

# OIAC Transparency WG

## **Status Update**

5/7/2013

# Label Program

- Goal
  - Apples-to-apples comparisons when considering a service provider selection or when considering a change
- Items discussed for a potential label program:
  - Performance: upload speed and download speed
  - Data caps (at what point will additional charges be incurred)
  - Price

# Items under discussion

- Pricing:
  - When and how to calculate
- Bundling:
  - How to handle bundles and promotions
- Methodology
  - Frequency of Reporting
  - Self-Reporting
    - Future: Measurements based on IETF RFCs

# Other factors

- Customer service,
- Ease of use,
- Setup time
- Quality of the service (latency, jitter, packet drop, connectivity, congestion)