DON'T SUSPECT DEVICE FRAUD – KNOW WITH CERTAINTY

GSMA DEVICE CHECK helps you reduce risk and loss with real-time lookup of the global stolen device registry.

The prevalence and value of mobile devices is putting insurers and recyclers at significant risk of fraudulent insurance claims or of handling stolen devices.

GSMA **Device Check** enables insurers, recyclers, mobile network operators and law enforcement agencies to identify suspect devices, minimise loss and combat crime. GSMA **Device Check** is a real-time service that provides access to the world's most comprehensive and direct source of International Mobile Equipment Identifier (IMEI) data indicating device model and lost or stolen status. With this easy-to-use service, insurers and recyclers can accurately process claims or recycling transactions with confidence.

BENEFITS IN BRIEF

- Operators combat mobile phone theft by blocking stolen devices from your network.
- Device recyclers/repairers avoid handling stolen devices and avoid inappropriate payouts.
- Insurers can identify claims where the operator has not been informed that a device is missing and can determine whether to trust the claim.
- Law enforcement agencies and government bodies can use this tool to identify the status of devices encountered during day-to-day operations and to return black-listed devices to the proper mobile operator/provider.

SIMPLE SUBSCRIPTION SERVICE

Commercial companies such as device insurers, recyclers and repairers join via subscription.

1. Company signs End-User License Agreement.
2. GSMA verifies company details and provides desktop login and/or system integration.

The service is **free of charge to all government bodies** and law enforcement agencies.

ARE YOU UNKNOWINGLY HANDLING STOLEN DEVICES?

Recyclers, repairers and law enforcement agencies can easily access GSMA **Device Check** to instantly detect a legitimate, fake or cloned device.

ARE YOU PAYING ON FRAUDULENT CLAIMS?

Insurers can use GSMA **Device Check** to identify if a claimant has reported a device to the operator as missing/stolen and thereby decide to trust the claim or not.

GSMA™

GET THE FACTS

WHAT IS IMEI?

Mobile devices have unique serial numbers known as the International Mobile Equipment Identifier (IMEI).

WHERE DOES THE DATA IN GSMA'S REGISTRY OF LOST AND STOLEN DEVICES COME FROM?

Mobile network operators and carriers throughout the world provide IMEIs of devices reported as stolen or lost to the GSMA. Currently, 41 countries participate, and the number is continuously growing.

WHAT IS IMEI BLACKLISTING?

When consumers report to their operator that a mobile device is lost or stolen, operators block the device, on their mobile network, rendering it inoperable, and send the information to the GSMA's blacklist registry. GSMA distributes blacklist data to other operators so that devices are blocked nationally and internationally.

WHO CAN GAIN ACCESS TO THE DATA IN GSMA DEVICE CHECK?

Applicants for look-up access to GSMA **Device Check** must demonstrate they are mobile insurers, device recyclers, authorised dealers, repair centres, law enforcement agencies, regulatory bodies or associated national interest groups.

HOW DOES IT WORK?

GSMA **Device Check** gives subscribers 24x7, web-based API access to the service for use in back office systems or in retail environments. Response time is one second, and data is updated in real time. GSMA **Device Check** also provides technical support desk to subscribers and authorised agencies.

LEARN HOW GSMA DEVICE CHECK CAN HELP YOU REDUCE CRIME, RISK AND LOSS. CONTACT DEVICECHECK@GSMA.COM OR VISIT WWW.GSMA.COM/DEVICECHECK.

ABOUT THE GSMA

The GSMA represents the interests of mobile operators worldwide. Spanning more than 220 countries, the GSMA unites nearly 800 of the world's mobile operators with 250 companies in the broader mobile ecosystem, including handset and device makers, software companies, equipment providers and Internet companies, as well as organisations in industry sectors such as financial services, healthcare, media, transport and utilities. The GSMA also produces industry-leading events such as Mobile World Congress and Mobile Asia Expo.