

**VIA CERTIFIED MAIL – RETURN RECEIPT REQUESTED**

April 1, 2009

Mr. Gary Long, CEO  
Public Service Company of New Hampshire  
780 North Commercial Street  
Manchester, NH 03104

**Re: EB-09-GB-0028**

Mr. Long:

The Federal Communications Commission contacted your company by letter dated May 12, 2003, indicating that it had received complaints of harmful radio interference possibly caused by power line equipment maintained by your company.<sup>1</sup> The interference was reported by:

(name withheld)  
(address withheld)  
Lebanon, ME 04027-9715

Phone: (withheld)  
Email: (withheld)

Following that letter, representatives of PSNH came out, located several noise sources, and began work with the complainant to resolve the situation. During 2004 and into 2005, the licensee continued to experience interference and continued to contact PSNH to correct the problems. PSNH did continue to contact the licensee, and worked with him to locate and correct several instances of noise. By 2007, however, progress on resolution of the remaining instances of noise was at a virtual stand-still. During the summer of 2007, representatives of PSNH would come out, but were unable to satisfactorily locate and resolve the outstanding instances of interference.

Given the fact this case has been ongoing for quite some time without resolution and PSNH has had ample time to locate the instances of interference and make the necessary repairs, you are directed to respond to the undersigned within 60 days of receipt of this letter detailing what steps you have taken to resolve the remaining instances of interference that are reported as being caused by PSNH equipment. Should the remaining interference problems not be resolved within those 60 days, PSNH will be

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<sup>1</sup> A copy of that letter is enclosed for your convenience.

required to provide the undersigned with a status update every two (2) weeks going forward as to what progress, if any, has been made to resolve the matter.

If you have any questions about this matter, please contact me at 717-338-2577.

Sincerely,

Laura L. Smith  
Special Counsel

Cc:  
Northeast Regional Director