

Date: Wednesday, March 02, 2016
Subject: FCC Updates Captioning Rules to Enhance Accessibility to Video Programming on Television

On February 18, 2016, the FCC adopted changes to its rules to clarify the responsibilities of video programmers and video programming distributors for the delivery of closed captions for television programming and the quality of these captions. Programmers and distributors will each be responsible for these captioning obligations to the extent they have primary control over each issue.

The new rules also:

- improve the captioning complaint procedures to include video programmers in this process. However, consumers may continue to file captioning complaints directly with their programming distributor (e.g., cable, satellite, or other providers that distribute programs directly to the home, as well as TV broadcast stations) or the FCC;
- require video programmers to certify compliance with captioning obligations directly with the FCC.

Links to the Captioning Quality Second Report and Order:

Web: <https://www.fcc.gov/document/closed-captioning-second-report-and-order>

Word: https://apps.fcc.gov/edocs_public/attachmatch/FCC-16-17A1.docx

PDF: https://apps.fcc.gov/edocs_public/attachmatch/FCC-16-17A1.pdf

Text: https://apps.fcc.gov/edocs_public/attachmatch/FCC-16-17A1.txt

Links to the News Release:

Web: <https://www.fcc.gov/document/fcc-enhances-accessibility-video-programming-television>

Word: https://apps.fcc.gov/edocs_public/attachmatch/DOC-337796A1.docx

PDF: https://apps.fcc.gov/edocs_public/attachmatch/DOC-337796A1.pdf

Text: https://apps.fcc.gov/edocs_public/attachmatch/DOC-337796A1.txt

For more information about closed captioning of televised video programming, visit: <http://www.fcc.gov/guides/closed-captioning>, or call the ASL Consumer Support Line at 844-432-2275, or Eliot Greenwald at Eliot.Greenwald@fcc.gov.