

Broadband Facts

Fixed broadband consumer disclosure

Choose Your Service Data Plan for 50Mbps Service Tier

Monthly charge for month-to-month plan	\$60.00
Monthly charge for 2 year contract plan	\$55.00

Click here for other [pricing options](#) including promotions and options bundled with other services, like cable television and wireless services.

Other Charges and Terms

Data included with monthly charge	300GB
Charges for additional data usage – each additional 50GB	\$10.00
Optional modem or gateway lease – Customers may use their own modem or gateway; click here for our policy	\$10.00/month
Other monthly fees	Not Applicable
One-time fees	
Activation fee	\$50.00
Deposit	\$50.00
Installation fee	\$25.00
Early termination fee	\$240.00

Government Taxes and Other Government-Related Fees May

Apply: Varies by location

[Other services on network](#)

Performance - [Individual experience may vary](#)

Typical speed downstream	53 Mbps
Typical speed upstream	6 Mbps
Typical latency	35 milliseconds
Typical packet loss	0.08%

Network Management

Application-specific network management practices?	Yes
Subscriber-triggered network management practices?	Yes

More [details on network management](#)

Privacy

See our [privacy policy](#)

Complaints or Inquiries

To contact us: [online](#)/(123)456-7890;

To submit complaints to the FCC:

[online](#)/(888)225-5322

Learn more about the [terms used on this form and other relevant information](#) at the FCC's website.