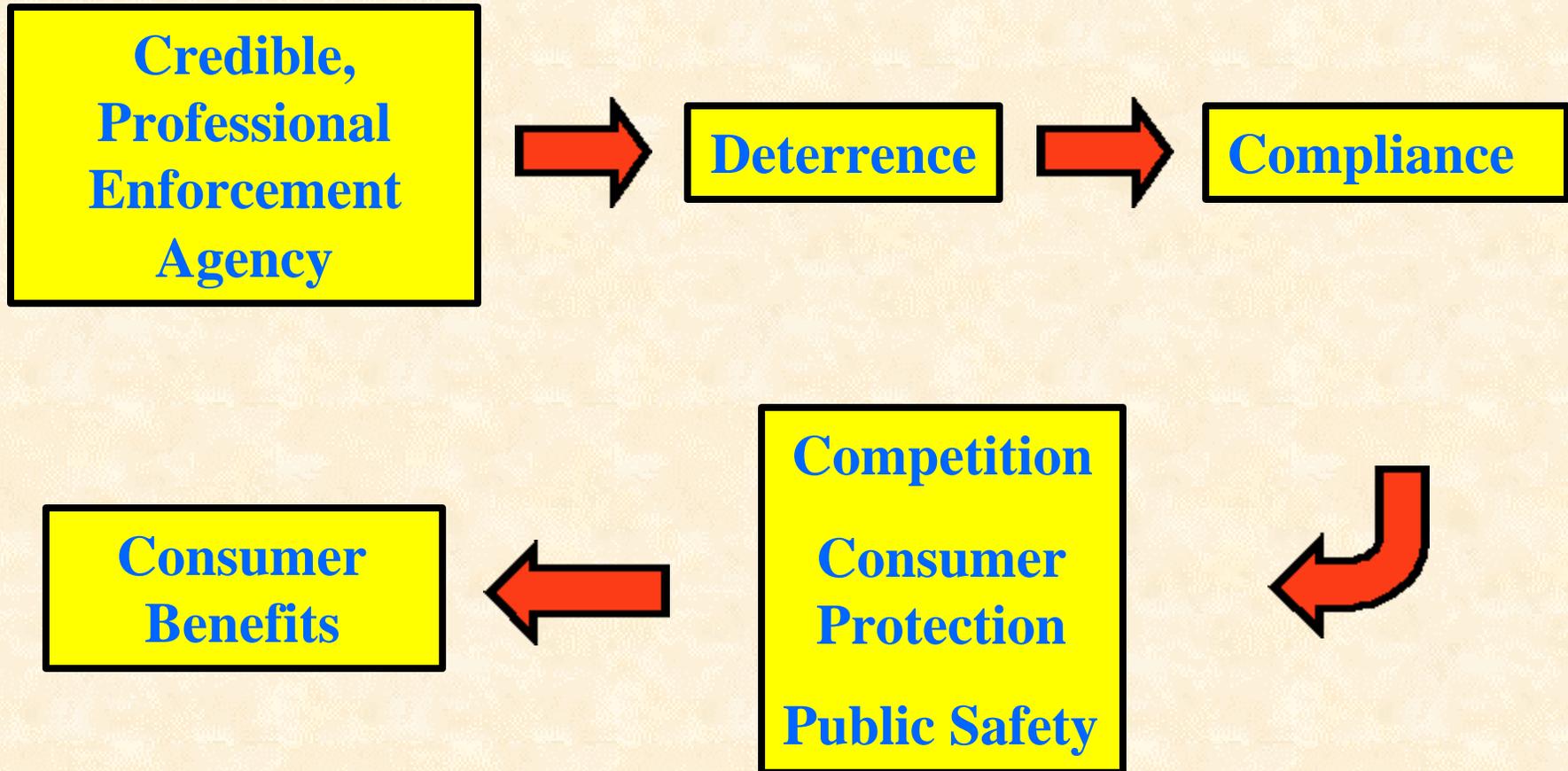


Federal Communications Commission

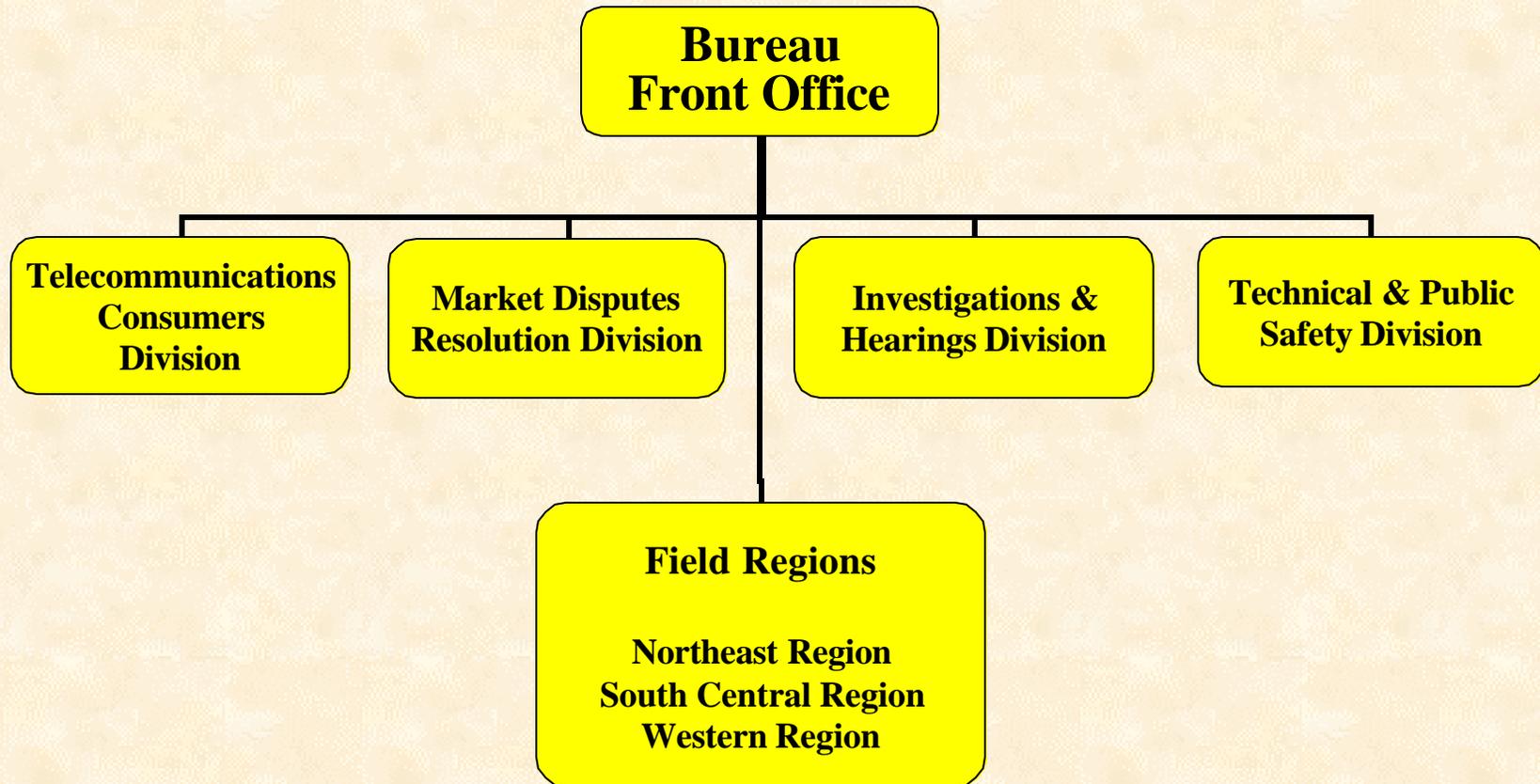
Enforcement Bureau

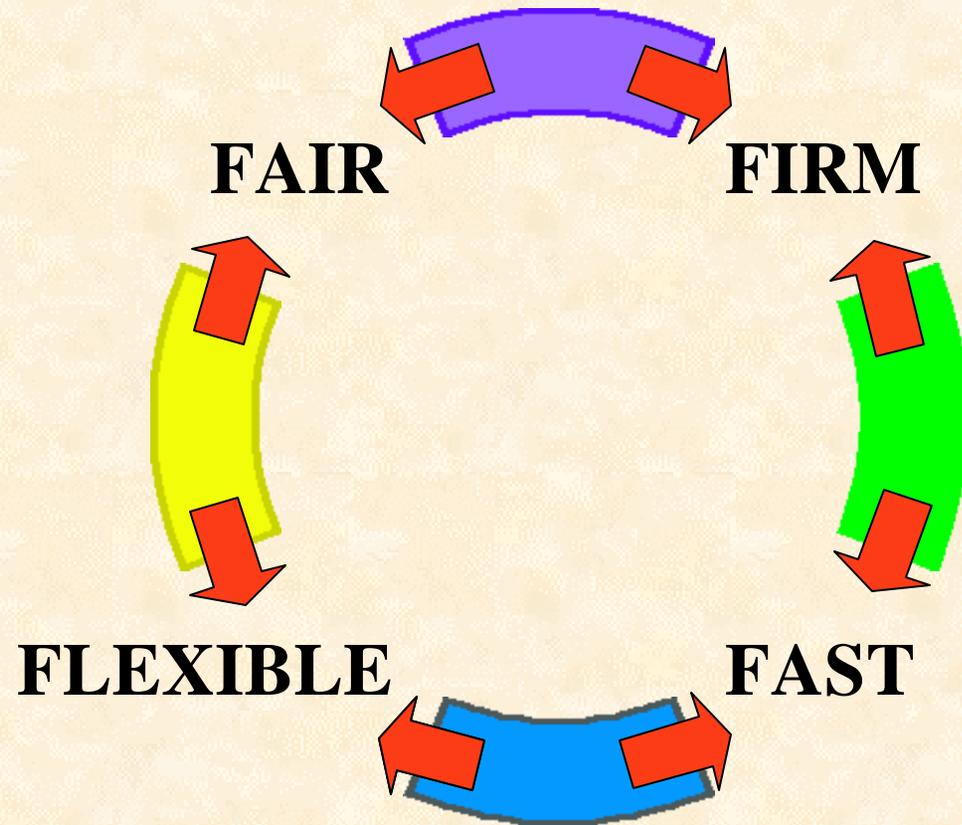
**Third Year Anniversary
Report**

October 10, 2002

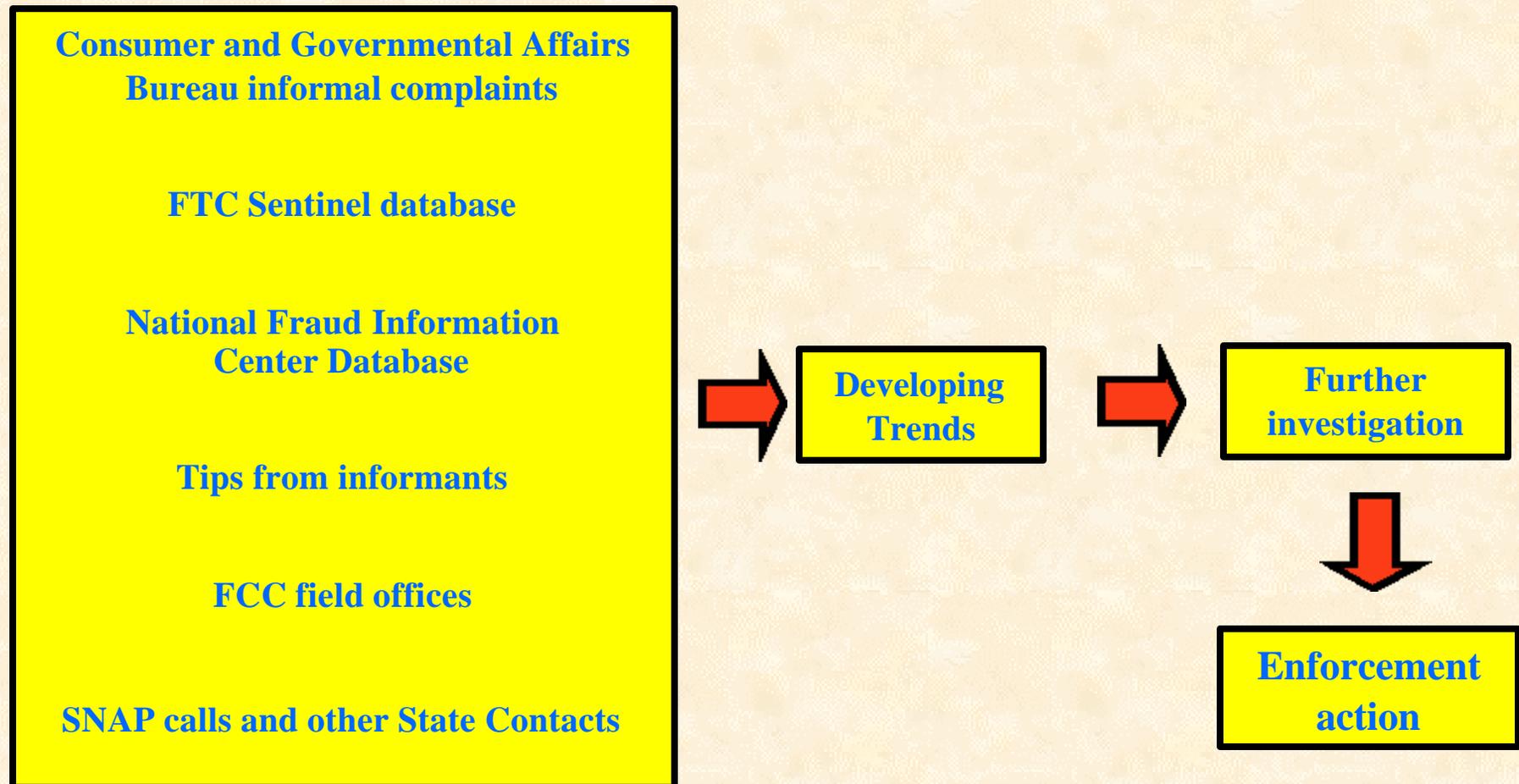


Enforcement Bureau





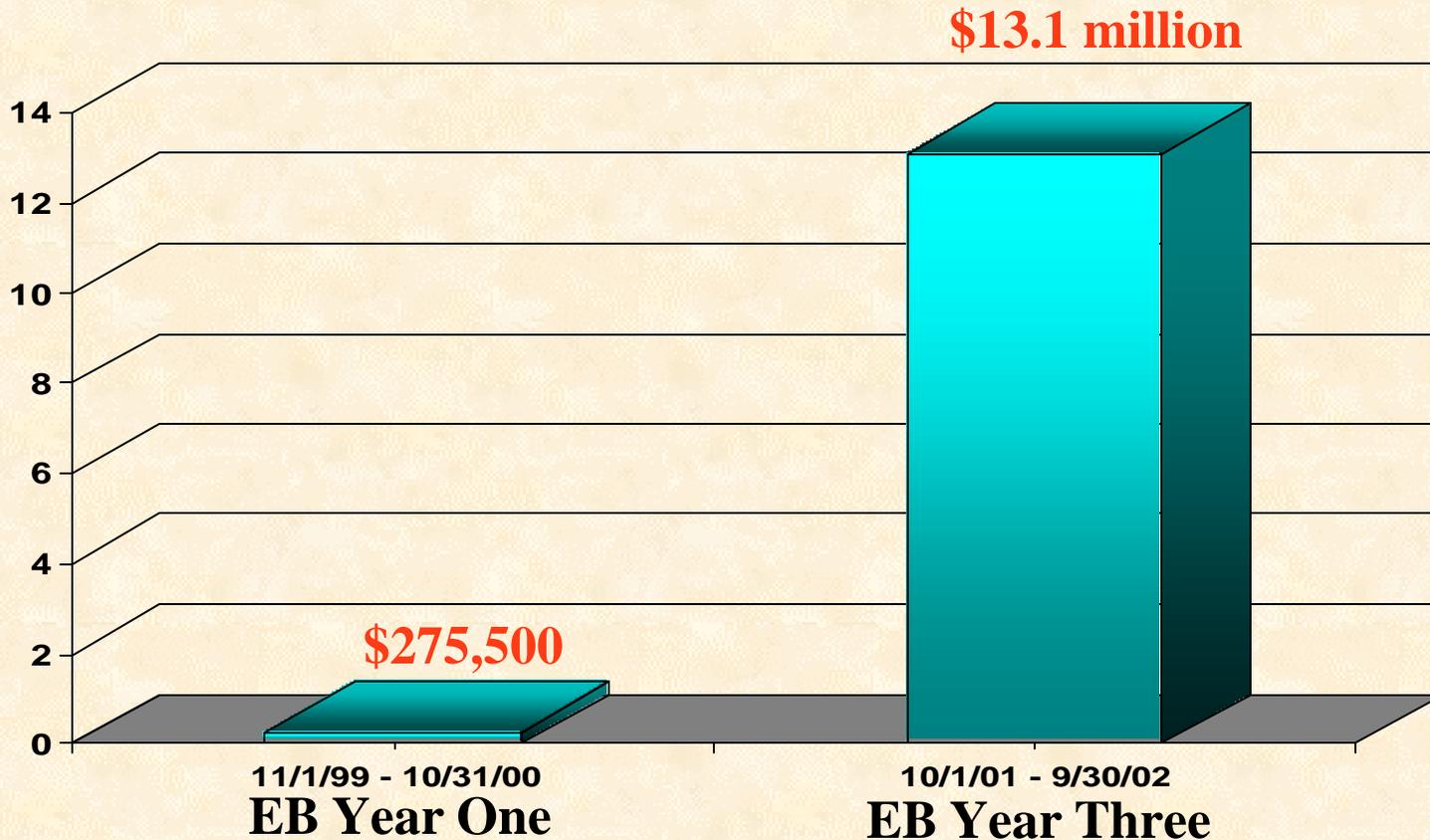
Consumer Protection Investigations



Consumer Protection-Related Enforcement Actions

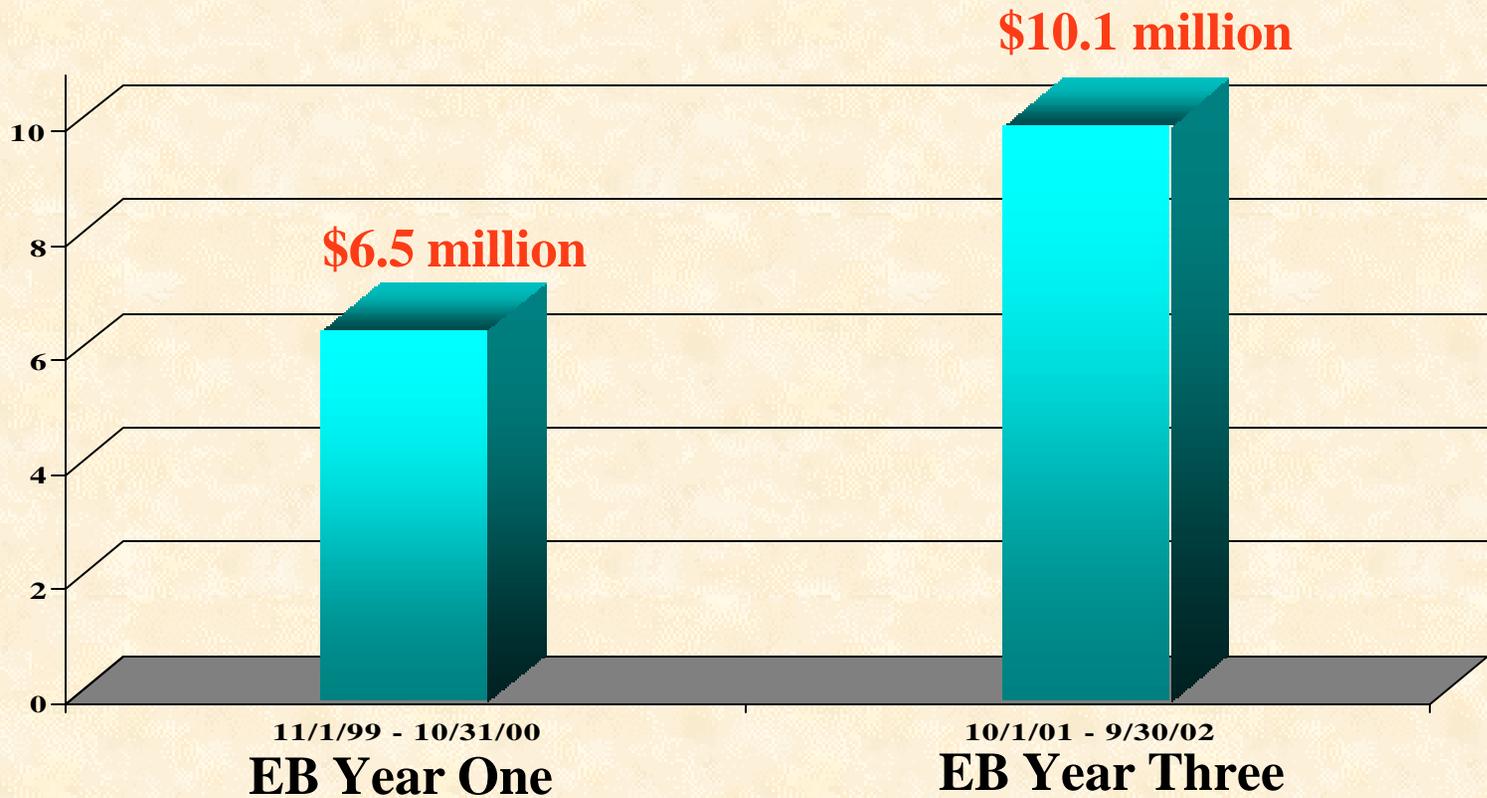
(Non-Slamming)

NALs, Forfeitures, Consent Decrees
(in millions of dollars)



Competition-Related Enforcement Actions

NALs, Forfeitures, Consent Decrees
(in millions of dollars)



Reactions to Mediation Efforts

“ . . . wishes to thank the Division for mediating its dispute The Division's assistance and involvement contributed in significant ways to the ultimate resolution of the Parties' dispute.”

“ . . . wishes to extend its appreciation for the Division's interest and attention. The staff . . . was extraordinarily responsive and attentive in addressing the parties' concerns and instrumental in reaching a settlement in this matter.”

“In all, the time period between the initiation of [our] complaint . . . and the withdrawal of that complaint . . . [after] Bureau-mediated discussions obviated the need to pursue it was less than four business days.”

Field Office Locations





**Equipment Development Group, Powder Springs, GA
Preparing Equipment for the Olympics**



**High Frequency Headquarters Building Roof Antenna
Washington, DC**



**7th Floor Comm. Room
Washington, DC**



**High Frequency Direction Finding Center
Columbia, MD**

Location of Field Investigations

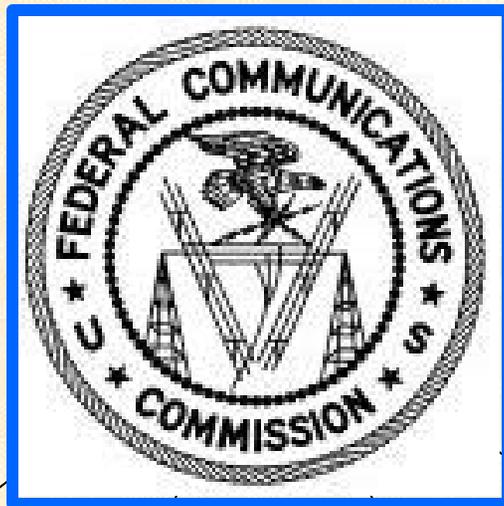
FY 2000 vs FY 2002



Public Safety-Related Enforcement Actions

(E-911, EAS, Tower Enforcement, Unauthorized Equipment and Operation)





Looking Forward to FY 2003

