

Date: Monday, June 20, 2016
Subject: FCC Reinstates InnoCaption Conditional Certification for IP CTS

The Consumer and Governmental Affairs Bureau (CGB) of the Federal Communications Commission (FCC) lifted the suspension of the conditional certification of InnoCaption to provide Internet Protocol Captioned Telephone Service (IP CTS).

In April of 2015, CGB suspended InnoCaption's conditional certification to provide IP CTS because InnoCaption failed to provide 911 calling to emergency services as required by the FCC's rules. During the period of suspension, InnoCaption took steps to fix its service so it could handle 911 calls. In the Order adopted today, CGB concludes that InnoCaption is now capable of handling 911 calls through its IP CTS service in compliance with the FCC's rules. As a result, InnoCaption is permitted to resume providing IP CTS.

The link(s) for the document are as follows:

https://apps.fcc.gov/edocs_public/attachmatch/DA-16-699A1.docx
https://apps.fcc.gov/edocs_public/attachmatch/DA-16-699A1.pdf
https://apps.fcc.gov/edocs_public/attachmatch/DA-16-699A1.txt

For further information contact Eliot Greenwald at eliot.greenwald@fcc.gov or 202-418-2235.