Walter Boswell

From: Bruce Kushnick [dataqualityform@fcc.gov]
Sent: Tuesday, July 06, 2010 12:02 AM
To: Walter Boswell; Betty Morris
Subject: Data Quality Comment

DATE SENT:
Tue Jul 6 00:01:34 2010

NAME:
Bruce Kushnick

INFORMATION PRODUCT TITLE:
All Phone, broadband, internet and wireless data pertaining to customer charges, including all taxes, surcharges.

INFORMATION PRODUCT DATE:
2000-2010

SPECIFIC COMMENT:
Virtually none of the data matches actual phone bills, and there is no breakouts by low, medium and high volume customers -- thus biasing all data toward only high-volume customers.

SPECIFIC DATA QUALITY GUIDELINE VIOLATED:
It is not objective, reliable, lacks quality and integrity and therefore helps to create bad public policies.

ACTION FCC NEEDS TO TAKE:
The FCC is planning on raising rates 5 different ways in the name of broadband, and yet it does not have enough accurate data to assess the harms to customers. Before any new increases are even proposed, the FCC needs to get accurate data using actual phone bills.

This is our 3rd Complaint and will be sent to 'Karen Wheeless'; 'Betty Morris'; 'dataqualityform@fcc.gov'

PREFERRED METHOD OF RESPONSE:
email

POSTAL ADDRESS:

EMAIL ADDRESS:
[redacted]