



Ann D. Berkowitz
Associate Director – Federal Affairs

1300 I Street, NW
Suite 400 West
Washington, DC 20005
(202) 515-2539
(202) 336-7922 (fax)
aberkowitz@verizon.com

April 26, 2004

Peter Young
Federal Communications Commission
455 12th Street, S.W.
Washington, DC 20554

Dear Mr. Young:

Enclosed, pursuant to Condition V, Paragraph 16 and Attachment A of Appendix D to the order approving the merger between Bell Atlantic and GTE (“Merger Order”) are Verizon’s performance measurement results for March 2004. We are providing you with disks containing ASCII files of the results in the format you requested. An additional disk provides two reports that were requested by CCB staff. One report summarizes the voluntary payments for Performance Plan Years 1, 2 and 3 through the February 2004 performance month by state and the other report provides a summary by metric for the last twelve payments made.

Individual CLEC results for both the former GTE states and Bell Atlantic states are available on the web site. These CLEC-specific reports should be treated confidentially in accordance with the terms of the Merger Order, Appendix D, Attachment A, ¶ 1.

In some instances, the measurements reported do not precisely match the definitions stated in Attachment A-2b. The Attachment to this letter describes those instances in which there are variations.

If you have any questions, please do not hesitate to call me.

Sincerely,

A handwritten signature in black ink, appearing to read "Ann D. Berkowitz".

Attachments

cc: Ellen Becker

April 2004

Definitional Status for Performance measures:

Certain issues affect months previously reported, as noted below.

West States:

MR-2 Trouble Report Rate

MR-3 Missed Repair Commitments

MR-4 Trouble Duration Intervals

MR-5 Repeat Trouble Reports

Product	Month(s)	Comment
Resale POTS and Specials, UNE Platform, UNE Loop Designed and Non-Designed, UNE Loop xDSL, UNE LNP, UNE Port, UNE Transport, Interconnection Trunks MR-3, MR-4-08, MR-5 West (except AZ and VA)	January 2003 - February 2004	In certain small sample situations, a blank was incorrectly reported instead of a statistical score. Process was corrected with the March 2004 data month.