict College.

3 I wanted to know can -- are -- are 4 we going to receive a frequency and what the time table is for knowing so. 5 6 MS. SMITH: Well, that's the 7 Commissioner. I'm the legal advisor to the Chairman. So I think maybe the Chief of the Media 8 9 Bureau could probably answer that question. 10 MR. LAKE: I don't think I can 11 answer the question of how quickly we can act on a 12 particular application, but I do know that one thing that this commission takes very seriously is 13 that -- and we're paid our government salaries to 14 15 make decisions and to make them as quickly as we 16 can. 17 I think this agency has not always 18 been famous for that. So we are very much 19 committed to cleaning up the backlog of things that we have before us and to moving more guickly 20 21 as we go forward. 22 We certainly -- if we can't actually 23 help the industry, we want to make sure that we're not in the way. And we're determined to act more 24 25 quickly than the Commission has historically.

1 MR. WHITE: Hopefully I can obtain a 2 business card from you afterwards and we can talk 3 some more. My third question -- and, again, 4 this is to you, Commissioner -- is there any way 5 6 in which historically black colleges and 7 institutions can receive funding from the FCC in 8 helping build their program for their radio 9 stations? 10 MS. SMITH: I'm going to let the Commissioner answer that. I keep getting promoted 11 12 here. COMMISSIONER CLYBURN: 13 That 14 particular -- the only granting opportunities that 15 I'm aware of from the agency are health, 16 telemedicine related. That's the only thing I'm aware of that we do at present. 17 18 So that is something -- you know, I 19 always say if -- the person that helped raise me, whatever Congress tell us to do, we will do to the 20 21 best of our ability. 22 MR. LAKE: We did have the authority 23 to issue minority tax certificates, as someone on the panel had mentioned; unfortunately, Congress 24 25 let that authority lapse. But we certainly would

1 administer any programs that Congress gave us.

2 MR. WHITE: I had one more question 3 also. And I thank you for your patience in 4 indulging me here. It has to do with language as 5 far as what is acceptable language and what is not 6 acceptable language as far as television and radio 7 is concerned.

8 I've had students approach me saying 9 that they can say certain words on the air, and to 10 my knowledge, those words have still been banned, 11 as far as I know, of being used on the air. So 12 I'd like to know what are your thoughts on what is 13 acceptable language and what is not acceptable 14 language.

15 MR. LAKE: We have a statutory 16 command to prevent indecency on the airways. 17 That's a difficult thing do define. In recent 18 years, before the current Commission, the Commission has issued a number of orders against 19 stations that have used what were called fleeting 20 21 expletives, the use of one bad word without 22 necessarily great repetition.

Those cases are in the courts, and we're actually looking forward to some guidance from the courts over the next year as to what our 1 authority is to regulate indecency over the

airwaves and what exactly indecency is.

2

3 MR. WHITE: One more question,
4 please. Is it true that television stations have
5 more leniency than radio does or is it the other
6 way around?

7 MR. LAKE: No. They've governed by 8 the same standards. We have, for the television 9 industry, established a safe harbor, which is that 10 between the hours of 6 a.m. and 10 p.m., we expect 11 stricter standards of language because that's when 12 children may be watching.

13 What you may be referring to is that 14 our authority to regulate indecency applies to 15 radio and television but not to cable. So cable 16 and satellite TV are not subject to the same 17 restrictions.

18 MR. WALDMAN: I wanted to also 19 return to your question for a second about public 20 broadcasting and noncommercial broadcasting. To 21 some extent, we've been focused on commercial 22 broadcasting because this hearing grows out of a 23 proceeding that relates to the ownership of 24 commercial stations.

25 But the topic of the fate of

noncommercial radio is a very important one, it's going to be very central to this Future of Media inquiry. And I'll say that as we've been doing workshops and interviews on the future of media, it's actually a very exciting and interesting time in the world of public radio.

7 There's a lot of discussion about 8 how should we be doing things differently, how 9 should the Corporation for Public Broadcasting be 10 doing things differently, how should NPR be doing 11 things differently.

Public radio has kind of been hit by a lot of the same forces, and it's a great moment to join that conversation because there's very creative thinking going on about what the role of public radio is right now.

UNIDENTIFIED SPEAKER: Good evening.
My name is (inaudible) Jr. I'm a local pastor and
a former broadcaster for some 27 years in some
way, shape, or form. As a broadcaster and a
pastor, the issue of religious programming always
comes up.

When I was in radio we had what was considered to be a myth, that the FCC was going to be canceling out religious programming. This

1 continues to rise. Again, you do hear a lot of opposition by certain factions to religious 2 3 programming. A blunt question: Is religious 4 broadcasting being protected by the FCC or is it 5 6 definitely on life support? 7 MR. LAKE: I know of nothing that 8 the Commission has done or would want to do to 9 discourage religious broadcasting. And many of 10 our licensees, as you probably know, are religious broadcasters and are doing a very important public 11 service. 12 UNIDENTIFIED SPEAKER: 13 Thank you. Because I've been in there, I get these calls all 14 15 the time. 16 MS. SMITH: We still receive letters 17 about the same thing. So let's reiterate the fact 18 that we're not --19 MR. WHITE: I'd like to dispel the myths. 20 21 MS. SMITH: Yeah. 22 UNIDENTIFIED SPEAKER: My second 23 question is about the recent release of information about the 700 megahertz frequency that 24 25 some of the cell phone companies will be taking

1 over, I believe effective June 12th.

2	A lot of churches who have more
3	professional systems do have that particular band,
4	and we understand that there will be no there's
5	no protection for us, there's no grandfathering or
6	anything of that nature.
7	What is the FCC's position on this
8	and how much further can we anticipate this as
9	cellular and VOIP continues to become more and
10	more popular?
11	MS. SMITH: I think you're referring
12	to the wireless mics issue.
13	UNIDENTIFIED SPEAKER: Yes, right.
14	MS. SMITH: There are a lot of
15	nuances with this particular situation, including
	manoes with this particular situation, including
16	what mics will actually continue to work after the
16 17	
	what mics will actually continue to work after the
17	what mics will actually continue to work after the June 12th deadline.
17 18	what mics will actually continue to work after the June 12th deadline. What I would encourage you to do is
17 18 19	what mics will actually continue to work after the June 12th deadline. What I would encourage you to do is go to the FCC website, because we've put up a
17 18 19 20	<pre>what mics will actually continue to work after the June 12th deadline. What I would encourage you to do is go to the FCC website, because we've put up a website that is very detailed about what we plan</pre>
17 18 19 20 21	<pre>what mics will actually continue to work after the June 12th deadline. What I would encourage you to do is go to the FCC website, because we've put up a website that is very detailed about what we plan on doing, what you can do if you have a mic that</pre>
17 18 19 20 21 22	<pre>what mics will actually continue to work after the June 12th deadline. What I would encourage you to do is go to the FCC website, because we've put up a website that is very detailed about what we plan on doing, what you can do if you have a mic that would be impacted by this decision.</pre>

1

2

very much.

UNIDENTIFIED SPEAKER: Thank you

3 MR. WALDMAN: I have to add a comment on a personal level about your first 4 question. Before I came to the FCC, which was 5 6 just three months ago, I was the founder of 7 Beliefnet, which is a religion website, it's 8 actually the largest religion website on the 9 Internet. 10 And since arriving here, I've found -- at the FCC, I've found absolutely nothing but 11 12 the strongest possible support in the building for the importance of religious broadcasting, and, 13 14 certainly, given my own background, mine as well. 15 UNIDENTIFIED SPEAKER: Stay there as 16 long as you can. 17 MR. MCPHAIL: Hi. My name is Keith 18 McPhail. I've been an account executive in the 19 Dallas market for about ten years. And I'm concerned a little bit about the diversity of 20 21 ownership, particularly as it relates to local 22 ownership. 23 So if you look at the Dallas market, 24 if you remove the urban stations, the religious 25 stations, and the Spanish-language stations, the

entirety of the top 25 is owned by four different
 corporations, all national in scope, all executing
 roughly the same philosophies.

4 A lot of these philosophies are, should we say, not of great benefit to the people 5 6 who work in the industry, and, in a lot of cases, 7 it seems like, well, they're a basket of radio stations, they might have some inspired choices in 8 9 some areas, other stations fall into great 10 neglect, yet they still maintain that signal. 11 Is there any conversation about 12 tightening the ownership limitations to free up some of these signals that are being held by 13 corporations that could be then acquired by local 14 15 ownership groups, and is there a possibility of 16 moving to a more strict set of renewalship application process, where, if a station is --17 let's say, for example, I can tell you about a 18 50,000-watt signal in Dallas, the number-five 19 market in the country, that at one point got down 20 21 to one dedicated employee, and that employee was 22 part time.

Is that the kind of thing that then
we could say, maybe we don't rubber stamp a
renewal and we find a new caretaker for that

1 signal?

2 MR. WALDMAN: You asked a good 3 question. Can I assume that you think that we 4 should? MR. MCPHAIL: Yeah, I'm actually 5 6 surprised -- based on the conversations that I've 7 been in, you know, with just other people in the 8 industry, I'm surprised that I hadn't heard any 9 voice towards that through this proceeding. 10 It seems like the conversation that I had heard was more about, should we make it 11 loose or keep it the way it is. My thought would 12 be that a very detailed conversation about making 13 14 it a tighter set of ownership limitations so that 15 we do have active caretakers for each signal, that 16 we have people who are passionate about this, the signals that they have, and that do have an 17 employee base that are focused on that signal 18 19 would serve the community better. 20 If it's just sort of one more of 21 five, how are you blocking other people who would 22 want that other than by virtue of buying that 23 license from somebody else, you have the right to 24 do that. 25 And it seems, in several cases,

certainly two I can cite specifically in Dallas, 1 you have stations that, because of economic 2 3 conditions, are being starved of their resources, 4 yet those individual stations are very healthy stations, I'd say two of them kicking out over \$20 5 6 million a year, but, because they're part of a 7 larger portfolio, the people who work for those 8 stations are being punished and the resources are 9 being pulled away from them and jobs are being 10 eliminated even though that individual business is 11 healthy. 12 MR. WALDMAN: There's two parts to what you're saying or two parts to what you're 13 suggesting, one has to do with ownership rules and 14 15 the other, if I'm hearing you right, actually has 16 to do with the license renewal process. 17 MR. MCPHAIL: Right. Which, in my 18 mind, seems to be two ways to free up signals for 19 local ownership. MR. WALDMAN: Yes, exactly. But I 20 21 wanted to follow up on the second part. We talked 22 a lot about the -- actually, I want to get a 23 reaction to some of the folks on the panel to what you said about ownership, but I also wanted to 24

25 follow up on the second point.

1 So there is this license renewal 2 process that often results in renewal. If you 3 were to change that and have the renewal process 4 based on some factor related to the passion or commitment to the community, how would you do 5 6 that? 7 MR. MCPHAIL: That would be a difficult question, how you would set, you know, 8 9 the marks for how you would judge that. I 10 suppose, for example, if a station -- again, focusing on a major market -- had a very small 11 12 number of employees that were focused on the operation of that station, I think that would be 13 -- you know, where to set the mark, I'm not sure, 14 15 but I think that would be something that you look 16 at. 17 I think the number of times you 18 either rebranded or flipped the format of a 19 station, I think that would be an indicator that you're not really operating that station with 20 21 great success. Those would be two things I could 22 point to that you could look at. 23 MR. WALDMAN: Does anyone on the 24 panel have any response or reactions to -- I 25 didn't catch your name.

1 MR. MCPHAIL: My name is Keith 2 McPhail. 3 MR. WALDMAN: -- to Keith's 4 comments? MR. MILLER: Keith, the only 5 6 question I would have is did somebody come up 7 against them as duplicated in the marketplace? 8 MR. MCPHAIL: You bring up actually 9 a very excellent point. Because I do think that 10 is another area of concern. When you had a much smaller spectrum of ownership by fewer stations 11 with a larger number of people owning them, very 12 few stations were used as direct combat to 13 14 something that's already in the market. 15 So if you look, again, into the 16 market I'm at, there's guite a number of those signals, all of which are owned by the large 17 18 corporations, where they're using a signal to limit the success of something that's almost 19 exactly or a very, very similar format. 20 21 So they're repeating -- in terms of serving the community, I don't know that 22 23 repeating, you know, Lady Gaga that's already out there is necessarily a service to the community. 24 25 Not trying to bag on Lady Gaga.

1 But when you have four and five 2 stations in a market that are only being used to 3 limit the success of their other corporate 4 competitors, and then they're really caught in a game that has more to do with securing ad dollars, 5 6 haven't we gotten pretty far away from the public 7 interest at that point? MR. MILLER: Well, if that was the 8 9 intent, sure. On the other side of the coin, 10 somebody across town might think they can do country just as well or better. I don't know the 11 12 circumstances. I mean --MR. MCPHAIL: Right. And it's very 13 hard to say --14 15 MR. MILLER: It could be a number of 16 issues. It could be sheerly financial and they've found themselves in a tough spot right now and 17 18 they've had to lay off their staff. You know, 19 it's no different -- and I'm not trying to make excuses, I don't know the circumstances, but it's 20 21 no different than what the car dealers are going 22 through. It's weird out there right now. 23 MR. MCPHAIL: For sure. And I'm saying, looking at some of the national 24 25 corporations --

1 MR. MILLER: And let me say this to 2 you --

3 MR. MCPHAIL: The question is really 4 more an evaluation in which they acquired the stations more than -- certainly, I think, looking 5 6 at Citadel and Cumulus, they bought at very high 7 numbers right at a time when it was probably a 8 difficult time to buy. 9 MR. MILLER: I think the bottom line 10 there is diversity is the answer. If you want to be successful with a radio station, you've got to 11 12 put something on there and you've got to be creative enough to draw an audience. 13 14 MR. MCPHAIL: Right. 15 MR. MILLER: And then that's going 16 to draw your sales. So the focus has got to be on the radio station, whether you've got one person 17 18 running it or 15 people running it. You've got to 19 put something on there that people want to hear. MR. MCPHAIL. Absolutely. 20 21 MR. MILLER: So, I mean, I 22 understand. But the bottom line is I don't know 23 how to answer your question. I think a lot of what you've seen of those kind of things are 24 25 coming to an end, because now it's getting down to

1 the operations.

2	MR. MCPHAIL: Right.
3	MR. MILLER: Companies that are
4	successful have broadcasters in there, that's
5	what's making it successful, and have sellers in
6	there who can sell, who've done it, who've been
7	around the business, and managers who have been in
8	the marketplace and know how to run the company,
9	that's what's making it right now. One good thing
10	about the small markets, we know our advertisers,
11	face to face.
12	MR. MCPHAIL: That's one of the
13	beauties, I think, of small markets and one of the
14	dangers of large markets when you have
15	corporations rolling in, is they're not building
16	those same type of relationships between a car
17	dealer that you know personally and a radio
18	station that you guys are going to be living in
19	the same community for a long time. There's a
20	little bit different mindset to how you approach
21	that business model.
22	MS. PIGG: Did I understand you to
23	say that the station is billing \$20 million and
24	only has one employee?
25	MR. MCPHAIL: Those are different

MR. MCPHAIL: Those are different

1	stations. I don't know how you could possibly do
2	that. You would need something more compelling to
3	broadcast than one person could come up with to
4	generate \$20 million.
5	MR. MILLER: If he's doing \$20
6	million, I want the employee's name.
7	MR. MCPHAIL: I don't know. To my
8	way of thinking, it seems like a bright line rule
9	that is the tightening the you know, the
10	amounts that a national corporation can market
11	would seem to make a lot of sense and certainly to
12	have, you know, a greater opportunity where all
13	your general market stations belong to national
14	corporations, finding a way to correct that, I
15	think, would be a great help to Dallas.
16	MR. MILLER: Let me say this: We've
17	got a guy in this room right now that runs a
18	cluster of stations in Columbia that everybody
19	wants his ratings, Steve Patterson. He's a
20	corporation in himself. He's doing a good job and
21	he's a good broadcaster, and he supports South
22	Carolina broadcasters, and he's in the community.
23	And, obviously, what you're talking
24	about doesn't exist with Steve. I wish one of the
25	stations was run by one person. But, anyway, I

guess what you're saying, there's good and bad 1 situations in every market, there's good and bad 2 3 situations in every business. 4 So maybe, in this particular case, not knowing all the circumstances and what you're 5 6 telling me, I'm trying to give you some answers in 7 a very vague way. I don't tiptoe very well. 8 MR. MCPHAIL: Thank you. 9 MR. LAKE: If I could answer your 10 specific question, we are looking at our rules with an open mind as to whether we tighten the 11 12 rules, loosen them, or change them in some other way. So this is why we want to hear from all 13 voices, and we're very happy to hear yours. 14 15 One of the things we're trying to 16 get on top of is what relationship there may be between concentration of ownership and the kinds 17 of quality of service that we're all seeking. 18 19 MR. MCPHAIL: I think one of the questions that comes with that is, is it a 20 21 question of the mechanism of a large national owner or bad actors that are using that mechanism. 22 23 And I suppose my final question would be: What would be the appropriate way for 24 25 people who say that they feel like they have

something to communicate, maybe they feel like they were wronged in a situation with a national owner, to communicate that and get a voice with the FCC?

5 MR. LAKE: If it relates to these 6 ownership issues, we welcome your comments 7 submitted to fcc.gov/ownership. If it's a complaint about the behavior of a broadcaster, the 8 9 FCC receives complaints, so you can go on our 10 website and we'll direct you as to how to file one. And we have an Enforcement Bureau that 11 12 operates to receive those complaints and to consider them. 13 14 MR. MCPHAIL: Thank you very much. MR. CLAY: My name is William Clay. 15 16 I live in Charlotte, North Carolina. And I'm very glad to have the opportunity to come back to 17

18 Columbia, where I worked up the Hill at the Budget

19 and Control Board about -- a few years ago.

20 So thanks, Commissioner Clyburn and 21 Mr. Waldman, Mr. Lake, Ms. Smith, Mr. Tatel, for 22 coming down and escaping the confines of the 23 Portals.

I was up in your neck of the woods a little before Thanksgiving to talk with some of

your staffers, including Rick Kaplan on the 1 Commissioner's staff, about an issue that at first 2 3 doesn't sound like an ownership issue, but we've 4 heard several eloquent speakers talk about factors related to this. 5 6 Mr. Snipe said it most clearly, it's 7 all driven by the market. And you guys have set a floor in certain parts of the market that have 8 9 encouraged property speculation, which Keith was 10 just talking about, or, as the gentleman across the way said, You've broke it, now we've got to 11 12 fix it. I'm here to help. Because while, in general, you face 13 14 a daunting array of competing objectives and 15 interests as you try to figure out how to foster 16 our nation's civic and economic health, I've got something that's almost a no-brainer. 17 18 In ensuring the localism that 19 Ms. Pigg and Mr. Miller and Mr. Snipe have all talked a lot about, as well as the people in the 20 21 audience, and in putting a break on the 22 consolidations that Keith is describing so 23 eloquently -- and I'm going to ask for a little bit of patience, there's no way I can get through 24 this in two minutes, but I'll stay focused. 25

1	What I'm talking about is the first
2	local service preference in FM channel allotment.
3	Mr. Lake may be familiar with this. I think I
4	heard a moan of recognition behind me.
5	Actually, Prometheus and the Media
6	Access Project and I have supported each other in
7	comments in a couple of rule makings. I have not
8	participated in the ownership rule making, but
9	when you come so close to home, I couldn't
10	resist.
11	The first local service channel
12	allotment preference is a trump card that supports
13	the FCC's frequency allocation process. It's been
14	abused for 20 years to game your frequency
15	allocation process for private gain usually, but
16	not always, to the detriment of the public.
17	It has surely fed to the property
18	speculation, the bubble of which we just talked
19	about having burst. And it's one that will come
20	back.
21	Mr. Waldman was being a little
22	optimistic in one of his questions asking what
23	happens when the current market conditions
24	improve. I sure hope you're right. And, if it
25	does, the problem will come back if you don't fix

1 it.

2	So what's the problem and what's
3	this easy fix? And I invite questions. I saw the
4	Commissioner having a somewhat skeptical view.
5	What's this guy talking about? What's a change in
6	community of license? A radio station can change its
7	service area at licensee initiative through a
8	mechanism that cuts off any competition or
9	practically any opposition.
10	It is justified on the basis of a
11	public benefit showing that can be cobbled
12	together by actually, I think it's usually
13	cobbled together with a pair of scissors and some
14	paste and a copy of the Yellow Pages by about two
15	dozen attorneys in Washington.
16	But, at any rate, it is a totally
17	meaningless public benefits showing, and I've
18	filed lots of filings that go into the ins and
19	outs of that, and it has to do with the same
20	things that were wrong with what the court
21	objected to in the Bechtel decision.
22	The way it works is a broadcaster
23	picks an urban market he wants to move a rural
24	station into. He looks around for a suburb that
25	doesn't have a licensed radio station. He calls

up one of those two dozen guys in Washington, and 1 after waiting a year or two, he gets his station. 2 3 And by doing that it has completely 4 trumped a very carefully constructed and a really very well-thought-out process of frequency 5 6 allotment. Now, the proponents of this say --7 MR. LAKE: If I may, I am familiar with this policy and the issue and would love to 8 9 speak with you further about it with you offline 10 as soon as we're finished. 11 If I may, I'd just like to hear 12 other comments from people who want to talk specifically about the media ownership rules, I'd 13 14 like to move to them and would very much like to 15 continue this conversation with you. 16 MR. CLAY: Okay. I waited until there was no one else brave enough. 17 MR. LAKE: Okay. Go ahead, but keep 18 19 it -- and just a couple more minutes. MR. CLAY: I'm doing my best. Okay. 20 21 Typically, these proponents say the licensee is 22 improving his facilities. In many cases, and I 23 exclude Mr. Snipe and Mr. Miller, both of whom have had move-ins like this where these things are 24 not all true; but, typically, what happens after 25

this facility is improved, you've got a new 1 transmitter site, often a wholly different 2 3 coverage area, a different studio, a different call sign, a different format, and a different 4 owner, often a chain broadcaster who paid too much 5 6 for the station and now is in bankruptcy. 7 The only thing that stays the same, quite literally, is the FCC facility ID. Nothing 8 9 else stays the same. To call that improving a 10 facility is violence to the English language. Here in South Carolina, since 2000 11 -- I've got a show and tell -- 17 small towns, the 12 little red dots on this map, have lost their local 13 FM stations over the last ten years. Many of 14 15 those are county seats that provided the kind of 16 service that the sheriff's deputy was telling us about earlier. Those voices are gone forever. 17 18 Now, there's still a radio station 19 there, but it's typically an AM daytimer and it hasn't gotten its FM translator yet. So it's lost 20 21 a powerful full-time voice. That's a significant hit to these little towns all over the state. 22 23 And if you look at this map, although it looks complicated, it's very simple. 24 25 All those rural stations are being sucked into the

1 nearby urban area. And that is being driven by a market that is created by a frequency allotment 2 3 system that you folks have allowed to be gamed almost without limit, the only limit is frequency 4 spacing -- is the frequency spacing rules; if it 5 6 weren't for that, we'd all be sucked into the 7 urban market. So my easy, no-brainer fix, define 8 9 first -- first define local service. Local 10 service is the trump card in this equation, but you have no definition for it. I have a 11 definition. 12 The community to which you provide 13 local service is the community or urbanized area 14 15 in which the largest numbers of public listeners 16 reside, the largest number of potential listeners 17 reside. 18 Now, Mr. Snipe got his participation 19 in the Columbia market by saying he serves Irmo. 20 MR. SNIPE: No, that wouldn't be me. 21 MR. CLAY: Your predecessor? 22 MR. SNIPE: No. Actually my station 23 is South Congaree and Columbia. It was licensed in South Congaree, and it's still licensed to 24 25 South Congaree.

1	MR. CLAY: I beg your pardon. That
2	was Double O South Carolina Corporation. At any
3	rate, one of Mr. Snipe's competitors got licensed
4	to Irmo but he's serving the Columbia market.
5	And you can pick any little suburb
6	you want and put a license on it. So that is what
7	I would suggest is the fix for this. You can
8	bring you can guarantee localism.
9	We started off talking about
10	ownership, right? Localism, concentration of
11	ownership, you can work on both those things in a
12	positive way. Easily, you've got three platforms
13	ready to go.
14	You've got the rural radio rule
15	making that's open right now, you've got the FM
16	allotment streamlining that's still in
17	reconsideration, and you've got at least seven
18	facility adjudications that are contested and not
19	yet final, any one of which, with the right
20	decision, could turn this around and bring
21	benefits to the whole United States easily, and
22	you can get a plus and a pat on the back and then
23	go on to the really tough questions. And I'm glad
24	it's you and not me.
25	MD IAKE. Thank you wary much

25 MR. LAKE: Thank you very much.

1 We'll be happy to take that into consideration. Do we have any further comments or 2 3 questions? If not, we'll consider this a very 4 successful and worthwhile and useful session, it certainly was from our standpoint. I hope you 5 6 learned something and enjoyed something. 7 Do we have any final remarks prompted by any of this discussion from members of 8 9 our panel? 10 MS. LUGO: May I say something? I'm addressing you, sir, about the access to capital. 11 We are from the South Carolina Hispanic Chamber of 12 Commerce, and even though we're a small Chamber 13 and we are just starting, we identify that that is 14 15 the critical part of a start-up or ownership of 16 the business. 17 And I have asked my marketing staff to focus on that, because we have tons of 18 19 institutions and people that will show you how to make a business plan, a marketing plan, and so on; 20 21 but there's nobody out there that can lead you 22 through how to access capital. 23 I know it's difficult, I know it's sometimes impossible, but I think that somebody 24 25 has to come up and address the situation, not with

seminars, not with having the SBA and different 1 people to explain how they do it, it's just to fix 2 3 what they have and make it accessible to the 4 start-ups and the businesses that they want to improve what they have. 5 6 And for me to be here has been a 7 learning process, and I'm happy that I'm here today, because I'm learning a different aspect of 8 9 the market and another kind of broadcasting and 10 the radio and TV stations, that's a different market from the one that we are addressing. 11 But, certainly, this access to 12 capital is important in every, every market. 13 So I thank you for bringing that up, and I know it's 14 15 been opened up here. And I'm taking this back to 16 the Chamber and asking them again to really focus on this. 17 18 Thank you. 19 MR. LAKE: Harold, last thoughts? MR. MILLER: Please. 20 In working 21 with the translators and the FM branch, I'd like 22 to say thanks to these people who not only work 23 with you but work hard to get you answers back. It was Rob Gates over in translators 24 and Peter Doyle, the audio-visual chief, Jim 25

1 Bradshaw, Rudy Genachowski and deputy chief -- Jim Bradshaw and Rudy Genachowski and Engineer Norm 2 3 Miller. They have gone out of their way to really 4 try to help me in many situations. And thank you very much and thank 5 6 y'all for having this in South Carolina and coming -- and going out of your way. Commissioner, thank 7 you for coming. 8 9 The only thing I'd like to say to 10 everybody is I want to make one statement about dollars. We talk about dollars a lot here. 11 Dollars are employees' paychecks, they're their 12 dogs, cats, mortgages, spouses, their food, their 13 14 babies, their homes. 15 I want y'all to understand 16 something. When people talk about profit, it's not about greed always, it's about survival. And 17 it's tough out there right now, and the reason we 18 19 say that is because we're all in it, I think all of us know that. 20 21 We probably -- we want to serve, we want to do the right things. And coming to a 22 23 place like this and listening to all of you is a good thing. And I do appreciate all of y'all 24 25 attending, and I've listened intently to

everything everyone has had to say, and thank you
 for sharing.

3 MR. SNIPE: I guess what I'd like to 4 say is that I think we all want the same things 5 from broadcasting. I think we all have a sincere 6 desire to serve the public interest and do the 7 best thing for the communities that we're located 8 in, it's just that we probably differ on how that 9 should be done.

10 In my case, I think we need to be careful in how we seek to plug the hole that we're 11 12 seeking to control what may be done to correct something that the major large broadcasters are 13 doing is going to have a major effect on the media 14 15 small guys that are operating, because you cannot 16 cast the net -- catch the shark and not catch the small fish in it as well. 17

18 So as we proceed into the future, I 19 think we should proceed with caution that we all should be heard and everything should be looked 20 21 into, but it's that unintended consequence that we must be so acutely aware of, because many of the 22 23 things that we want to resolve really pretty much resolve themselves anyway, and it's just going to 24 cause another effect. And as we move forward into 25

the future and we look closer at ownership, let us
 move forward with caution.

3 Thank you. 4 MR. LAKE: Thank you. We were going to have a couple of songs from our surprise guest, 5 6 Jimmy Buffett, but we'll hear from Jane instead. 7 MS. PIGG: I won't sing, but I would like to thank everyone for coming out. I'd like 8 9 to thank everyone who is watching this. Radio is 10 your friend, and a good radio station is a 11 tremendous asset to a community. 12 We are going through a tough time, but with God's help we're going to make it through 13 this and we're going to continue to have that 14 voice in the dark, we're going entertain you, 15 16 we're going to inform you, we're going to educate 17 you. On behalf of the South Carolina 18 19 Broadcaster's Association, Commissioner, thank you for coming; Commission, thank you for choosing 20 21 South Carolina to have your first 2010 hearing. Thank you for being here, you're welcome back any 22 23 time. MR. LAKE: Thank you to all of our 24

25 panelists and to all of you for joining us, for

1	offering your questions and comments. And we are
2	adjourned.
3	(The proceedings adjourned at
4	8:38 p.m.)
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4	RICHLAND COUNTY:
5	
6	I hereby certify that the foregoing
7	meeting was reported, as stated in the caption,
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9	to that written page under my direction; that the
10	foregoing pages 1 through 134 represent a true and
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15	the Board of Court Reporting of the Judicial
16	Council of South Carolina, I make the following
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23	for this meeting. I will not be taking this
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4	reporting agency from whom a referral might have
5	been made to cover this meeting. I will charge
б	my usual and customary rates to all parties in the
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8	This, the 1st day of March, 2010.
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12	RITA A. DEROUEN
13	My Commission Expires
14	August 12, 2019
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