

Grades 9 – 12
Word Matching
(Objective: Match the words with its definition)

Service Plan

A service through which subscribers pay to have local television stations and additional programs brought into their homes from an antenna via a coaxial cable.

Cramming

An improved television system which provides approximately twice the vertical and horizontal resolution of existing television standards. It also provides audio quality approaching that of compact discs.

(CATV)

The term used to describe what occurs when a customer's long distance service is switched from one long distance company to another without the customer's permission.

HDTV

Traditional wired phone service.

Landline

A type of machine that allows people with hearing or speech disabilities to communicate over the phone using a keyboard and a viewing screen.

Slamming

The addition of charges for unauthorized services to a consumer's phone bill.

TTY

The rate plans you select when choosing a wireless phone service.