

**NETWORK RELIABILITY COUNCIL  
E911 FOCUS GROUP REPORT  
ON 9-1-1 SERVICE DELIVERY RELIABILITY**

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# CONTENTS

	Page#
1. Executive Summary .....	1
1.1 Study Methods.....	1
1.2 E911 Focus Group Findings.....	1
1.3 E911 Focus Group Recommendations.....	2
1.4 E911 Focus Group Conclusion.....	2
2. Background .....	3
2.1 Systems Overview .....	3
2.2 9-1-1 as a National Reliability Focus Area .....	3
3. Team Membership.....	4
3.1 Focus Team Structure .....	4
3.2 Focus Team Subcommittees .....	4
4. Data Collection and Analysis Methodology .....	5
4.1 E911 Data Questionnaires .....	6
4.2 Data Collection Process.....	7
4.3 Total Quality Management Approach .....	7
5. Types and Causes of Failures.....	8
5.1 National Availability of 9-1-1 Service .....	8
5.2 9-1-1 Network Architecture and Topology .....	8
5.3 9-1-1 Service Disruption History .....	9
5.4 Location of Failure .....	9
5.5 Cause of Failure.....	9
5.6 Location by Cause of Failure .....	9
5.7 Impact of Failure .....	9
5.8 Conclusion.....	10
6. Countermeasures and Recommended Best Practices.....	10
6.1 Defensive Measures for Interoffice Facilities .....	11
6.2 9-1-1 Tandem Switches .....	14
6.3 Local Loop Diversity.....	14
6.4 Network Management Center (NMC).....	14
6.5 Diverse ALI.....	15
6.6 Media-Stimulated Calling .....	15
6.7 Common Channel Signalling 7 (SS7) .....	15



7. Metrics.....	16
8. Path Forward for Sustaining E91 I Focus Group Work.....	16
9. Conclusion.....	17
10. Acknowledgements.....	17
11. Figures.....	18
12. Appendices	
1. Network Reliability Council Issue	
2. E91 I Focus Group LEC Questionnaires	
3. E91 I Focus Group User Questionnaire	
4. Summary of Answers to User Questionnaire	
5. Network Reliability Industry Initiatives	

## List of Figures

- Fig. 2-1 Basic 9-1-1, B9-1-1  
Fig. 2-2 Enhanced 9-1-1, E9-1-1
- Fig. 3-1 E911 Focus Group Team Members  
Fig. 3-2 Architecture/Technology Subcommittee Members
- Fig. 4-1 9-1-1 Tandem Office  
Fig. 4-2 End Office (No Tandem)  
Fig. 4-3 States That Received the User Questionnaire
- Fig. 5-1 National Availability of 9-1-1 Service  
Fig. 5-2 Dedicated Trunking EO to Tandem  
Fig. 5-3 Type Signaling EO to Tandem  
Fig. 5-4 Alarm Monitoring EO to Tandem  
Fig. 5-5 Alternate Route EO to Tandem  
Fig. 5-6 Alternate Route EO Around Tandem  
Fig. 5-7 Diverse Route EO to Tandem  
Fig. 5-8 Dedicated Trunking to PSAP  
Fig. 5-9 Type Signaling to PSAP  
Fig. 5-10 Alarm Monitoring to PSAP  
Fig. 5-11 Alternate Route to PSAP  
Fig. 5-12 Diverse Route to PSAP  
Fig. 5-13 Back-up Power Supply at PSAP  
Fig. 5-14 PSAP Backed Up  
Fig. 5-15 Duplicate ALI Data Base  
Fig. 5-16 PSAP Link Diverse  
Fig. 5-17 Location of Failure  
Fig. 5-18 Service Disruptions by Location  
Fig. 5-19 Cause of Failure  
Fig. 5-20 Service Disruption by Cause  
Fig. 5-21 Location by Cause of Failure  
Fig. 5-22 Location by Cause  
Fig. 5-23 Duration by Location of Failure  
Fig. 5-24 Interoffice Facility Failure Restoration Time
- Fig. 6-1 Standard 9-1-1 Serving Architecture  
Fig. 6-2 Interoffice Facility Architecture/Diversity  
Fig. 6-3 Interoffice Facility Architecture/DCS Diversity  
Fig. 6-4 Interoffice Facility Architecture/Ring Diversity  
Fig. 6-5 Interoffice Facility Architecture/Tandem Diversity  
Fig. 6-6 Interoffice Facility Architecture/Multiple Tandem Diversity  
Fig. 6-7 Alternative PSAP for Backup/Overflow  
Fig. 6-8 TOPS for Overflow/Backup  
Fig. 6-9 Diversity Through the Public Switched Telephone Network  
Fig. 6-10 Diversity Through the Cellular Network  
Fig. 6-11 Diversity Through an Intraoffice Call Termination  
Fig. 6-12 9-1-1 Serving Architecture  
Fig. 6-13 Standard ALI Retrieval Architecture  
Fig. 6-14 ALI Retrieval Architecture/ALI Diversity  
Fig. 6-15 Media-Stimulated Calling Architecture

Fig. 6-16 E9-1-1 Call Volume: City of Los Angeles, April 29, 1992 - May 2, 1992  
Fig. 6-17 E9-1-1 City of Los Angeles  
Fig. 6-18 E9-1-1: City of Los Angeles Recommendations  
Fig. 8-1 NENA Request