

**Date:** Friday, November 13, 2015  
**Subject:** FCC Grants Limited Waiver from TTY Technology Support Rules for Verizon, to Permit Transition to Real-Time Text/Other Accessibility Technologies

On November 13, 2015, the FCC granted Verizon a limited, temporary waiver from the FCC's rules requiring support for TTY technology for IP-based wireless services, such as Wi-Fi calling. This waiver will allow for expedited development of alternative text-based accessibility solutions for IP-based wireless networks. The waiver expires December 31, 2017, or upon the effective date of rules requiring new IP-based wireless accessibility solutions, such as real-time text (RTT), whichever is earlier.

The waiver order imposes the following conditions on Verizon:

1. Within 30 days and throughout the duration of the waiver period:
  - a. Verizon must notify customers that TTY technology will not be supported for calls to 911 services over IP-based wireless services, and
  - b. Verizon must provide customers with information about alternative text-based telephone solutions, including solutions to call 911.
2. Every six months, Verizon must file a report with the Commission regarding Verizon's progress toward the deployment of new IP-based wireless accessibility solutions. The first report is due May 13, 2016.
3. Within 90 days, Verizon must file a preliminary report with the Commission describing its initial plans for meeting its commitment to develop and deploy RTT or an alternative text-based solution for IP-based wireless services that is accessible, interoperable with other carriers' accessibility solutions, and backwards compatible with TTY technology.

Links to the Order:

Word: [https://apps.fcc.gov/edocs\\_public/attachmatch/DA-15-1311A1.docx](https://apps.fcc.gov/edocs_public/attachmatch/DA-15-1311A1.docx)  
PDF: [https://apps.fcc.gov/edocs\\_public/attachmatch/DA-15-1311A1.pdf](https://apps.fcc.gov/edocs_public/attachmatch/DA-15-1311A1.pdf)  
Text: [https://apps.fcc.gov/edocs\\_public/attachmatch/DA-15-1311A1.txt](https://apps.fcc.gov/edocs_public/attachmatch/DA-15-1311A1.txt)

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