

Administrative Review

Sandy Haase Bessie Bordenave



TCB Filing Procedures

- Improvement from ~ 1.5% of submittals requesting change to < 1% (figure is not correlated with audit rate errors)
- Prevalent Administrative Issues
 - Request for Supersede
 - Confidentiality (Permanent and Short Term (STC))
- Review spam filters to allow e-mails from following:
 - oetech@fccsun27w.fcc.gov
 - oetech@fccsun34w.fcc.gov



Supersede Refresher

- > 2 exhibits require dismissal
- TCB can supersede only prior to grant
- Two exhibits or less, < 30 days from grant and <u>essential</u> – request supersede
 - Upload replacement exhibit(s)
 - Upload explanation letter into Cover Letter(s) exhibit
 - E-mail to <u>easadmin@fcc.gov</u> with justification
 - Request fulfilled and EAS e-mail sent by FCC (becomes part of correspondence history for accreditation)



Supersede Refresher (cont'd)

- > > 30 days from Grant
 - E-mail to easadmin@fcc.gov with reason, File Description, request to place into audit mode
 - EASADMIN notifies TCB of audit mode
 - TCB uploads letter of explanation into Cover Letter(s) exhibit and correct exhibit(s)
 - TCB notifies EASADMIN of completion of all requirements
 - FCC supersedes pertinent exhibit(s)
 - Cover Letters should not include the TC#



Grant Correction vs. Grant Change

Grant Correction

- Administrative error
- No change in the basic decision related to the authorization
- May be a Grant change or an exhibit revision
- Restricted to either correcting the Grant or clarifying the exhibit not both

Grant change

- Results in a change in the basic decision related to the authorization
- The Grant is corrected <u>and</u> one or more exhibits is modified
- Permissive Change required



Grant Correction Process

- Follow supersede procedure to submit corrected exhibit
- Missing exhibit <30 days from grant TCB can add; >30 days from grant TCB request thru easadmin@fcc.gov
- Data correction < 30 days from grant TCB makes corrections; > 30 days grant request thru easadmin@fcc.gov
- Request thru <u>easadmin@fcc.gov</u> must include appropriate justification and not exceed two exhibits
- *Note: a software change resulting in new data on the Grant is a PC, <u>not</u> a correction



Grant Change Process

- Grant change requires a Permissive Change filing, or new submission with new FCC ID
 - Defined (in general) by a change to the grant in combination with a change to a technical exhibit
 - TCB should consult with FCC (thru <u>eastech@fcc.gov</u>)
 if unclear if PC is required
 - TCB should not take liberty of changing Grant & uploading new exhibit(s) to effect the change without a PC if <30 days
 - >30 days if above criteria is met a PC filing will be required



Confidentiality

- Ensure applicant is clearly informed of the requirements for Confidentiality (both Permanent and STC)
- Any exhibit not marked Confidential or STC (or superseded) is publicly available at the time of Grant. <u>Ensure that non-confidential</u> <u>exhibits do not contain confidential information</u>
- Ensure all Confidential exhibits are appropriately marked Permanent or STC
 - Mark at time of upload and <u>prior to</u> issuance of Grant
 - Must be in accordance with Grantee request
- Review Cover Letter submission for appropriate justification
- Letter should contain a specific STC date or period (45, 90, 135,...)
 not 3rd quarter, etc.
 - * Note: Uploading the request letter is not the same as "marking" the appropriate exhibit Confidential



Confidentiality Review

- Always held confidential
 - Software Defined Radio (SDR) / Cognitive radio attachments in SDR Software/Security Info folder
 - Scanning receiver data listed below as "commonly held confidential" and internal photos
- Commonly held confidential schematics, block diagrams, operational descriptions, parts lists, tune-up procedures



Confidentiality Review (cont'd) – Special Circumstances

- Special circumstances <u>requires consultation</u> <u>with the FCC thru eastech@fcc.gov</u>
 - Internal photos epoxied or otherwise sealed circuit board, sealed device, non-consumer device serviceable only by the grantee or designated tech (non-disclosure agreement may be required)
 - User's manual
 - Technical and used as a service manual only by qualified technicians (non-disclosure agreement may be required)
 - Manuals for OEM use only



Exhibits Not Granted Permanent / Indefinite Confidentiality

- Not held permanently confidential test reports, RF exposure test reports, external photos, FCC ID labels, attestation statements, cover letters, test setup photos, correspondence. Generally, neither internal photos or user's manuals.
- Block diagrams of PCs, PC peripherals and other unintentional radiators - detail not required by Rules, therefore not held confidential



Third Party Confidentiality

- Applicant or agent not authorized to view proprietary information for certain portions of a device integral to their product, but a "trade secret" of another company (third party)
- FCC approved devices third party may submit information to FCC based on agreement with applicant who provides FCC ID and Form 731 confirmation # (EA#) to third party
- TCB approved devices third party may submit information to the TCB; TCB files information on behalf of the third party, with agreement regarding confidentiality of information



Authorization & Contact Information

- Grantee Code Information (Fixed)
 - Applicant Business Name / Mailing Address
 - Person at Address to receive Grant
- Instead of applicant, mail to:
- Technical contact
- Non-Technical contact
- > Test Firm (in master TF DB, and in application)
- TCB (in master TCB DB)
- Authorized Agent
 - Authorization Letter in Cover Letter(s) exhibit signed by Grantee (person at Address to receive Grant)
 - May be "authorized" by originally Authorized Agent
 - 731 Information completed



Authorization for Form 731 Modifications

- Confidentiality must be requested by Grantee or authorized agent
- Modifications / changes
 - Requests by any listed 731 contact accepted
 - Requests by any listed Test Firm or TCB contact accepted
- > Coordinate with easadmin@fcc.gov
- * Note: Keep contact information for your organization and applicant up to date



New TCB / EAS Upgrades

- Links for contacting FCC
 - Grouped together within TCB Login area
 - EASTECH or EASADMIN option will prompt a selection from TCB contacts on file in FCC DB – one to many can be selected
 - Info request from within TCB login area flags FCC that request is high priority
 - KDB Upgrade Implementation Pending
 - Allows TCB specific categories to be available when logged in as a TCB
 - Inquiry marked as high priority and routed to specific FCC expert
- New server with automatic failover fjallfoss. Please ensure bookmarks have been changed accordingly



Administrative Contact Program

- Purpose
 - Responsible party for administrative issues
 - Primary contact for EASADMIN
- Added to the Key Personnel module
 - Send to <u>easadmin@fcc.gov</u> with descriptive subject line of <u>Admin Key Personnel</u> in e-mail
- Implementation
 - All correspondence re admin issues will be CC'd
 - Targeted administrative training
 - Phone conferences directed to admin issues
 - Broadcast e-mails re admin issues



Attachments Control

- Initiated with KDB
 - FCC Template added as "watermark"
 - Document dated
 - Version control number linked to KDB Publication #
- Methodology to be expanded
 - Measurement Techniques
 - EA Procedures on <u>www.fcc.gov/oet/ea</u> pages
 - All docs will also be in KDB



Knowledge Data Base Review

Bessie Bordenave



KDB Problems / Issues

- Retain Inquiry Tracking number to "complete" the inquiry. If clarification or additional information is required after receiving a response, please enter those concerns using the original tracking number. DO NOT use a new tracking number.
- Conversely, do not continue to use the same Inquiry Tracking number when the topic has wandered from the original inquiry
- When possible, coordinate questions within an organization
 do not send repeat questions from multiple parties
- Do not revise the question hoping for a different answer



KDB Statistics

- > KDB Inquiries
 - On track to receive approximately 1650 inquiries in 2007
 - Approximately a 10% increase over 2006
- > KDB Publications
 - Quality Control Program in Progress
 - Clean-up of current publications
 - "New" KDB publications in some instances editorial updates of previous publications



Usage Statistics

- Most commonly requested categories
 - Part 15 Intentional Radiators
 - Permit but Ask
 - Certification
 - Declaration of Conformity (DoC)
 - Labelling
- Approximate usage by TCB vs. General Public – Ratio of 3:1



TCB Specific KDB Program

- Permit But Ask allows both TCB issuance of a grant, and FCC oversight
 - Current examples
 - No test procedure / measurement technique published (WiMax / IEEE 802.16E)
 - Inadequate standard test equipment (Part 27 AWS, BRS, EBS, etc. – no call processing simulator)
 - Devices complying with extremity SAR limits
- > TCB Login for Higher Priority
- TCB only Categories



TCB Recommendation Program

- Establish an e-mail address for consideration by the FCC of improvements / changes:
 - KDB Publications
 - TCB Website
 - Search Options

Send input / recommendations to

eastcbupgrade@fcc.gov



Questions???

Thank You!