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March 25, 2004

Peter Young  
Federal Communications Commission  
455 12th Street, S.W.  
Washington, DC 20554

Dear Mr. Young:

Enclosed, pursuant to Condition V, Paragraph 16 and Attachment A of Appendix D to the order approving the merger between Bell Atlantic and GTE (“Merger Order”) are Verizon’s performance measurement results for February 2004. We are providing you with disks containing ASCII files of the results in the format you requested. An additional disk provides two reports that were requested by CCB staff. One report summarizes the voluntary payments for Performance Plan Years 1, 2 and 3 through the January 2004 performance month by state and the other report provides a summary by metric for the last twelve payments made.

Individual CLEC results for both the former GTE states and Bell Atlantic states are available on the web site. These CLEC-specific reports should be treated confidentially in accordance with the terms of the Merger Order, Appendix D, Attachment A, ¶ 1.

In some instances, the measurements reported do not precisely match the definitions stated in Attachments A-2a and A-2b. The Attachment to this letter describes those instances in which there are variations.

If you have any questions, please do not hesitate to call me.

Sincerely,

A handwritten signature in black ink that reads "Ann D. Berkowitz".

Attachments

cc: Ellen Becker

**March 2004****Definitional Status for Performance measures:**

Certain issues affect months previously reported, as noted below.

**West States:****PO-1 Response Time OSS Ordering Interface**

<b>Product</b>	<b>Month(s)</b>	<b>Comment</b>
Manual Queries PO-1-07 West (except VA)	November 2003 – January 2004	Some results were calculated based on an incorrect performance standard, causing performance to be understated. Process was corrected with the February 2004 data month.

**PR-4 Missed Due Dates****PR-5 Facility Missed Orders**

<b>Product</b>	<b>Month(s)</b>	<b>Comment</b>
UNE Platform, UNE Port, UNE Transport PR-4, PR-5 West (except VA)	January 2004	Some orders were incorrectly excluded from the Retail analog comparison. Process was corrected with the February 2004 data month.

**PR-6 Installation Quality**

<b>Product</b>	<b>Month(s)</b>	<b>Comment</b>
UNE Hot Cuts PR-6-02 VA	June 2003 – January 2004	Some troubles that were incorrectly identified as installation troubles were included in the metric calculation in error. Process was corrected with the February 2004 data month.

**PR-6 Installation Quality****MR-2 Trouble Report Rate**

<b>Product</b>	<b>Month(s)</b>	<b>Comment</b>
Resale and UNE 2-Wire Digital Services, Resale and UNE 2-Wire xDSL Services MR-2-02, MR-2-03, PR-6-01 (Numerator) VA	February 2003 – March 2004	Certain troubles were double-flagged as Installation and Repeater troubles, causing errors in the metric calculation. Process will be corrected with the April 2004 data month.

**NP-2 Collocation Performance**

<b>Product</b>	<b>Month(s)</b>	<b>Comment</b>
Physical Collocation NP-2 West (except VA)	January 2004	Some results were calculated based on an incorrect performance standard, causing performance to be understated. Process will be corrected with the March 2004 data month.
Physical Collocation NP-2-05 FL	November 2003	The CLEC numerator and denominator were each incorrectly reported as two, rather than as three. Process was corrected with the December 2003 data month.