## Session 1: Current Approaches to Measuring Economic Impact of Broadband



### Why?

- ICT is **THE critical** (future) **infrastructure** 
  - the major platform for communication
  - for a digitally networked society and economy
  - Changing
    - Services, eBusiness, eCommerce
  - Dematerialising
    - · Digital data instead of physical media
  - Enabling new
    - Services, e.g. social networking
  - Providing a platform for innovation, productivity increase and the establishment of new businesses and for addressing societal changes

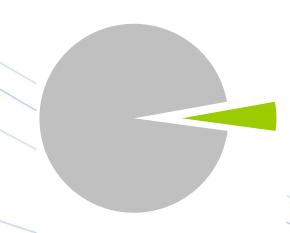


## Why?

The ICT sector represents 4.8% of the EU economy...

of the GDP) alone represents 20-25% of total business R&D

The ICT sector and investment in ICT are responsible for 50% of productivity growth







ICT sector value added as a % of GDP

Share of ICT in business R&D expenditure

ICT contribution to labour productivity growth



#### **Broadband?**

- Investment in digitally driven growth
- Capacity of broadband networks determines
  - Volume of data exchange
  - Speed of data exchange
  - Types of services that can be delivered
- EU has set concrete broadband targets
  - Digital Agenda for Europe
- BB and digital services infrastructure part of trans-European telecommunication networks
- Use official statistics to monitor progress towards achieving policy targets



#### Internet / Broadband measurement

- Broadband is infrastructure
  - Quality of service
  - Value maximised when shared
  - Standardisation is an issue
- ICT is General Purpose technology
  - Influences, changes and creates new behaviour, methods, processes
- Ultimate state of development not known
  - e.g. move from fixed to wireless broadband
  - Focus on services delivered via infrastructure
- We are interested in measuring the change
  - Past is known, present can be observed, future remains not predictable
  - Main frame, PCs, Internet, portable devices, ubiquitous connectivity, internet of things
- ICT as enabler of innovation and innovation itself



#### **Current collection**

- ICT usage
  - Existence of access
    - Type of access, devices used, locality, reasons for not having access
  - Presence of systems
    - ERP, CRM, websites, RFIDs
  - performance of activities
    - eCommerce, Internet activities, skills, electronic exchange of documents
    - eSkills
  - Limited information on intensity
    - Frequency of use
    - Share of employees using internet, mobile devices
    - % of eCommerce on total sales



### **Broadband data strategies**

- Distinction according to supply, use and impact of broadband and Internet
- Data will be the ICT's natural resource to be explored
  - What are the data sources?
  - Who are the data owners?
  - What is the methodological approach?
  - What limitations do exists?
- Challenge on measuring
  - services and data exchanged
  - how persons, businesses and governments interact on the Internet



# Thank you for listening

