Presentation to FCC

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Outline

1. What to do about broadband?

2. What to do about local competition (or lack thereof)

3. Recommendations

What to do about Broadband?

1. No killer apps

- Napster / Online games
- 2. No obvious future apps
 - \$500 billion in productivity?
 - Biotech
 - Health
 - Robotic surgery
 - Homeland security
 - New possibilities and new hopes

What to do about Broadband?

- 1. Not a chicken-and-egg problem
 - 24 million users
- 2. No urgency
 - 75% are happy / Only 29% signup even when free
- 3. Give away content if you want a killer app
 - Movies and CDs might cost \$5 billion
- 4. Field of Dreams strategy failed
- 5. I respectfully disagree with conclusions of Office of Technology Policy: "Actions to accelerate demand are justified and valuable" (Understanding Broadband Demand 9/23/02)

What to do about Local Competition (or lack thereof)

1. Incumbents dislike competition

- Dislike competing with selves (DSL, Pagoo)
- Benefits of competition don't go to new competitor
- Go to customers
- Status quo: Local prices up (9%), long-distance down (9%) (Hall & Lehr)
- No gain from entering competitive markets
- More competition may lead to more investment,
 - But whether it does or doesn't, gains will flow to consumers.

2. Not impressed by innovation

- Compare phones with computers
- Voice recognition, bill payment, Callwave, Voicemail

Wireless

Wireless as the competition?

- Some hopes
- Pricing is a disaster area
- Make money by fooling people
- Most people are on wrong plan.
- Does anyone in this room know how much they actually pay per minute for wireless? (You do know anser for long distance.)
- Talk more and rate goes up from 10 cents to 35 cents!

Conclusions

1. Energy Star for pricing of wireless

2. Put more not less pressure on opening up local markets

3. Email postage to eliminate spam